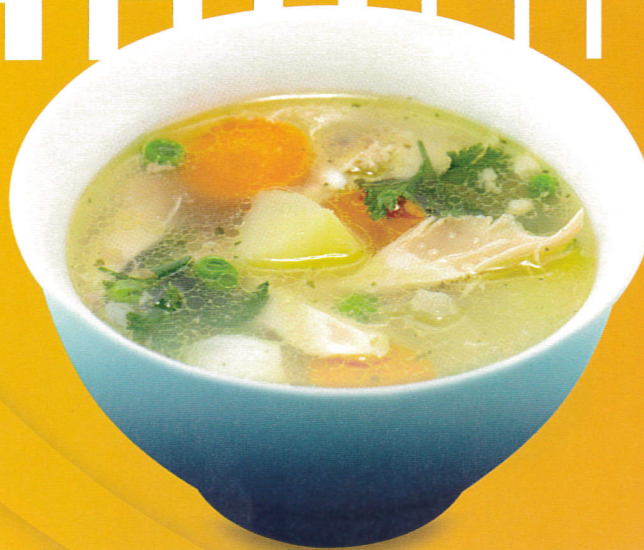


We make it simple to get care on your schedule.

AHHHHHHH



Three steps to get you from feeling blah to ahh.

1 Complete an Online Health Interview

5-15 Minutes

Answer a series of questions about how you are feeling and the symptoms you are experiencing — just as you would during an in-office visit. You may be asked to provide photos of areas of concern, such as a wound. Pictures can be sent from your computer or phone.

2 SSM Health Provider Review

In under an hour

A provider from SSM Health reviews your responses and creates a treatment plan. You'll be notified when the results are available, usually in under an hour during office hours, or first thing the next morning if the visit is completed after hours. Note that if you cannot be treated online, you will not be charged.

3 Prescription

2-3 Minutes

If a prescription is part of your treatment plan, you'll be able to send your prescription to the pharmacy of your choice.

A Virtual Visit is not a covered benefit under Medicare, Medicaid or ASO plans.

Language Assistance: ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-877-317-2410 (TTY: 711).

Spanish - ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-877-317-2410 (TTY: 711).

Hmong - LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-877-317-2410 (TTY: 711).

Non-Discrimination Statement: Dean Health Plan / Prevea360 Health Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.

▶ Virtual visit brings you care from the comfort of home.
Care is a click away at deancare.com/virtualvisit


DeanHealthPlan.
A member of SSM Health

UGHHHHH



VIRTUAL VISIT

Get treated for common conditions in under an hour!



Acid reflux



Lice



Tick bite



Allergies &
hay fever



Motion sickness



Tobacco cessation



Bladder infections



Pink eye



Vaginal
yeast infection



Cold/flu,
sinus infections



Ringworm (tinea)



Whooping cough
(pertussis)



Diaper rash



Swimmer's ear
(otitis externa)

deancare.com/virtualvisit


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