# ADRC ADVISORY COMMITTEE MEETING WEDNESDAY, January 7, 2015 -- 3:00 P.M.



# ROCK COUNTY JOB CENTER 1900 CENTER AVENUE ROOM D/E JANESVILLE, WI 53546

# **AGENDA**

1. Call to Order and Welcome

Chairperson Cheryl Drozdowicz

- 2. Approval of Agenda
- 3. Approval of Minutes from the October 8, 2014 meeting.
- 3. Citizen Participation
- 4. Old Business
  - A. Community Needs
  - B. United Way accessibility\*
  - C. Dementia Care Specialist 2015 plans
  - D. Family Care
  - E. Complaints/Appeals
- 5. New Business
  - A. Dementia Care Specialist position
  - B. New staff
- 6. Statistical Information\*
- 7. Committee Member Comments\*
- 8. Next Meeting dates
  April 8, 2015 and July 8, 2015, October 2015 to be determined.
- 9. Adjourn
- \* Denotes Attachment

Committee Members unable to attend, please contact Jennifer Thompson (Rock County ADRC/LTS) at 741-3684

#### JENNIFER THOMPSON - RE: Forwarding info regarding United Way

From:

"Fanning-Penny, Mary" <mfanning-penny@lubr.org>

To:

'JENNIFER THOMPSON' <THOMPSNJ@co.rock.wi.us>

Date:

11/14/2014 9:02 AM

Subject: RE: Forwarding info regarding United Way

Hi, Jennifer:

The Building Committee met this morning and provided the following information.

- 1. The main entrance to the United Way Community Services building is located off of Main Street, and thus is never locked during business hours (only exception being an extenuating circumstance). The employee only entrance, is not the primary and is located on the south side of the facility. The handicap accessible stalls are located in front of the facility, closest to the main entrance. Also, there are handicap stalls in each of the building's two parking lots, on the south and north side of the building.
- 2. There are a total of two side entrances, one with a curb and one with steps. Both of which are considered emergency exits. Again, the community enters through the main entrance and there are ramps into the parking lots.
- 3. There is lighting available in the front area, though the committee will explore whether or not it is sufficient.
- 4. With regard to a Beloit office, the location of the United Way offices is a board approved decision based upon myriad factors. Paramount being economic efficiency and responsible stewardship. Thus, it was no longer sustainable to maintain multiple offices within one region. The vital services provided by United Way funding have not changed, and are administered not only in Beloit but communities in all of Rock County and northern Winnebago county.

Again, thanks for forwarding these concerns. Hopefully this helps to clarify the misperceptions with regard to the facility.

Sincerely, Mary

Mary Fanning-Penny / President / United Way Blackhawk Region 205 N. Main St., Ste 101, Janesville, WI 53545 / tel: 608.314.8422 / fax: 608.757.3055 www.liveunitedbr.org



# Who made contact (Caller Type):

No. of Calls	Caller Type
686	(Self)
24	02-Caregiver
613	03-Relative/Guardian/Frlend/Neighbor/Community member
412	04-Agency/Service Provider
1,068	05-ADRC Contacted Consumer or Designee
31	06-PAC (Nursing Home)
1	07-PAC (CBRF)
1	08-PAC (RCAC)
39	09-Other
2875	Total

#### Topic Categories discussed during call:

No. of Calls	Topic Category			
151	Abuse & Neglect			
4	Addictions			
106	ADRC printed material			
13	Advocacy			
4	Animals			
75	Assistive Technology			
188	Caregiving			
1	Clothing			
3.	Community 18tR			
11	Complaints			
25	Education			
1	Emergency Preparedness			
11	Employment			
37	End of Life			
74 .	Financial Assistance			
83	Food			
271	Health			
378	Housing			
429	In-home services			
61	Insurance			
129	Legal Services			
57	Mental Health			
1,163	Public Benefits			
10	Recreation/Socialization			

22	State Reporting
3	Taxes
82	Transportation
1,083	Unmet Needs
13	Veterans
4	Volunteer Programs .
. 112	zService Deliveries
2349	Total

## ADRC Activity:

No. of Calls	ADRC Activity			
2,322	01-Provided Information & Assistance			
196	02-Provided options counseling			
436	03-Provided follow-up			
194	04-Administered long-term care functional screen			
89	05-Referred to economic support			
63	06-Provided assistance with Medicald application process			
183	07-Referred for financial-related needs other than economic support			
122	08-Referred for private pay service options			
14	09-Provided brief or short-term services or service coordination			
38	10-Provided youth transition support			
23	13-Provided assistance/referral for health promotion or information			
10	14-Referred for mental health services			
1	15-Referred for substance use services			
199	99-Local use activity			
2872	Total			

#### Consumer Age Group:

No. of Calls	onsumer Age Group	
600	18 - 59	
1,399	60 - 150	
1999	Total	

## Referred By:

No. of Calls	Referred By	
3	Assisted Living	
52	Called Before	
.9	Economic Support	
52	Friend/Family	
7	Home Health Agency	

22	Hospital
19	Internal Referral
5	Internet
15	Nursing Home
16	Other Agency
1	Pharmacy
2	Phone Book
3	Physician
3	Resource Directory
5	Senior Center
2	Television
216	Total

# Disability:

No. of Calls	Disability			
259	Developmental Disability			
1,312	iderly			
294	ental Health			
826	04-Physical Disability			
23	05-Substance use/AODA			
700	06-Unknown			
2874	Total			

## Monthly Total

No. of Calls	Total Minutes	Month
1,163		October, 2014
832	14,721	November, 2014
880	29,066	December, 2014
2875	70607	Total



Dean Cori;

Thank you for your training on dementia for Cedar Crest voluntures. You really toulored it specific to the voluntures. You allowed voluntures to share their stories of how they were impacted by dementia and get the questions answered and comes the agenda. We are gratiful for your wentty of knowledge. Now that we know you went we have a great reserved in can refer families to. Manko Cori!

А Руминіс Сойминій бак беніов Adults

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1702 S. River Rd.— Janesville, Wisconsin 53546 608-756-0344 — www.cedarcrestnet.com