

## ROCK COUNTY HUMAN SERVICES BOARD MEETING Wednesday, January 27, 2016 – 4:30 P.M.

<u>Call to Order</u>: Chair Knudson called the meeting to order at 4:32 p.m. on Wednesday, January 27, 2016, in the 3<sup>rd</sup> Floor Conference room at the Rock County Health Care Center, Janesville, Wisconsin.

<u>Committee Members Present</u>: Chair Brian Knudson, Supervisor; Linda Garrett, Supervisor; William Grahn, Supervisor; Shirley Williams, Citizen Representative; Sally Jean Weaver-Landers, Citizen Representative; Kathy Schulz (out at 5:29 p.m.), Supervisor; Terry Fell, Supervisor; and Terry Thomas, Supervisor.

<u>Committee Members Absent</u>: Ashley Kleven, Citizen Representative.

<u>Staff Present</u>: Charmian Klyve, Director; Sara Mooren, Administrative Services Division Manager; Tim Zuehlke, Controller; Kate Flanagan, MH/AODA Division Manager; Lance Horozewski; CYF Division Manager; Dannie Evans, Diversion Supervisor; April Heim, ES Division Manager; Mary Donahue, ES Division Supervisor; and Charmaine Sheppard, ESS.

Others Present: None.

<u>Approval of Agenda</u>: Supervisor Fell moved the agenda to the floor, seconded by Citizen Representative Weaver-Landers. The agenda was unanimously approved. APPROVED.

Approval of Minutes of Human Services Board Meeting of January 13, 2016: Citizen Representative Weaver-Landers moved the minutes to the floor, seconded by Supervisor Grahn. Supervisor Garrett requested a correction to the minutes to reflect that she requested the Reentry Social Worker to come to the HSD Board. The minutes were unanimously approved. APPROVED.

Citizen Participation: None.

<u>Submission of Committee Requests:</u> Supervisor Schulz serves on the Wellness Committee for the YSC. She would like the YSC Superintendent to come and discuss the DPI food requirements at a future meeting and wanted to provide sufficient leeway.

Supervisor Thomas requested a review and update of the timeframe on Family Care. Ms. Klyve advised Family Care will be a standing item under the Director's Report.

Supervisor Garrett requested Mr. Horozewski update the Board on the Foster Care recruitment in southern Rock County, including Beloit and any changes in programming to attract more families.

Supervisor Garrett is aware of the unaccompanied minors and sex trafficking bill. She requested a report on how many unaccompanied minors are in Rock County and how they are getting their needs met.

Approval of Contracts, Transfers, and/or Encumbrances: Citizen Representative Weaver-Landers moved nine contracts and one encumbrance to the floor, seconded by Supervisor Fell. Ms. Mooren explained there is one new contract and the other contracts are renewals. Citizen Representative Williams asked about the Beloit and Janesville Express bus services. Ms. Mooren explained we are part of a group of agencies that split the cost to sustain this route. The contract was approved previously but we had to make a change because one of the agencies only wanted to be included for six months, not the entire year, therefore, we had to recalculate the costs and make the change in the contract. Citizen Representative noted that sounds like the bus company is getting subsidized but still charges an individual fee. Ms. Mooren explained ridership would not be sufficient without the subsidy and numbers of riders are factored into the cost. Supervisor Schulz asked about Kelly House. Ms. Mooren responded. Supervisor Grahn opposed contracts with an increase of more than 1.5%. Supervisors Fell, Thomas, Schulz, Garrett, Knudson and Citizen Representatives Williams and Weaver-Landers voted in favor of all the contracts and encumbrance. APPROVED.

<u>Approval of Bills</u>: Citizen Representative Weaver-Landers moved the bills to the floor, seconded by Supervisor Fell. Citizen Representative Williams asked about the "other services" entries. Mr. Zuehlke explained all contracted providers come through as "other services."

AODA	42,549.84	ADM	36,742.59
ADM	177.80	CPS	43,091.00
CPS	544.20	CYF	3,841.14
FSS	32 523 51	ADM	43 638 93

The bills were unanimously approved. APPROVED.

## Resolution to Recognize Charmaine Sheppard for Service to Rock County Human Services:

Supervisor Grahn moved the resolution to the floor, seconded by Supervisor Fell. Ms. Heim introduced Charmaine Sheppard and her supervisor, Mary Donahue. Ms. Sheppard has served the citizens of Rock County fifteen years as a dedicated and valued employee of Rock County. She began her career under the Sheriff's Department and transferred into the ES Division as an ES Specialist/case worker. Ms. Donahue explained Ms. Sheppard was part of our transition into the Southern Consortium Change Center. She recognized Ms. Sheppard for her excellence in customer service. Supervisor Grahn thanked Ms. Sheppard for all she has done for the citizen of Rock County. Supervisor Garrett added that she taught customer service. It is great to have a worker who comes across caring and helpful. It was nice to have her supervisor praise her in this way. The resolution was unanimously approved. APPROVED.

Introduction of New CYF Supervisor: Mr. Horozewski introduced Dannie Evans, the new Diversion Supervisor. Mr. Evans was a Juvenile Justice Specialist and previously has spoken to the HSD Board about the Functional Family Therapy Model initiative that Rock County implemented. His work history and leadership ability will be a great asset to the Diversion Unit that works with youth and families every day. Mr. Evans stated he appreciates the opportunity to work in this role and looks forward to his new position.

<u>Brief Report on Trauma Informed Care (TIC):</u> On Friday, January 22nd, there was a celebration to acknowledge the end of the TIC grant. Rock County was awarded the grant and wrote Jefferson and Walworth County into the grant.

TIC consists of a three tiered approach: Tier One - the child, Tier Two - the family, and Tier Three - the system. The research is clear that the experience of abuse or neglect results in a traumatic fingerprint on the development of children. The Wisconsin Trauma Project introduced evidence-based trauma screening, assessment and treatment. Ms. Flanagan explained what it means to be "trauma-informed." She advised this is not just a training but a way to approach service delivery. Citizen Representative Williams asked about how the State chose particular counties. Mr. Horozewski explained some counties were selected because they were tribal and others because

they were rural or urban. Ms. Flanagan suspects some counties were chosen as part of a regional approach as well.

Ms. Flanagan advised there were 30 clinicians throughout Rock County who attended the Tier One training. The participating Tier One team included the Rock County Clinical Services, Orion Family Services, Mercy Options, Genesis Counseling Services, Crossroads Counseling Center and Beloit Counseling Care Center. There were 101 children who received trauma assessments and treatment.

Mr. Horozewski explained Tier Two involved Trauma-informed parenting training. Two HSD social workers taught the 16 hour training to foster parents, birth parents, educators, and social workers. The Tier Two training brought everyone together from these different areas to learn the same curriculm. Mr. Horozewski advised that we focused on foster parents but need to outreach better and focus on birth parents for the next trainings. The highest number of participants were foster parents and 89% stated the info learned was useful.

Mr. Horozewski explained for Tier Three one of the areas we chose was to bring TIC to the Juvenile Court System. The initiative will educate the community on how to recognize and respond to the impact trauma has on families. We saw this as an opportunity to train YSC youth specialists which had a great impact on the staff. We want to continue trainings throughout the year. Supervisor Garrett asked who is in charge of continuing the trainings. Mr. Horozewski advised there is a TIC Committee to oversee sustainability to carry forward. Supervisor Grahn asked about the previous practice of locking youth behind closed doors. Mr. Horozewski explained TIC trains not to lock down or isolate youth but learn the history of youth and talk through behaviors. We have programs involving creativity to help work with youth, such as the art program.

Moving forward on Tier One sustainability, we want to address barriers and join resources to train clinicians yearly. Tier Two sustainability involves creating a TIC training team and expanding the training to everyone by offering three trainings per calendar year. Supervisor Garrett asked about the potential barrier for southern Rock County. Mr. Horozewski advised we want to expand this training to Milton and Beloit. We are brainstorming to find a location to hold the training, possibly a church. Supervisor Garrett attended some of the TIC training and is very excited about this. She asked to keep sharing information on TIC with the HSD Board.

<u>Update on Lincoln Hills:</u> Mr. Horozewski advised Lincoln Hills and Copper Lake are under investigation for allegations of abuse of youth by staff over a prolonged period of time. We have three youth there but two will be transitioning out and one is not on site presently. We are following up to make sure they are safe and communicating a lot with DOJ (Department of Justice) and DOC (Department of Correction) staff. Citizen Representative Williams asked about visiting opportunities to make sure they are safe. Mr. Horozewski advised parents are bused there and his staff make visits. There have been State legislators also visiting Lincoln Hills talking to youth. We have to make monthly visits to placements but will make visits to corrections facilities as well when youth are in corrections.

## **Director's Report:**

• Update on Family Care: Ms. Klyve advised yesterday Governor Walker signed the Family Care bill at the Rock County courthouse. We received a call on Friday that this was taking place on Tuesday. She apologized for the short notice to HSD Board members. We had no control over the timing as it was managed by the Governor's office. We will be working with staff and Union moving forward to transition to Family Care. She corrected the newspaper article that stated there are 39 on the LTS waitlist. It should be 139 for HSD-LTS. We are working on collecting information and figuring out what steps to take to transition. Supervisor Grahn asked about who selects the MCO. Ms. Klyve indicated that the State selects the MCO. Citizen Representative Williams asked about how the ADRC will be impacted. Ms. Klyve advised the ADRC will be maintained and/or increased. All Family Care clients need to decide which MCO to select. We have to explain to each LTS client face to face about Family Care, the MCO and IRIS program. We need to train certain new ADRC staff and rescreen clients who have been on the LTS waitlist for more than a year.

The start date for Rock County Family Care is set for July 1, 2016. Supervisor Garret asked about where to find more information about Family Care. Ms. Klyve advised the DHS website. There are 450 LTS waiver clients and 139 on the waitlist. The DD has their own list of individuals they serve of around 250 on their waitlist. People who were not getting any services will now receive something. We have just formed a workgroup that has met once and will continue to meet to move Family Care forward.

• <u>Semi Annual Report:</u> Ms. Klyve reported the information related to the individuals who attended trainings, conventions or conferences exceeding total costs of \$1,000 per event per individual during the last six months.

Ms. Klyve shared the information on the Health Fair for ACA enrollment which is being held at the Job Center on Friday, January 29<sup>th</sup>.

Supervisor Garrett announced the NAMI Family to Family Program is starting on Monday, February 1<sup>st</sup> at the new NAMI office on Crosby Street. It is a ten week program which meets once a week. She will pass out more information at the County Board meeting tomorrow evening. This training is for all families who have individuals experiencing mental health concerns.

Chair Knudson advised that we have some full agendas coming up but will get to committee requests when we are able. He also suggested getting to know Mr. Dannie Evans, the new Diversion Supervisor as he is a great individual.

<u>Next Meeting</u>: Wednesday, **February 10, 2016 at 4:30 p.m.,** at **the Rock County Health Care Center**, 3rd Floor Conference Room, Janesville, Wisconsin.

<u>Adjournment</u>: Supervisor Grahn motioned to adjourn, seconded by Supervisor Garrett with unanimous approval at 5:54 p.m.

Jodi Parson, Administrative Secretary	

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