

MERCYCARE HEALTH PLANS (MCHP) IN-NETWORK

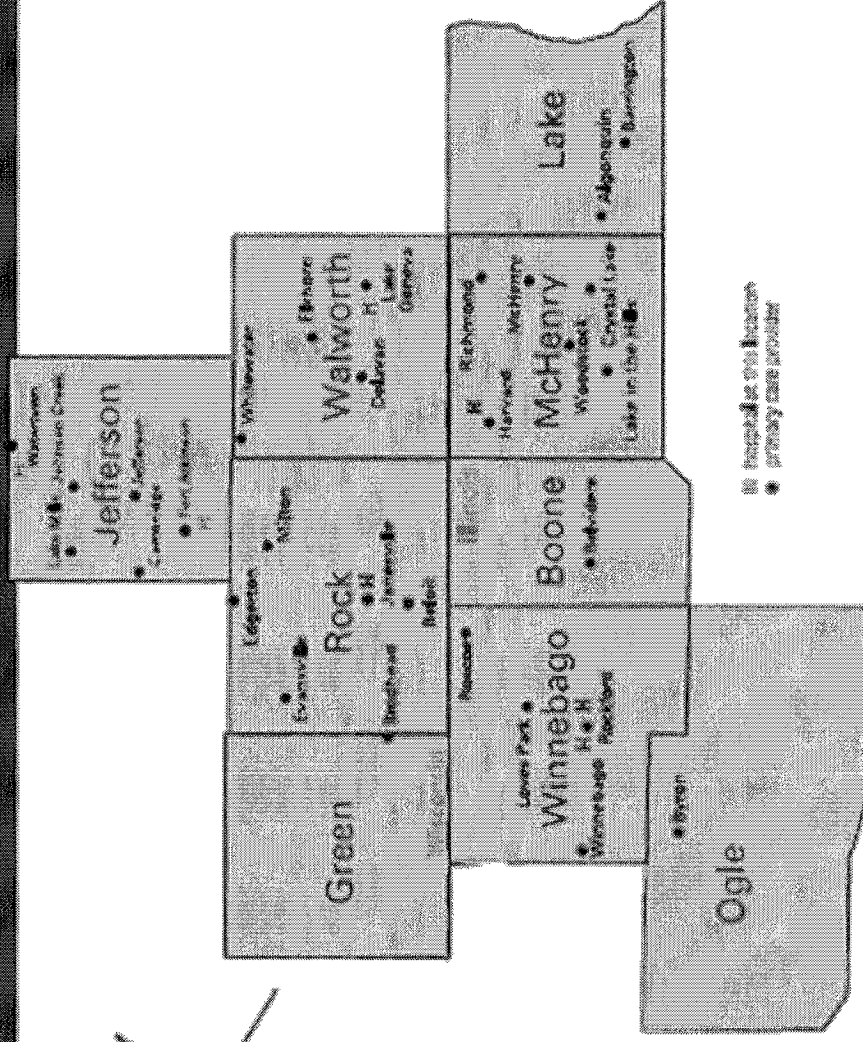
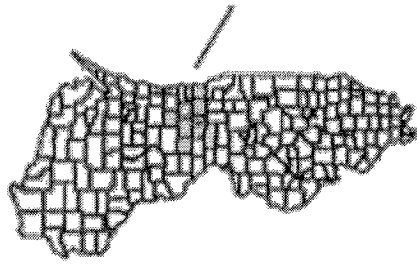
We are here for you. Care close to home.

- **7 hospitals, located in:** Janesville, Walworth, Harvard IL, 2 in Rockford, IL. Contracted Watertown and Fort Atkinson
- **125+ specialties**
- **85+ locations** 13 in Rock County
- **800+ Physicians**
- **Physicians in Rock County:**
 - 29 Primary Care, Family Practice and OB-GYN physicians
 - 112 Specialists
 - 7 Pediatricians
- **All practices are open** and accepting patients

MCHP

- Open access network- No referral needed from MCHP to see a specialist In-Network
- University of Wisconsin Healthcare (UWHC) is our exclusive referral network- When services are not available with Mercyhealth
 - Your PCP or specialist must send MCHP a referral for approval prior to service. After review, a letter of approval or denial will be mailed to the member and the requesting provider
- If you use UWHC with an approved referral, it will be considered In Network
- If you use UWHC without a referral, it will be considered Out of Network
- Services rendered at UWHC without a referral will not incur balanced billing, however they will be paid at an Out of Network benefit.

IN-NETWORK PROVIDER AREA



ROCK COUNTY LOCATIONS

ROCK COUNTY

Mercyhealth Beloit	(608) 363-5500
Mercyhealth East	(608) 756-7100
Mercyhealth Edgerton	(608) 884-9431
Mercyhealth Evansville	(608) 882-5613
Mercyhealth Hospital and Trauma Center–Janesville*	(608) 756-6000
Mercyhealth Mall Clinic	(608) 741-2430
Mercyhealth Milton	(608) 868-5800
Mercyhealth North	(608) 314-3600
Mercyhealth South	(608) 755-7960
Mercyhealth Sports Medicine and Rehabilitation–East	(608) 756-7107
Mercyhealth Sports Medicine and Rehabilitation–Janesville	(608) 754-6000
Mercyhealth West	(608) 756-6800
Mercyhealth Women’s Center– Janesville	(608) 756-6890

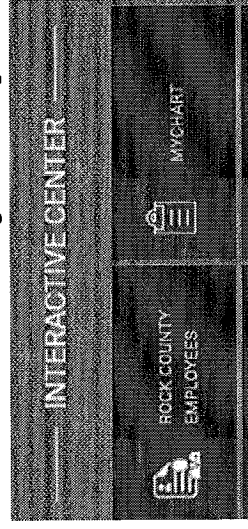
MCHP PHARMACY COVERAGE

- Local Mercyhealth Pharmacies
- Network: Nationwide coverage with access to over 60,000 pharmacies
- Specialty Pharmacy Program
- Maintenance Rx Discount
 - Mail order- 90 day supply for 2 copays
- Formulary (list of covered drugs)

ROCK COUNTY EMPLOYEES ONLY WEBPAGE

WWW.MercyCarehealthPlans.com

**Navigate to the “Interactive Center” and click on
“Rock County Employees”**



■ Once there you will see:

Welcome to MercyCare Health Plans. We look forward to serving you!

Access Your Benefits:

Find a Doctor in your Network. Once on this page, select your plan “Rock County Employees” and then select “practitioner or facility/ clinic”

Formulary

Plan Documents (SOB, SBC, Certificate of Coverage and Rx Rider) Once on the site enter your group number

MyChart. You will need to create an account if you have not already established one

IN QUICKER

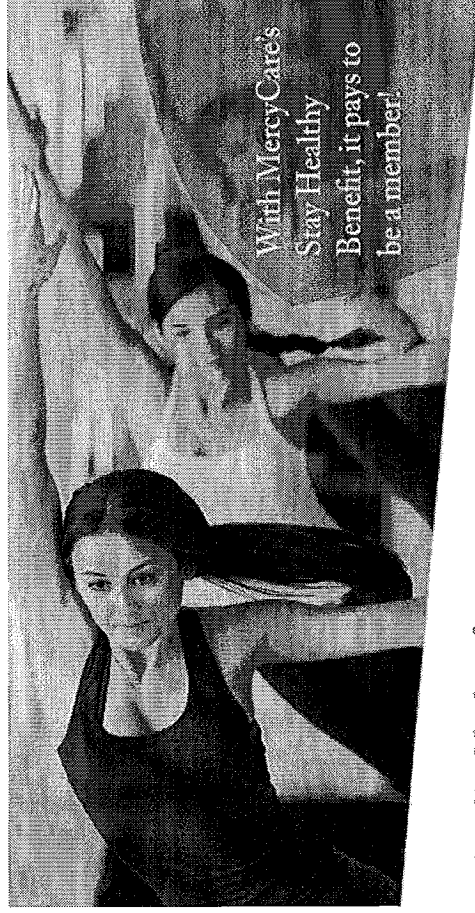
SKIP  WAITING ROOM

GO TO MercyInQuicker.org

Hold your place in line at a Mercyhealth emergency room or Urgent care. It's easy to use, right from your home.

[Click here to access our InQuicker Online Scheduling](#)

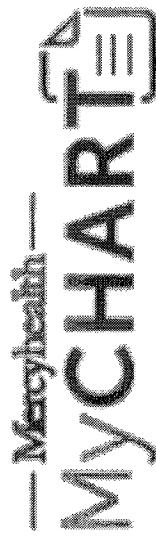
STAY HEALTHY BENEFIT



- Stay Healthy Form: \$100 Reimbursement per family member 18 years or older/\$200 per family for healthy living activity.

****This is completely separate from the Rock County Wellness Benefit offered by your employer****

MYCHART



You don't have Mercyhealth MyChart yet? Why wait?
Sign up now to view all insurance claims through MyChart.

MercyCare members can now do the following through MyChart:

- Look up insurance coverage details
- Learn more about your benefits
- View your claims status and payment information
- Request a new MercyCare ID card
- Change your primary care physician
- Email your health plan representative
- Update your information, such as change of address
- Manage health information online
- Review health histories and test results
- Schedule and cancel appointments
- Request prescription refills
- Send a message to your health care provider
- Pay bills

How to get started:

Do it all securely online at home or on your smartphone with the Mercyhealth MyChart app.

Sign up today at any Mercyhealth clinic or visit MyChart.MercyHealthSystem.org.

CONTACT INFO

There are many ways for you to reach us.

Customer service

- (800) 895-2421/Monday-Friday, 8 am-4:30 pm
- A dedicated line for Rock County employees will be accessible thru the phone prompts when you call, to address your claims and coverage needs

MercyCare Health Line

- 24/7, 365 days a year: (608) 758-5770 or (888) 756-6060
 - FREE health information
 - FREE referral service to over 800 medical professionals
 - FREE information and registration for health education classes and seminars