Behavioral Health Redesign Steering Committee (BHRSC) October 18, 2012

<u>Call to Order</u>. Vice Chair Flanagan called the meeting of the Behavioral Health Redesign Steering Committee to order at 12:00 P.M. in the Courthouse Conference Center, second floor, Rock County Courthouse-East.

Committee Members Present: Vice Chair Kate Flanagan, Denny Luster, Supervisor Billy Bob Grahn, Marko Pease, Tom Gubbin, Charles Jones (for Neil Deupree) Faith Mattison, Deputy Chief John Olsen, Tim Perry, Linda Scott-Hoag, Kristi Hayden (alt. for Brenda Clark), Ashley Porter (alt. for Julie Lenzendorf), and Laura Binkley

<u>Committee Members Absent</u>: Dannie Evans, Greg Ammon, Brian Gies, Lance Horozewski, Judge James Daley, Erik Chellevold, and Sheila Deforest.

<u>Staff Members Present</u>: Elizabeth Pohlman McQuillen, Criminal Justice System Planner/Analyst, Rebecca Rudolph, Human Services Department, Tera O'Connor, Human Services Department, and Melissa Meboe, Human Services Department.

Others Present: Supervisor Steve Howland.

<u>Approval of Agenda</u>. Dr. Pease moved approval of the agenda as presented, second by Mr. Gubbin. ADOPTED.

Approval of the Minutes of September 20, 2012. Supervisor Grahn moved approval of the minutes as presented, second by Mr. Jones. Mr. Luster said under the wait time discussion it should be added that he stated this has been a recurring issue for a number of years. ADOPTED AS AMENDED.

<u>Update on Office of Justice Assistance CJCC Grant.</u> Ms. Pohlman McQuillen said there were three bids submitted for the project. Vice Chair Flanagan asked Mr. Perry, Mr. Pease, Mr. Horozewski, and Deputy Chief Olsen to evaluate the proposals in addition to herself. Further communication about the proposals will come to the entire committee via email.

Report on Legislative Actions Related to Chapter 51. Vice Chair Flanagan handed out several materials regarding legislative actions related to Chapter 51 and went over the sheets with the group. She said there is nothing specific to taking law enforcement out at this time. She asked what the group would like to do next with this information. Dr. Pease suggested a smaller subgroup look at it. Vice Chair Flanagan said it would be put on a future agenda. Mr. Luster asked what law enforcement thought. Deputy Chief Olsen said law enforcement would be ok with being taken out of the Emergency Detention process.

<u>Discussion Regarding Co-Occurring Capability and Welcoming in the Rock County Behavioral Health System/CCISC.</u> Vice Chair Flanagan said the report from Zia says we should move toward co-occurring capability and welcoming and use CCISC to achieve that. She added that Zia will be at the statewide conference next week and she will be speaking during their presentation. Vice Chair Flanagan said if the group were going to use CCISC it would be best to have an ongoing contractual relationship with Zia. Supervisor Grahn asked if everyone was comfortable with CCISC.

Dr. Pease said he needed to go back and look at it. Mr. Luster added he liked what he's seen so far and his initial impression is that it's beneficial. Vice Chair Flanagan likes that it helps work toward the culture we want to achieve and is a big picture model. She added that there are still smaller picture changes that have to take place, as well. Ms. Scott-Hoag said because everyone on the BHRSC was not on the Ad Hoc committee, everyone needs more information to review the model. Ms. Flanagan responded she would get more information for people and also referred the group to Zia's website.

Supervisor Grahn noted that all agencies dealing with these issues need to give buy-in. Ms. Binkley asked if all the relevant stakeholders are at the table now. Vice Chair Flanagan answered they are not, but it was intended that other relevant stakeholders would be a part of various workgroups of the BHRSC. She added that the group would revisit this topic at the next meeting and she would provide more information about CCISC.

Work on System Mapping—Human Services Department. Vice Chair Flanagan asked various supervisors from her Division to help discuss systems mapping in the Human Services Department. She identified that access to care is a big problem in the county and Human Services has not had a logical system to deal with calls for service. Anyone who needs something calls Crisis and Crisis tried to determine whether the individual had a crisis or was looking for service. Additionally, counseling services have been almost exclusively for those who had been previously detained. Vice Chair Flanagan stated her division is working to create a single point of entry into the system.

Ms. Meboe, Crisis Supervisor, described the NIATx project she has been involved with. She said a mental health supervisor was admitted to the mental health system and discharged to Jackson House to identify gaps, etc. She indicated there was a six-week waiting period from time of discharge to intake for outpatient treatment. She said now there is a single phone line for all calls and the access line is manned by four people on a rotating basis with calls returned within 24 hours. These individuals are screening for the following: what services is the person looking for; looking at risk-clinical and systems; and barrier to access to care. These workers can also set up initial appointments.

Ms. O'Connor, Family Crisis Supervisor, described what is happening on the kids' side. She said there is one person screening all calls. Ms. O'Connor explained that Family Crisis is the only available service for in-home treatment and they run into capacity issues. Some of Family Crisis' services can be billed to Medicaid, otherwise tax levy covers the costs of the services.

Citizen Participation and Announcements. None.

<u>Time and Date for Future Meetings</u>. Thursday, November 15, 2012, at Noon, in Room N1-N2, Fifth Floor, Courthouse East.

Adjournment. The meeting adjourned at 1:03 P.M. by acclamation.

Respectfully submitted,

Elizabeth Pohlman McQuillen Criminal Justice System Planner/Analyst

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