# BEHAVIORAL HEALTH REDESIGN STEERING COMMITTEE (BHRSC) Minutes – June 16, 2016

<u>Call to Order</u>. Chair Flanagan called the meeting of the Behavioral Health Redesign Steering Committee to order at 12:02 P.M. in Rooms N1-N2, Fifth floor, Rock County Courthouse-East.

<u>Committee Members Present</u>: Chair Flanagan, Neil Deupree, Ian Hedges, Supervisor Louis Peer, Linda Scott Hoag, Lance Horozewski, Pastor Mike Jackson, Tricia King, Tami Lalor, Laura Neece, Deputy Chief John Olsen, Tim Perry, Michelle Rose-Barajas, Dr. Ken Robbins, Lindsay Stevens, Verlene Orr at 12:13 P.M. and Crusita Barrios at 12:13 P.M.

<u>Committee Members Absent</u>: Judge Alan Bates, Commander Erik Chellevold, Sheila DeForest, Samantha Palan, and Emily Pelz.

<u>Staff Members Present</u>: Elizabeth Pohlman McQuillen, Criminal Justice System Planner/Analyst; and Melissa Meboe, HSD Program Manager, Crisis Services.

<u>Others Present</u>: Patty Slatter, Diane Hadsell, and Colleen Wisch, NAMI-Rock County; Steve Howland; Lynda Owens; Billy Bob Grahn; Supervisor Linda Garrett; Melanie Swanson, Compass Behavioral Health, Anna Wahl, and Lisa Furseth.

<u>Approval of Agenda</u>. Mr. Deupree moved approval of the agenda, second by Mr. Hedges. ADOPTED.

<u>Approval of Minutes of May 19, 2016</u>. Supervisor Peer moved approval of the minutes, second by Mr. Deupree. ADOPTED.

### Workgroup Updates, including Review of Strategic Plan Outcomes:

<u>Data Workgroup:</u> Chair Flanagan reminded the BHRSC this group has merged with the EBDM Behavioral Health Information Sharing Workgroup and is working on how to best share behavioral health information between criminal justice partners and behavioral health professionals. The group has developed a logic model and will continue to focus on: 1) creating a mental health flag in Spillman, and 2) creating and using a crisis face sheet to share with law enforcement.

AODA: This group has not met since our last meeting.

<u>CCRG</u>: Ms. Scott Hoag said the group met yesterday, 6/15. Attendance was low. They are working on what a Crisis Stabilization Facility for youth would look like and partners' responses.

<u>Cultural Competency:</u> Mr. Deupree said they will be meeting next week. He requested that members send their agencies' cultural competency protocols to him.

Kids Continuum of Care: Mr. Horozewski will provide update at our next meeting.

Adult Continuum of Care: Discussion later in today's meeting.

<u>Consumer/Family:</u> The group met in June and discussed their presence at Freedom Fest. They are planning a social dance for the summer.

Adult Continuum of Care System Mapping Discussion. Chair Flanagan reminded everyone how we got to this point. In reviewing Strategic Plan Goals, the group led by Greg Winkler asked for feedback from BHRSC for their next step/focus to improve the Adult Continuum of Care across the County. It was decided that system mapping might find where barriers exist. A suggestion was made to reach out to an outside facilitator. Lisa Furseth agreed to assist with facilitating. Today we want to identify priority areas for improvement and we will be focusing mainly on mental health services for adults in our community. Ms. Flanagan provided two flow chart handouts. One chart shows Adult Behavioral Health Services that are offered at the County level. The second flowchart refers to Behavioral Health Intake. Ms. Stevens introduced her guest, Anna. Anna shared her experience as a behavioral health consumer. There was also a written example that was read by Ms. Furseth. Some notes that Ms. Furseth made of this discussion:

### Case #1-Risks of System

- Self-Harm
- Hospitalization
- Self-Failure

Help with late/missed appointment(s)
Transportation – MTM (chaotic/challenging)
Financial Barriers – providers
Client volume (particularly meds)

#### Rationale for Commitment

- Where are the opportunities for consumer empowerment in the commitment process? (Environmental/Confidentiality)
- Collaborations & Transitions
- Early Intervention

#### Barriers

- Provider language
- Waiting room interactions
- Clear information regarding 51 criteria
- Client why change?
- Who communicates?
- Language barriers
- Inpatient → Outpatient transition
- Lack of consumer involvement in decision making
- Provider understanding of trauma consumer defined

#### Strengths

- Mercy discreet, welcoming
- NAMI

## Where do we go from here?

- Continue to include testimony in future meetings.
- Suggested to follow up on July agenda
- Create/access a flowchart for services offered by other agencies

<u>Citizen Participation and Announcements.</u> Mr. Hedges announced that the Heroin Task Force is interested in provider input. They are looking for new members. Mr. Hedges has membership agreement forms for anyone interested.

Mr. Perry announced that the DROP committee is scheduled to meet on Saturday, June 18<sup>th</sup> at 1:00 P.M. at the 12 & 12 Center on Delavan Drive.

Future Meeting Date: Thursday, July 21, 2016, 12:00 P.M., N1-N2, 5<sup>th</sup> Floor, Courthouse East.

**Adjournment**. The meeting adjourned at 1:05 P.M. by acclamation.

Respectfully submitted, Tracey VanZandt HR Secretary

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