

Rock County Coordinated Public Transit - Human Service Transportation Plan 2019-2023

Submitted by:

Rock County Transportation Coordinating Committee
c/o Rock County Council on Aging
Joyce Lubben
51 South Main Street
Janesville, WI 53545

PART 1: ASSESSMENT OF AVAILABLE SERVICES

Public Transit Systems

Beloit Transit 608-364-2870

www.beloittransit.com

- Beloit City Limits
- Beloit/Janesville Express
- Fixed route bus service
- Open to public
- Wheelchair accessible

Janesville Transit 608-755-3150

www.ci.janesville.wi.us

- Janesville City Limits
- Beloit/Janesville Express
- Fixed route bus service
- Open to public
- Wheelchair accessible

Edgerton Taxi 608-884-9847

- Within 5 miles of the Edgerton city limits
- Wheelchair accessible
- Open to the public
- Shared Ride service

Stateline Mass Transit District 877-561-3330

www.smttd.biz/

- Open to public (Must fill out registration form prior and call ahead to schedule a ride)
- Will pick up Rock County residents at Beloit Transfer Station
- Use for medical appointments, shopping or touring the Northern Winnebago County, IL area
- Wheelchair accessible

Wheelchair Accessible Vehicle Rentals & Sales

GT Mobility & Services 920-491-8384

www.wheelchairgetaways.com

A&J Mobility 800-596-4366

www.avrvans.com

Senior Transportation

Clinton Senior Center 608-676-3600

- Clinton area only
- Door to door mini bus service
- Wheelchair accessible

Creekside Place 608-882-0407

www.creeksideplace.org

- Evansville area only
- Door to door mini bus service
- Non-wheelchair accessible

Faith Works 608-531-1880

- Limited services, call in advance

Retired & Senior Volunteer Program

www.rsvp-rock.org

- Rock County, regional appointments
- Door to-door volunteer driver service
- 55+ needing assistance
- Non-wheelchair accessible

Rock County Transit 608-757-5054

www.co.rock.wi.us/aging

- Rock County only
- Door to door mini bus service
- 55+ or disabled
- Wheelchair accessible

Medical Transportation (Medicaid & BadgerCare Plus Recipients)

MTM, Inc. 866-907-1493

Where's My Ride? 866-907-1494

"We Care" Complaint Line 866-436-0457

www.mtm-inc.net/wisconsin-website/wisconsin-home

- Covered medical appointments
- Non-emergency medical transportation
- Wheelchair accessible MTM Providers

Private Transportation Providers

D.R. Medical Rides 920-542-1040

Lavigne Bus Company 920-563-1515

RediRide 608-444-5999

You Buy We Fly 608-363-3939

Van Galder

www.coachusa.com/vangalder

- Regional fixed route service
- Open to the public
- Limited wheelchair accessibility

Veterans Transportation

DAV 608-301-7137

www.dav.wi.org/dav.van-program

- Serving veterans in Rock County
- Direct service to and from the veteran's home by appointment
- Transportation to Madison VA Hospital

Taxi Services

Call-Me-A-Cab 608-364-6900

Edgerton Taxi 608-884-9847

Park City Taxi 608-436-1617

GoGoGrandparent 855-464-6872

Private Ambulance Service

Paratech 414-758-1113

Ryan Brothers 608-257-9591

PART TWO: ASSESSMENT OF NEED

Demographic Profile of Elderly and Disabled Population in Rock County:

Rock County is centrally located in the southern part of Wisconsin; its county seat is Janesville. According to the 2017 estimated census, the population is 162,309, making it the ninth largest county in Wisconsin.¹ The Rock River bisects the county from north to south giving it its name. The county is surrounded by Chicago, Illinois (80 miles southeast); Milwaukee, Wisconsin (70 miles east); and Madison, Wisconsin (30 miles north).

Rock County's population is expected to increase over the next decade for all ages:²

	2010	2015	2020	2025	2030	2035	2040
All Ages	160,331	162,550	169,130	174,500	179,360	182,170	182,860
Age 60+	30,279	34,460	39,990	44,890	48,170	50,050	51,050
Age 65+	21,759	24,690	28,940	33,820	38,060	40,420	41,420
Age 85+	3,037	3,310	3,620	4,060	4,750	5,960	7,310

The 60+ age group will remain from 25.1% - 30% of the population as a whole, although the actual number rises slightly each year.³ There are 17,205 total households with one or more persons age 65+ (26.9%).

Of the 65+ population:

	Age 65+	Living Alone	Living in Poverty
Males	10,596	1,998 (8.9%)	546 (5.15%)
Females	13,605	5,317 (39.1%)	1,093 (8.03%)

The breakdown of race for the 65+ population is:

White (23,959); Black (732); Native American (44); Asian (191); Hawaiian/Pacific Islander (2); Hispanic/Latino (496)

For persons age 65 and older, 7524 (33%) reported having a disability. Those identified disabilities include hearing (3,451), cognitive difficulty (1,587), vision difficulty (1,311), ambulatory difficulty (4,456), self-care difficulty (1,523) and independent difficulty (3,045).⁴

Approximately 11% (17,881) of the population under age 65 reports having a disability.

¹ U.S. Census Bureau, QuickFacts, Rock County, WI

² Source: Wisconsin Department of Administration Updated Population Projections for Counties by Age: 2010-2040; Vintage 2013; Prepared by Eric Grosso, Bureau of Aging and Disability Resources 8/2015

³ Source: Wisconsin Department of Administration, Demographic Services Center, Vintage 2013 Population Projections

⁴ U.S. Census, 2011-2015 American Community Survey (five-year file)

Where do services overlap or where are services lacking? Group discussion determined that there are no services that overlap within Rock County. The lack of services were identified as:

- Transportation for medical appointments for non-Medicaid eligible passengers.
- Evening and weekend transportation options.
- Transportation options for second and third shift employment between communities.
- Transportation options over county lines, specifically between Rock and Dane counties.

What was done well in the last four-five years?

1. Transportation resource directories and municipal transit systems maps are updated regularly and disseminated widely to such destinations as Mercy Hospital, SSM Health system, Beloit Memorial Hospital, Aging & Disability Resource Center, Job Center, libraries, Courthouse, senior centers, congregate dining sites.
2. The Council on Aging's website and Facebook page have links to transportation resources.
3. The Rock County TCC has had a presence at senior fairs, community resource fairs, Latino Community fair, Hedberg Library Senior Moments, Riverfront Outreach picnic.
4. Multiple individual and group travel trainings have been held by the Rock County Mobility Manager, including a senior housing unit and the Beloit and Janesville school districts (foreign and non-English speaking students).
5. "Transportation literature maintenance" teams were developed within the TCC membership to ensure literature is always available at locations where transportation users will see it.
6. The Rock County TCC worked extensively with the state contracted broker for non-emergency medical transportation to improve their service and operations within the county.
7. There was extensive communication and response from legislators regarding the transportation issues surrounding the non-emergency medical transportation broker.
8. Repair loans that are available through some funding sources such as Food Share were identified.
9. Discussion has focused on identification of preferred/recommended providers and development of a menu of services/costs. Determine feasibility to link providers/menus to the County website. Car sharing has primarily been effective with Beloit College students; the identified need was focused on evening and weekend transportation. Due to advances, such as Uber, and liability issues Community Action is exploring leasing options with partner agencies.
10. With funding awarded to Community Action Inc for 2014; further work on program expectations is in development to include financial literacy and how to purchase/maintain a used vehicle. 20-25 car loans were available in 2014 to eligible households, repair loans were challenging to collect and not part of the model. Options to consider include dealership partners for dependable vehicles, maintenance plan/discounts, right of 1st refusal and programs such as Rawhide. This program is currently operating under a sustainability model as individuals repay

their car loans new loans are issued. Annually this will equate to 6-8 vehicle loans at approximately \$5,000 per loan.

11. Rock County's Health Care Center's bus stop was improved to accommodate wheelchair users.

12. AARP Smart Driver classes have been taught.

13. Wednesday Walks have been held and expanded every year. The Mobility Manager partnered with the Janesville Police annual bike rodeo.

14. RSVP volunteer drivers were trained on "Dementia Friendly Communities."

15. Driver training for Rock County Transit has expanded to include such topics and ADA compliance, "Dementia Friendly Communities," defensive driving, passenger service and safety.

16. Passenger co-pays for publicly funded transportation services have been maintained at a low to reasonable cost.

17. Travel training has expanded for both individual and groups, including school-age children, foreign students who do not know the area and transportation systems, individuals who have recently given up driving, etc.

What can be done better?

Several strategies are not completed due to a continuing turnover in the Mobility Manager position.

Hours of transit service have restricted availability for late afternoon medical appointments. Patients are able to arrive at their destination, but the lack of flexibility in pick-up times does not account for the occasional waiting times at clinics.

There is lack of affordable transportation options available across state and county lines.

What are the challenges/roadblocks to providing these services?

Always identified as a challenge and roadblock to providing adequate options for transportation disadvantaged populations and the general public is lack of funding. There is an ever-growing need for expansion of services but with ever shrinking dollars to meet that need. Also identified as roadblocks to provision and coordination is the political will/buy-in from providers and policy makers, staff turnover, and legislation that prohibits the sharing of resources.

Needs, gaps, and service redundancies:

During a recent public input meeting it was noted that the Rock County Transit system is at full capacity and currently unable to provide services to some applicants due to a shortage of drivers and established hours of operation. There is currently a worker shortage in Rock County,

especially for positions that are on the lower end of the pay scale. Some of the needs and gaps in service presented and discussed were:

- Nights, weekends, and after hour operations.
- Pick up and drop off links connecting separate transportation services.
- Out of County connection services (Dane Co., Illinois).
- Elderly or LMI use of Smart Technologies for scheduling and locative information.
- Costs and burdens to riders that have multiple appointments per week.
- Service outreach to Elder Orphans that live alone in rural communities.
- Enhanced services and outreach aiding blind and visually impaired citizens.
- Cost of new equipment and preventative maintenance.

PART 3: STRATEGIES, ACTION ITEMS, EFFICIENCIES

Strategy #1: Increase access to transit information by improving the quality of transit literature and targeting consumers and potential consumers.

Action Items:

1. Continually update the Transportation Resource Directory.
2. Increase access to transportation information by providing “gate keepers” (social agencies, clinics, social workers) with current and comprehensive information on transportation resources in Rock County.
3. Increase access to transportation information by ensuring that all transportation providers are aware of transit resources in Rock County and when appropriate, make referrals to alternative providers.
4. Provide travel training for transportation disadvantaged populations.

Strategy #2: Maintain/Enhance existing services.

Action Items:

1. Encourage policy makers to continue to fund, and to increase funding for, existing public transit systems.
2. Continue to investigate opportunities for collaboration between transit systems.
3. Approve federal and state grant applications for transportation services and capital acquisition, e.g. 5310 vehicles, mobility management.
4. Provide opportunities and training for non-traditional workers to increase the labor pool for transit provider employees
5. Host an annual meeting of all transportation providers in Rock County to facilitate discussion regarding updates, gaps in services, and potential opportunities for coordination.
6. Determine if existing transportation providers are able to expand service hours for 2nd and 3rd shift employment.

Strategy #3: Improve access to medical appointments.

Action Items:

1. Determine if existing transportation providers are able to expand service hours for late afternoon medical appointments.
2. Investigate transportation options for out-of-county medical appointments, i.e. Rock County to Dane County/Rockford, Illinois.
3. Host an annual meeting of all healthcare providers in Rock County to facilitate discussion regarding mobility needs of transportation disadvantaged populations.

PART 4: PRIORITIES FOR IMPLEMENTATION

Implementation Plan Rock County 2019-2023			
Action Item	Responsible Party	Implementation Schedule	Roadblocks to Implementation
Increase access to transit information by improving the quality of transit literature and targeting consumers and potential consumers.	Rock County TCC Mobility Manager Transit Providers	Ongoing	Continual changes Time Staff
Maintain/Enhance existing services.	Rock County TCC Mobility Manager Transit Providers Legislators/Policy Makers	Ongoing	Funding
Improve access to medical appointments.	Transit Providers Rock County Transit Policy Makers	Ongoing	Funding Worker Pool

Meeting Invitation List¹

(2019-2023) Coordinated Plan

Plan Area (county, multi-county):	Rock County
Date of Meeting(s):	6/22/2018
Facilitator(s):	Colin Byrnes, Director, Rock County Planning Department
Coordination Plan Contact Name(s):	Joyce Lubben

NAME	ORGANIZATION/ GROUP NAME	ADDRESS AND PHONE NUMBER	E-MAIL ADDRESS	DATE INVITE LETTER SENT	NOTES
Sharon Wegler	Mercy Health-Senior Advocate	608-741-3810	swegler@mhemail.org	06-11-18	
Rebecca Smith	Janesville Transit	608-755-3150		06-06-18	
Michelle Gavin	Beloit Transit	608-364-2870		06-06-18	
Ryan Booth	Rock County Transit	608-757-5054		06-06-18	
Paul Skoglund	MTM, Inc.	608-227-4050	CO-WI@mtm-inc.net	06-06-18	
Brown Cab's Service	Edgerton Taxi	920-563-6303		06-11-18	
Clinton Senior Center		608-676-4600		06-06-18	
Merrill Community Center		608-365-1488		06-11-18	
Kathryn Scott	SSM Health		Kathryn.Scott@ssmhealth.com	06-08-18	

¹ This worksheet is used to document the meeting invitation list.

2019-2023 Coordinated Plan

NAME	ORGANIZATION/ GROUP NAME	ADDRESS AND PHONE NUMBER	E-MAIL ADDRESS	DATE INITE LETTER SENT	NOTES
Cecilia Ramirez	Latino Service Providers Coalition	608-361-1928	Ispcayuda@yahoo.com	06-12-18	
Rock County School Districts	Beloit, Janesville, Edgerton, Footville, Milton, Clinton, Evansville			06-06-18	
Regina Dunkin	Beloit Health System		rdunkin@beloithealthsystem.org	06-14-18	
Senator Nass			Sen.Nass@legis.wisconsin.gov	06-05-18	
Senator Ringhand			Sen.Ringhand@legis.wi.gov	06-05-18	
Representative Kolste			Rep.Kolste@legis.wisconsin.gov	06-05-18	
Representative Loudenbeck			Rep.Loudenbeck@legis.wisconsin.gov	06-05-18	
Representative Spreitzer			Rep.Spreitzer@legis.wisconsin.gov	06-05-18	
Representative Vruwink			Rep.Vruwink@legis.wisconsin.gov	06-05-18	
Maureen Birchfield and Rene Bue	Hedberg Library	608-758-5803 or 608-758-6592	RBue@Hedbergpubliclibrary.org OR mbirchfield@hedbergpubliclibrary.org	06-08-18	
	Beloit Public Library			06-08-18	
Education, Veterans and Aging Services Committee	(county board policy committee)			06-19-18	
	Council on Aging Advisory Board			06-20-18	
	Janesville Senior Center	608-755-3040		06-11-18	

2019-2023 Coordinated Plan

NAME	ORGANIZATION/ GROUP NAME	ADDRESS AND PHONE NUMBER	E-MAIL ADDRESS	DATE INVITE LETTER SENT	NOTES
T.J. Nee contacts	Stateline Area Transportation Study		'robert.reed@dot.wi.gov'; 'cplange@att.net'; 'celestino@visitbeloit.com'; 'christensenj@beloitwi.gov'; 'djpaynter@charter.net'; 'dadigreenlee@charter.net'; 'jorgend@co.rock.wi.us'; 'dupuisl@beloitwi.gov'; 'evan.gross@dot.gov'; 'FleschMI@beloitwi.gov'; 'ForbeckN@beloitwi.gov'; 'fmckearn@rnbatterman.com'; 'ihaas@town.beloit.wi.us'; 'johnson.jeffandsusan@charter.net'; 'james.kuehn@dot.wi.gov'; 'j.rose@town.beloit.wi.us'; 'johnsonKa@beloit.edu'; 'lathropP@beloitwi.gov'; 'leavyK@beloitwi.gov'; 'we6pigs@yahoo.com'; 'mary.florenza@dot.gov'; 'Michael.erikson@dot.wi.gov'; 'michael.batuzich@dot.gov'; 'penningtonD@beloitwi.gov'; 'brunnerq@beloit.edu'; 'andlam@charter.net'	06-05-18	
Ryan Schomber	Workforce Development Group of Interest		'info@inclusa.org'; 'lisa.cleaver@aptiv.org'; 'andrea.simon@dwd.wisconsin.gov'; 'gbersell@kanduindustries.com'; 'hasmig.tempesta@aptiv.org'; 'nicole.barlass@cesa2.org'; 'director@gifts-shelter.org'; 'rdeviana@mhsjvl.org'	06-05-18	
Jennifer Thompson	Rock County Aging & Disability Resource Center		JENNIFER.THOMPSON@co.rock.wi.us	06-05-18	
Beloit College				06-08-18	
UW Rock County				06-08-18	
Blackhawk Technical College				06-08-18	
David Hyde and Chelsea Reilly	Wisconsin School for the Blind and Visually Impaired		'Chelsea.reilly@wcbvi.k12.wi.us'; David.hyde@wcbvi.k12.wi.us	06-05-18	

Participant List
(2019-2023) Coordinated Planning Meeting

Region/County:	Rock County
Date:	6/22/2018

Name	Agency	Address	Phone	E-Mail
Ryan Booth	Rock County Transit	51 South Main Street Janesville, WI 53545	608-757-5413	ryan.booth@co.rock.wi.us
Kim Burkhalter	Rock County TCC Member	1837 Alden Road #22 Janesville, WI 53545	608-563-1455	kim.burkhalter@gmail.com
Colin Byrnes	Rock County Planning	51 South Main Street Janesville, WI 53545	(608) 757-5583	colin.byrnes@co.rock.wi.us
Teena Monk-Gerber	Alzheimer's & Dementia Alliance	136 W. Grand Ave, Ste. 304 Beloit, WI 53511	608-313-3335	teena.monk-gerber@alz.wisc.org
Patty Hansberry	Retired & Senior Volunteer Program	2433 S. Riverside Drive, Suite B Beloit, WI 53511	608-362-9593	phansberry@rsvp-rock.org
Pat Hubbard	Alternative Home Care	1519 West Court St Janesville, WI 53548	608-758-6624	vincekim@ticon.net
Javier Huerta	Rock County Mobility Manager	51 South Main Street Janesville, WI 53545	608-757-5408	javier.huerta@co.rock.wi.us
Tim Kienbaum	Town of Beloit	2871 S Afton Rd Beloit, WI 53511	608-364-2980 Ext 2	tkienbaum@town.beloit.wi.us
Joyce Lubben	Rock County Council on Aging	51 South Main Street Janesville, WI 53545	608-757-5416	joyce.lubben@co.rock.wi.us
T.J. Nee	Stateline Area Transportation Study	100 State Street Beloit, WI 53511	608-364-6702	neet@beloit.wi.us
Joe Scharenbroch	Guardian Friends Associates	2100 E. Milwaukee St. Suite L10 Janesville, WI 53545	608-754-3247	jscharenbrochgfa@gmail.com
Ryan Schomber	Workforce Development	1900 Center Avenue Janesville, WI 53548	608-34-3300, ext. 303	r.schomber@swwdb.org
Roseann Tremain	ADRC of Rock County	1900 Center Avenue Janesville, WI 53548	608-741-3652	roseann.tremain@co.rock.wi.us
Kurt Wheeler	Rock County Planning	51 South Main Street Janesville, WI 53545	608-757-5593	kurt.wheeler@co.rock.wi.us
David Hyde	Wisconsin School for the Blind and Visually Impaired	1700 W State St Janesville, WI 53546	608-758-6152	David.hyde@wcbvi.k12.wi.us

OFFICIALS SEEK INPUT ON COUNTY TRANSPORTATION

June 21, 2018 at 9:12 am / By [Ryan Silvola \(mailto:rsilvola@beloitdailynews.com\)](mailto:rsilvola@beloitdailynews.com)

JANESVILLE - Rock County officials want to know how local transportation can be improved. ☐

A Rock County Transportation Coordinating Committee hearing on the topic will be held from 8:30 - 10:30 a.m. on Friday at the Rock County Job Center, room D/E.

Transportation providers, transit riders, healthcare providers, schools, faith-based organizations, legislative representatives, libraries and those interested in transportation resources are encouraged to attend.

Javier Huerta, mobility manager at the Rock County Council on Aging, said the coordinated transportation planning meeting is part of planning required by the Wisconsin Department of Transportation every five years.

"We're just really wanting to know individual's needs for transportation," Huerta said. "This will help us when we go to plan for the next five years and see what resources we can plan for the community."

Huerta said transportation doesn't just cover cars or buses.

For example, the county has many bike paths available to residents. However, with the Wisconsin weather those paths only are viable for a portion of the year. He said future planning will be based off of the feedback received, and county officials are open to obstacles and challenges as well.

One issue he's been hearing from residents is inter county transportation.

The county currently has taxi services, transit services for Janesville, Beloit and county-wide as well as the Van Galder bus service.

For more information, contact Huerta at 608-757-5408 or email javier.huerta@co.rock.wi.us.



ROCK COUNTY TRANSPORTATION
COORDINATING COMMITTEE

INVITATION TO ATTEND

COORDINATED TRANSPORTATION PLANNING MEETING

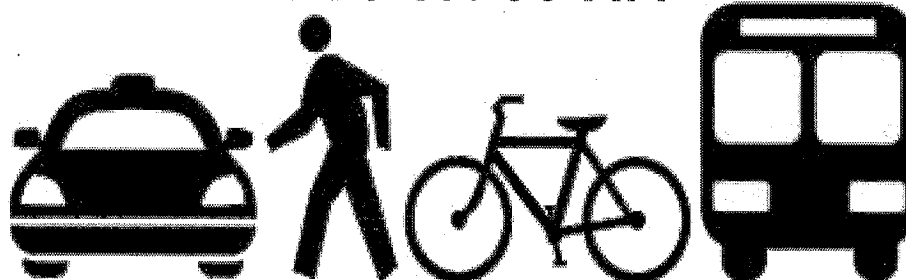
The Rock County Transportation Coordinating Committee is looking for your input for transportation planning in Rock County!

We are inviting the public: transportation providers, transit riders, healthcare providers, schools, faith based organizations, legislative representatives, libraries and all of you who may need or may know someone who needs transportation resources!

Let's generate fresh ideas and perspectives and hear what you, as community members, are needing for transportation; whether it is trips to your healthcare appointment, trips to the grocery store, trips to the park or trips to your job, we want your input!

Please spread the word as we truly appreciate and value everyone's voice! For more information, contact Javier Huerta Rock County Council on Aging, Mobility Manager, 757-5408 or email at javier.huera@co.rock.wi.us.

- **WHEN: FRIDAY, JUNE 22, 2018**
- **WHERE: ROCK COUNTY JOB CENTER**
- **TIME: 8:30 AM TO 10:30 AM**



Summary of Meeting Evaluations

(2019-2023) Coordinated Plan

Plan Area (county, multi-county):	Rock County
Date of Meeting(s):	6/22/2018
Facilitator(s):	Colin Byrnes, Director, Rock County Planning Department
Coordination Plan Contact Name(s):	Joyce Lubben

Strongly Agree		Agree		Strongly Disagree		Don't Know	Avg.
1	2	3	4	5		6	
1.	The information covered in the group discussions, examples and explanations was understandable.						1.86
2.	The meeting provided a good forum for communication about About public/human services transportation coordination.						1.86
3.	Facilitator was knowledgeable about the meeting process.						2.14
4.	The information was presented in a clear, logical format.						2.14

Too Much	About Right	Not Enough	Avg.
1	2	3	
5.	The time allotted for the meeting was:		2.00
6.	List the three most significant transportation related barriers:		

Costs to provide services
 Availability of services to non-urban areas
 Services outside of business hours
 Cost
 Service gaps (Geography)
 Service Gaps Hours)
 Transportation on weekends for people in wheelchairs
 Crossing county lines Rock/Dane
 Non-public entities willing to help transportation i.e. hospitals
 Nights and weekends
 Money for transportation
 Affordable
 Out of city
 Availability
 Limited hours of services
 Limited service areas
 Limited man power, funds and vans
 Nights and weekends – bus
 Delicate timing between each form of transportation/transfers
 Better taxi service? Rural transport especially transit to doctors/hospitals

7. Would you support increased public funding to address transportation related barriers? 7 Yes 0 No

2018 Rock County Transportation Coordinating Committee Public Input Survey

The Rock County Transportation Coordinating Committee is seeking your input into the 2019-2023 Public Transit-Human Services Coordinated Transportation Plan. Please take a few minutes to circle answering the following questions.

1. WHAT RACE/ETHNICITY DO YOU IDENTIFY AS?

Black/African American White/Caucasian American Indian/Alaskan Native
Asian/Pacific Islander Hispanic/Latino Multiple Other

2. WHAT IS YOUR ANNUAL HOUSEHOLD INCOME?

Under \$10,000 \$10,000-19,999 \$20,000-\$29,999 \$30,000-\$39,999
\$40,000-\$49,999 Over \$50,000

3. WHAT GENDER DO YOU IDENTIFY AS?

Male Female Other _____

4. WHAT AGE GROUP ARE YOU IN?

Under 18 19-40 41-60 Over 60

5. PLACE OF RESIDENCE

Janesville Beloit Evansville Edgerton Orfordville Footville Clinton
Milton Johnstown Newville Other

6. DO YOU HAVE A DISABILITY?

Yes No

7. DO YOU DRIVE?

Yes No

8. DO YOU USE A PUBLIC BUS SYSTEM?

Yes No

9. ARE YOU CURRENTLY EMPLOYED?

Yes No

10. WHEN YOU LEAVE YOUR RESIDENCE WHERE DO YOU GO? (Circle all that apply)

Visit family and friends Government Offices Social/Community Events
Social Service Agency Work Childcare provider/Educational Programs for children
Religious place of worship Shopping Healthcare Provider School Dining
I do not leave home Other: _____

11. WHAT MODE(S) OF TRANSPORTATION HAVE YOU USED THIS YEAR? (Circle all that apply)

Friend or family vehicle Personal Vehicle Carpool Van Galder Taxi
Walking Bicycling Volunteer Driver Program DAV GoGo Grandparent
Beloit-Janesville Express Beloit Transit System Rock County Transit
Janesville Transit System Rideshare Program Non-Emergency Medical Transportation
Private Pay Bus Rental Other: _____

2018 Rock County Transportation Coordinating Committee Public Input Survey

12. ARE THERE ANY DESTINATIONS YOU WOULD LIKE TO GO BUT CANNOT USING THE EXISTING TRANSPORTATION RESOURCES AVAILABLE?

13. WHAT IS PREVENTING YOU TO GO WHERE YOU WANT/NEED? (Circle all that apply)

Current services across county/state lines Services do not include my want/need locations
Personal finances Unable to access Driver's License Limited services in my community
Not sure how to use services Unsure what services are available No access to car/truck
Physical limitations Times of Service are not compatible with my needs Nothing is preventing
Other: _____

14. CIRCLE THE RESPONSE THAT BEST ANSWERS YOUR PERSONAL VIEW WITH EACH STATEMENT

"Elected officials, private organizations and public agencies have done a good job of coordinating transportation resources."

Strongly Agree Agree Unsure Disagree Strongly Disagree

"More public funding needs to be allocated to transportation resources."

Strongly Agree Agree Unsure Disagree Strongly Disagree

"The Rock County Transportation Coordinating Committee has done a good job of educating the public about its purpose and goals."

Strongly Agree Agree Unsure Disagree Strongly Disagree

15. CIRCLE ALL THAT APPLY: WHICH GROUP/AGENCY/PROGRAM SHOULD IMPROVEMENTS TO PUBLIC TRANSPORTATION BE FUNDED BY?

Employers Increased gas tax Private businesses Increased public transit fare Tollway
Vehicle Miles Traveled tax Regional Transit Authority Local/County/State Government
Keep funding levels as is Other: _____

16. WHAT IMPROVEMENTS AND/OR ADDITIONS WOULD YOU LIKE TO SEE IN THE TRANSPORTATION NETWORK IN ROCK COUNTY OVER THE NEXT 5 YEARS?

*For further input on the Public Transit-Human Services planning process please contact Javier Huerta, Rock County Mobility Manager at (608) 757- 5408 or email at javier.huerta@co.rock.wi.us. Thank you for your input!