

ROCK COUNTY HUMAN SERVICES BOARD MEETING Wednesday, March 14, 2012 – 4:30 P.M.

<u>Call to Order</u>: Chair Knudson called the meeting to order at 4:34 p.m. on Wednesday, March 14, 2012, in the 3rd Floor Conference Room of the Rock County Health Care Center, Janesyille, Wisconsin,

<u>Committee Members Present</u>: Brian Knudson, Supervisor; Robert Fizzell, Supervisor; Sally Jean Weaver-Landers, Citizen Representative; Phillip Owens, Supervisor; Kathleen Kelm, Citizen Representative; Shirley Williams, Citizen Representative; and Terry Fell, Supervisor.

Committee Members Absent: Terry Thomas, Supervisor; and Marvin Wopat, Supervisor.

Staff Present: Phil Boutwell, Deputy Director; Sara Mooren, Fiscal Operations Manager; Tim Zuehlke, Controller; Jennifer Thompson, LTS Manager; Carla Blackcoon, ES Manager; Sandy Brown, CPS Manager; Cheri Salava, CPS Supervisor; Ed Pearson, YSC Superintendent; Ryan Trautsch, JJ&P Supervisor; Jeremy Brown, JJ&P Supervisor; Amanda Galaviz, Diversion Supervisor; Kathy Zakarias, CSP Supervisor.

Others Present: None.

<u>Approval of Agenda</u>: Supervisor Fizzell moved the agenda, seconded by Citizen Representative Kelm with unanimous approval. APPROVED,

<u>Approval of Minutes of Human Services Board Meeting of February 22, 2012</u>: Citizen Representative Weaver-Landers moved the minutes as presented, seconded by Supervisor Owens with unanimous approval. APPROVED.

Citizen Participation: None.

<u>Introduction of Carla Blackcoon – New ES Division Manager:</u> Ms. Klyve introduced Carla Blackcoon, the new ES Manager. Ms. Blackcoon is coming from Monroe County where she has worked in IM for the last ten years. She has over 15 years experience in ES. She has a diverse background and had worked with LSS and other areas before working in ES. We are pleased to have her lead our ES Division.

<u>Approval of Contracts, Transfers, and/or Encumbrances:</u> Supervisor Fell moved the contracts, encumbrance and transfer, seconded by Citizen Representative Kelm. Ms. Mooren presented five contracts, one encumbrance and one transfer for approval. The contracts were unanimously approved. APPROVED.

Approval of Bills: Mr. Zuehlke presented the bills for approval.

Job Center	40,336.02	Juvenile Justice	1,289.05
AODA Block Grant	5,840.10	Home Visitation	3,200.00
Interim Assist	5,695.60		
CSP	373.00		

Supervisor Owens moved to approve the bills, seconded by Supervisor Fell with unanimous approval. APPROVED.

Resolution to Recognize Rock County Social Workers: Citizen Representative Weaver-Landers moved the resolution to the floor, seconded by Supervisor Owens. Ms. Thompson, LTS Manager, presented the resolution to recognize Social Workers. She explained LTS Social Workers provide more than financial help to their clients. They really take pride in their work and help provide clients with independence and dignity. Clients have a sense of pride and feel valued in the community by being able to stay in their homes. The social workers do an incredible job in providing services for their clients as well as allowing clients to stay living at home. Board members suggested getting a monthly newsletter out focusing on stories of clients that had been helped through the LTS Division and other HSD Divisions. This would be a great item to share with the County Board and all Departments. The JJ&P Newsletter was mentioned as being very well done.

Ms. Brown, CPS Manager, thanked the Board for their support through out the years. She is very proud to honor the CPS Social Workers and all the hard work that they do. She feels they are among the unsung heroes in the community. They have very tough jobs and yet are in the background so they do not always get the recognition they deserve.

Ms. Zakarias, CSP Supervisor, explained the Social Workers at the Counseling Center and Community Support are working on Person Centered Planning, which is an individual plan specific to each client. The client is actively involved in deciding what they want in their plan and they are involved in selecting which supports they will be working with.

Crisis Mobility has been working with evidence based practices. Psych Techs have taken over as the emergency phone workers to allow the Crisis Intervention Workers to go mobile. Supervisors are challenging workers to provide service in different ways then in the past. Staff have worked very hard and have embraced these changes and see how these changes have helped clients in the long run. The PATH grant application for next year is being worked on at this time. Information on response time was requested and will be brought back to the Board. The Board was very impressed with the changes the Crisis staff have made and asked her to extend their appreciation to staff.

Mr. Brown thanked the Board for their support of the JJ&P Division. He expressed they continue to move forward with changes that are needed, and staff are taking active roles in making the changes. Workgroups have been formed and are a great tool for working collaboratively together. Mr. Trautsch added that even though the JJ&P Division has gone through several changes within the last few years the staff have done an incredible job, and as a result much better outcomes are being achieved.

Ms. Galaviz explained how Diversion staff work with low to high-risk youth. The staff is very active in prevention work in the community as well. They work without judgment and try hard to build trust, mentor, teach, and empower youth. Ms. Galaviz is very proud of the girls group that Diversion runs and the Janesville Gazette just finished an article on them.

Mr. Pearson advised the Youth Services Center not only went through a name change but through a philosophical, mental, and physical change for the better as well. He stressed how staff members are bringing so much to the Center, and gave the example of one worker that has an Art Degree has started Art groups for the youth. They actually have painted the mural there. The YSC staff have been active in the community which is apparent since they continually receive donations from businesses most recently furniture from Mercy. There will be an Open House soon for the community to visit. Board members expressed a few years ago there were many concerns about the changes that were needed in the JJ&P Division. The changes that the staff have been able to accomplish is truly amazing and very appreciated. The resolution was approved unanimously. APPROVED

Resolution Authorizing Acceptance of Permanency Roundtable Funding and Amending the 2012 Human Services Department Budget: Citizen Representative Kelm moved the resolution to the floor, seconded by Supervisor Owens. Ms. Brown presented the resolution authorizing acceptance of the Permanency Roundtable funding and amending the 2012 HSD Budget. She explained this grant is used to find permanency for children outside of the home. The three goals for permanency are reunification, guardianship or adoption, moving away from long-term foster care. The process involves a worker bringing a case that they are having difficulties with to the PRT meeting and brainstorming not only with internal workers but workers from other counties to find permanency for the child. She feels this is very

effective and she has seen workers come in with a case not knowing what they should do and leaving with many options to move the case forward. The resolution was approved unanimously, APPROVED.

Resolution Authorizing Creating The Coordinated Services Team (CST) Advisory Committee: Supervisor Fell moved the resolution to the floor, seconded by Supervisor Owens. Mr. Boutwell presented the resolution authorizing creating the Coordinated Services Team Advisory Committee. He explained this committee has twenty-one members who will work in an advisory capacity. The Department and the ZIA Partners consultant recognized a gap of care for children with multiple issues and suggested that an advisory committee would be the next logical step. Currently these children are often placed in substitute care but we are looking to adopt a model that brings Informal supports identified by the families to help avoid placements. The resolution was approved unanimously. APPROVED.

Interim Assistance Update: Board members were sent a copy of the Interim Assistance Policy prior to the meeting. Ms. Klyve explained the reasons for the review of the Interim Assistance Policy and the changes that will take place. The IA program is not a State mandated program. Individuals must be unemployed for at least 180 days, with mental health issues or disabilities and without resources. These funds are received on a temporary basis pending SSDI determination. The eligible clients receive \$200 a month. Clients sign a repayment agreement every six months while they are receiving IA,

Burial/funeral costs of up to \$1,500 are available only if the client is a current IA recipient. Eligibility for the IA burial or funeral benefit cannot be created after the fact. The IA program is the funding used by the Coroner in the event the County has an unclaimed body that requires burial.

Supervisor Fizzell requested the addition of sexual orientation to the Non-discrimination clause. That change will be made.

Director's Report:

ES/W-2 Caseload:

The W-2 numbers are currently at 207 cases.

We have been told there will be W-2 funds sufficient for contract year 2012 W-2 benefits.

· Family and Holiday Needs.

Tina Day received donations from the Shopiere Congregational Church mission for the Family and Holiday Needs committee. Fortunately, they picked us as one of their charity groups to receive donations throughout the year. Ms. Klyve will be sending a thank you letter to them from the Department and HSD Board.

A copy of the article recently in the Janesville Gazette about the YSC becoming more like home was distributed to the HSD Board members. Ms. Klyve advised the Board the next HSD Board meeting will be held at the YSC, and they will be able to see the changes that have been made to the facility.

Supervisor Owens pointed out concerns he has about Food Share fraud. Mr. Boutwell explained that our Fraud Consortium investigates fraud. If a client is eligible for benefits and receives them but then barters them in some way, law enforcement needs to be informed. Recently there was a press release on this with a phone number to report to at the Federal level. Mr. Boutwell will get this information out to the Board members.

Mr. Boutwell advised the Family Care cap has been lifted but does not allow for expansion to non Family Care countles, so this will not effect Rock County until the next biennium.

Committee Requests for Future Agenda Items: None.

<u>Next Meeting</u>: Wednesday, March 28, 2012 at 4:30 p.m., at the Youth Services Center, Shelter Care, Janesville, Wisconsin.

Adjournment: Supervisor Owens motioned to adjourn, seconded by Citizen Representative Kelm with unanimous approval at 5:55 p.m.

Jodi Parson, Administrative Secretary

NOT OFFICIAL UNTIL APPROVED BY THE BOARD