

ROCK COUNTY HUMAN SERVICES BOARD MEETING Wednesday, April 12, 2017 – 4:30 P.M.

<u>Call to Order</u>: Chair Knudson called the meeting to order at 4:30 p.m. on Wednesday, April 12, 2017, in the 3rd Floor Conference room at the Rock County Health Care Center, Janesville, Wisconsin.

<u>Committee Members Present</u>: Chair Brian Knudson, Supervisor; Sally Jean Weaver-Landers, Citizen Representative; Kathy Schulz, Supervisor; Karl Dommershausen, Supervisor (in at 4:36 p.m.); Terry Fell, Supervisor; Shirley Williams, Citizen Representative; Linda Garrett, Supervisor; and Terry Thomas, Supervisor.

<u>Committee Members Absent:</u> Ashley Kleven, Citizen Representative.

<u>Staff Present</u>: Kate Luster, Director; Greg Winkler, BH Division Manager; April Heim, ES Division Manager; Tim Zuehlke, Controller; Jen Cummings, Crisis Supervisor; Amy Albert, Jail Re-entry; Dana Sanwick, Account Clerk; Darla Boldt, YSC AA; Alex Buck, HSD Clerk; Lauri Bongle, ESS; Dawn Juhl, TRQM Supervisor; Shelley Schmidt, TRQM Supervisor; Jeanine Froeber, ESS; Melissa Dybas, ESS; Jennifer Booth, ESS; Lynette Scharine, ESS; Kathleen Knutson, ESS; Wendy Sanchez, ESS; Sandra Williams, ESS; and Jennifer Thompson ADRC Division Manager.

Others Present:

<u>Approval of Agenda</u>: Supervisor Fell moved the agenda to the floor, seconded by Citizen Representative Weaver-Landers. The agenda was unanimously approved. APPROVED.

Approval of Minutes of Human Services Board Meeting of March 22, 2017: Supervisor Fell moved the minutes to the floor, seconded by Supervisor Garrett. The minutes were unanimously approved. APPROVED.

Citizen Participation: None.

<u>Submission of Committee Requests:</u> Supervisor Garrett requested a resolution for Mental Health Awareness and Supervisor Thomas requested a resolution for ADRC month, both in May.

Approval of Contracts and Transfers: None.

Review of Bills: Citizen Representative Williams asked about the entry for Chase. Mr. Zuehlke advised the entry included many items such as Staple purchases, supplies, training registrations, and flight purchases. It shows one amount on the printouts but he completes journal entries moving items into each department. Supervisor Thomas asked about the Dane County entry. Mr. Zuehlke explained it was for three months of Detox services. Ms. Schulz asked about the Advance Correctional entry. Mr. Zuehlke explained it was for YSC medical fees.

Resolution Awarding the Contract for Comprehensive Community Services Program Space Renovation at the Job Center: Supervisor Thomas moved the resolution to the floor, seconded by Citizen Representative Weaver-Landers. Mr. Sutherland presented the resolution and explained we received four bids for the renovations needed at the Job Center for the CCS space. He provided

information about each of the bids. This is for the main construction including flooring, celling, and electrical. The cubicles are not a part of this bid and there will be a separate resolution for furniture in the future. Supervisor Dommershausen asked about the rules and noted there is value in choosing local contractors in Rock County. Mr. Sutherland advised State statutes govern that we cannot give preference to local contractors. Mr. Sutherland stated examples of the local contractors we have used. Citizen Representative Williams asked about prior work done in the LTS area at the Job Center. Mr. Sutherland advised he will get back to Citizen Representative Williams with the information she requested. The resolution was unanimously approved. APPROVED.

Resolution Recognizing HSD Administrative Professionals: Citizen Representative Weaver-Landers moved the resolution to the floor, seconded by Supervisor Fell. Mr. Zuehlke explained Administrative Professionals week is the week of April 24th, and Administrative Professionals day is April 26th. Administrative Professionals will be allowed to wear jeans for that week, and a lunch will be provided. He introduced the Administrative staff in attendance. Chair Knudson expressed thanks to the Administrative staff for all that they do. The resolution was unanimously approved. APPROVED.

Resolution to Recognize Economic Support Staff: Citizen Representative Weaver-Landers moved the resolution to the floor, seconded by Citizen Representative Williams. Ms. Heim presented the resolution recognizing Economic Support staff. She explained the Economic Support staff have been through many changes the last year. Economic Support staff converted LTS cases to Family Care and implemented Food Share on Demand which increased phone calls by 3,000 a month and doubled the amount of time on a call. The seven county Consortium has about 22,000 cases and Rock County has about 12,000 of those cases. The Economic Support staff in attendance introduced themselves. Chair Knudson thanked the ES staff for their hard work and making it a positive experience for customers when they need help. He has heard very positive comments from the community about Economic Support. Supervisor Thomas also thanked ES staff and echoed that their efforts do not go unnoticed. The resolution was unanimously approved. APPROVED.

Resolution of Rock County's Commitment to Supporting the Dementia Care Specialist Initiatives:

Supervisor Thomas moved the resolution to the floor, seconded by Citizen Representative Weaver-Landers. Ms. Thompson explained that the Governor's budget did not include Dementia Care Specialists throughout the State. The counties with Dementia Care Specialist are putting together resolutions to show support to keep these positions. In 2015, Rock County had over 3,000 people over the age of 65 diagnosed with dementia, and there are others who were younger than 65 who were not included. Research shows this number will double in the near future. We recognize the Dementia Care Specialist positions are needed. Ms. Thompson responded to questions. Supervisor Thomas stated Family Care started as a pilot and the reason for a pilot is to see how well it is received. This has proven to be a needed position. Ms. Luster explained the position was funded until June but the State has now funded it through December. We have to find a funding source for 2018 if we want to keep this position and levy is very tight. She will be explaining the budget steps soon at a future meeting. The resolution was unanimously approved. APPROVED

Report on Jail Re-entry: Ms. Albert presented a power point on Jail Re-entry & Treatment services which is a collaborative program of Rock County HSD and Rock County Sheriff's Department. In the beginning there was a federally funded grant program aimed at reducing recidivism of inmates with mental illness which ran from June of calendar year 2014 to September of calendar year 2016. It focused on criminogenic needs and risk factors. Participants were screened with a brief jail mental health screen along with additional assessment tools. During the grant period 89 clients were served. Participants included 71 male and 18 female ethnicity of those participants were 63 white and 26 African American.

After the grant ended we redesigned the program and expanded the eligibility, and expanded referrals for service. Program brochures and policy and procedures were developed. With the redesign we developed four pathways of service. Ms. Albert explained in detail the four levels of pathways of service. In the future we will be utilizing EBDM which may prompt changes in the

current process. Also, we want to better refine data points between the two Departments and systems to improve client tracking and identification.

Ms. Albert responded to questions. The main issues faced with re-entry participants is housing and insurance. She works with participants to get housing and helps them with obtaining insurance when they are eligible. Supervisor Garrett had concerns that clients did not have this information and identified brochures are very important to get distributed. She asked about the data piece and the budget. Ms. Luster advised it is widely recognized with HSD, Law Enforcement and County Administration that we need a more efficient and effective way to track data. HSD has not yet been able to hire for the Data Analyst position which was re-classed. We are taking steps to figure out a recruitment strategy. We are working on sharing Behavioral Health information with Law Enforcement to redirect arrests whenever possible. Through EBDM efforts we are using other alternatives to jail for non-violent clients. Ms. Albert responded to multiple questions from Citizen Representative Williams about the number of participants in each of the pathways level, CCS working with re-entry, and Veterans.

<u>Next Meeting:</u> Wednesday, April 26, 2017 at 4:30 p.m., at Community Health Services, 74 Eclipse Center, Beloit, Wisconsin.

<u>Adjournment:</u> Supervisor Thomas motioned to adjourn, seconded by Citizen Representative Williams with unanimous approval at 6:02 p.m.

Jodi Parson, Secretary

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