

## ROCK COUNTY HUMAN SERVICES BOARD MEETING Wednesday, March 23, 2016 – 4:30 P.M.

<u>Call to Order</u>: Chair Knudson called the meeting to order at 4:30 p.m. on Wednesday, March 23, 2016, in the 3<sup>rd</sup> Floor Conference room at the Rock County Health Care Center, Janesville, Wisconsin.

<u>Committee Members Present</u>: Chair Brian Knudson, Supervisor; Linda Garrett, Supervisor; William Grahn, Supervisor; Sally Jean Weaver-Landers, Citizen Representative; Kathy Schulz, Supervisor; Terry Fell, Supervisor; and Terry Thomas, Supervisor.

<u>Committee Members Absent:</u> Ashley Kleven, Citizen Representative and Shirley Williams, Citizen Representative.

<u>Staff Present</u>: Charmian Klyve, Director; Phil Boutwell, Deputy Director; Sara Mooren, Administrative Services Division Manager; Tim Zuehlke, Controller; Jennifer Thompson, ADRC/LTS Division Manager; Lance Horozewski; CYF Division Manager; and Penny Nevicosi, JJ Supervisor.

Others Present: None.

<u>Approval of Agenda</u>: Citizen Representative Weaver-Landers moved the agenda to the floor, seconded by Supervisor Thomas. The agenda was unanimously approved. APPROVED.

Approval of Minutes of Human Services Board Meeting of March 9, 2016: Supervisor Grahn moved the minutes to the floor, seconded by Supervisor Fell. The minutes were unanimously approved. APPROVED.

Citizen Participation: None.

Submission of Committee Requests: None.

Approval of Contracts, Transfers, and/or Encumbrances: Supervisor Grahn moved four contracts to the floor, seconded by Supervisor Garrett. Ms. Mooren responded to questions. Supervisor Grahn opposed contracts with an increase of more than 1.25%. Supervisors Fell, Thomas, Schulz, Garrett, Knudson and Citizen Representative Weaver-Landers voted in favor of all the contracts. Citizen Representative Kleven and Williams were absent. APPROVED.

<u>Approval of Bills</u>: Supervisor Thomas moved the bills to the floor, seconded by Supervisor Fell. Mr. Zuehlke responded to questions,

AODA	61,242.00	ADM	251.43
AODA	3,193.75	ADM	784.97
ADM	16,902.45	ADM	20.439.96

The bills were unanimously approved. APPROVED.

<u>Praise and Recognition Ms. Nevicosi:</u> Mr. Horozewski introduced Penny Nevicosi, Juvenile Justice (JJ) Supervisor, at the Janesville location. Ms. Nevicosi was responsible for getting the DBT Women's group grant awarded to Rock County HSD. Mr. Horozewski and Ms. Nevicosi saw there

was a gap in the system for girls with complex needs and wanted to find a way to address that service need. Ms. Nevicosi applied for the grant. She had to evaluate how to get the girls' needs met and how to train clinical staff. We anticipate we will obtain better outcomes, and keep the girls safe. Ms. Nevicosi went above and beyond supervising staff and took on extra work to obtain this grant. Chair Knudson thanked Ms. Nevicosi.

Resolution To Recognize Rock County Social Workers: Supervisor Thomas moved the resolution to the floor, seconded by Supervisor Grahn. Ms. Thompson presented the resolution. The resolution refers to all social workers within the HSD and includes LTS, CYF and the MH Divisions. Ms. Thompson spoke of the dedication social workers have to the work they do; devotion to their clients; perseverance and endurance through many changes and staff shortages. We are all a team. It takes everyone working together. Each Division celebrates and recognizes staff separately as well. Supervisor Fell and Supervisor Thomas both commented positively on the HSD staff and leadership. The resolution was unanimously approved. APPROVED.

<u>Update on Family Care:</u> Ms. Thompson advised Thursday that the Provider Forums are scheduled. Any provider wanting to contract with the Family Care MCO should attend the meeting to help understand the contract process. There are two meetings, 1:00 p.m. and 5:00 p.m. at the Job Center in Room K. We are the middle man to help with the transition to FC and will meet with the MCOs prior to the forums about how to transition to FC. Supervisor Garrett asked about staff. The MCOs may need to hire staff. Supervisor Grahn asked about the positions that has been created. Ms. Thompson advised the bumping has taken place and each LTS employee had a position, however, the LTS unilateral positions and DD unilateral staff are not a part of the process. At this point, any future vacancies within the County will be hired through the interview process.

Supervisor Grahn asked about clients having a voice if things are not going good. Ms. Thompson advised the State has a Quality Assurance component with significant standards that the MCO must follow. If there are problems, we can advise the State. Supervisor Schulz asked if the MCO will hire the same providers so clients can stay with same provider. Ms. Thompson explained the ADRC staff will talk to each client in an unbiased way and cannot steer clients toward any MCO. MCOs want the client to receive the services that best fit their needs.

We are meeting with the State to work on the transition timeline. The State does not believe there are sufficient staff in the ADRC to meet with everyone to complete the transition in three months. Therefore, we are advertising for project workers for both the ADRC and LTS. We start enrollment counseling training on April 1st. On April 7th the Member Forums will be held at the Job Center in room K at 1:00 p.m. and 6:00 p.m.

Supervisor Schulz asked about budget limitations for the MCOs. Ms. Thompson advised the MCOs get a per diem, per member, per month. Some clients have higher needs and other clients fewer needs. These balance out over the entire population. Supervisor Schulz asked about disagreements when MCO's make decisions about keeping services that the client feels are needed. Ms. Thompson advised there are many MCO members on the team with the client, including social workers and nurses to help make decisions about services. There is an appeal process if a client is unhappy with their services. Mr. Boutwell also advised the MCOs have purchasing power to help bring down costs because the MCO's cover a bigger area.

We are looking at transitioning the DD clients first because the Catholic Charities contract will end on October 1<sup>st</sup>. There are approximately 1,001 people currently being served on waivers between DD and LTS. After those cases are transferred, we will work with the State on the waitlist later in the fall. Supervisor Garrett asked about when staff will be hired and Ms. Thompson advised we want to hire project staff by April 1<sup>st</sup>.

<u>Director's Report:</u> Ms. Klyve advised the resolution to recognize foster parents will be in May. She added that Citizen Representative Williams is talking with Second Harvest to present at a future meeting. Ms. Heim will report on Food Share on Demand at the next meeting.

Chair Knudson extended thanks to Ms. Klyve for her leadership. Ms. Klyve responded that the management staff are all professional, talented individuals and we work as a team. She enjoys working with them. Ms. Klyve also thanked the Board for their support as the Department can only do what the Board supports.

Next Meeting: Wednesday, April 13, 2016 at 4:30 p.m., at the Rock County Health Care Center, 3rd Floor Conference Room, Janesville, Wisconsin.

<u>Adjournment</u>: Supervisor Thomas motioned to adjourn, seconded by Citizen Representative Weaver-Landers with unanimous approval at 5:25 p.m.

Jodi Parson, Administrative Secretary

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