

## Intake Process

The intake process involves an initial contact, a comprehensive assessment, and completing a referral. Services can be provided at our offices, your home, or in the community.

1. The initial contact is approximately a 20-minute phone call or meeting during which we listen and ask some questions to identify each person's needs.
2. When a comprehensive assessment for Rock County services is indicated, we will schedule a 2-3 hour in-person assessment which includes a more in-depth discussion.
3. We will then discuss referral options with the client and help to make the connection to the appropriate services.



## Vision

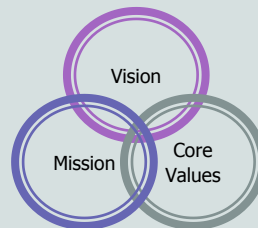
*To create and sustain a welcoming system of high quality care that is focused on respect for the dignity of each person served and authentic belief in and hope for recovery.*

## Mission

*The mission of the Behavioral Health Division is to deliver high quality behavioral health services in partnership with individuals and families to promote recovery and improve the quality of life.*

## Core Values

- ◆ *Respecting the dignity of the people we serve*
- ◆ *Strengths-based approaches*
- ◆ *Instilling hope for our clients*
- ◆ *Clients' rights to choose their own goals and priorities*
- ◆ *Efficient use of resources*



# Rock County Behavioral Health Intake



## Behavioral Health Division

<http://www.co.rock.wi.us/hsd-mental-health-aoda-services>

**Tel: 608-757-5229**

**Monday — Friday**

**9:00 a.m. — 4:00 p.m.**

## Intake Services

Rock County Behavioral Health Intake provides screening and assessment for behavioral health services within the Rock County Human Services Department.

We value connecting people with helpful services in a welcoming, person-centered way. Asking for help can be difficult and we do our best to make it a positive experience.

## Criteria for Behavioral Health Programs

We strive to serve people who are not able to access the appropriate level of services in private community agencies. Some programs have state-mandated criteria for admission and we will connect people when possible.

# Intake screens for:

### Outpatient Services

- ◆ Mental Health Treatment
- ◆ Alcohol and Substance Abuse Screenings

### Community Recovery Services

- ◆ Community Support Programs (CSP)
- ◆ Comprehensive Community Services (CCS)

### Clinical Services for Children & Families

- ◆ Coordinated Services Team (CST)
- ◆ Children's Long Term Support (CLTS) - (County placed children only)

For assistance with Crisis Services call Crisis Intervention at 608-757-5025

# Intake 608-757-5229

All program information can be found on the  
Rock County website:

<http://www.co.rock.wi.us/hsd-mental-health-aoda-services>

