DeanHealthPlan. PP003936/PHA02489

Coverage for: Individual/Family | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, www.deancare.com/health-insurance/group-plans-for-employers/sample-group-certificates/ or call (800) 279-1301 (TTY: 711). For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at https://www.dol.gov/ebsa/healthreform or www.healthcare.gov/sbc-glossary or call (800) 279-1301 (TTY: 711) to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$650/Individual Network \$1,950/Family Network \$650/Individual Out-of-Network \$1,950/Family Out-of-Network	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. Preventive care services are covered before you meet your deductible.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other deductibles for specific services?	No.	You don't have to meet deductibles for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	For network providers \$5,600 individual / \$11,300 family. For out-of-network providers \$5,600 individual / \$11,300 family. Included in the out-of-pocket limit for covered services is a deductible and coinsurance limit, which for covered network services is \$1,950 individual / \$4,000 family. There is a deductible and coinsurance limit for covered out-of-network services, which is \$1,950 individual / \$4,000 family.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. The <u>deductible</u> and <u>coinsurance</u> limit does not include <u>copayments</u> . Once the <u>deductible</u> and <u>coinsurance</u> limit is met, the <u>plan</u> pays 100% of <u>allowed amounts</u> , not including <u>copayments</u> ; the members pay <u>copayments</u> until they reach the total <u>out-of-pocket limit</u> . If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.

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What is not included in the out-of-pocket limit?	Premiums, balance billing charges, penalties for failure to obtain prior authorization, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <a href="https://www.deancare.com/find-a-doc/">https://www.deancare.com/find-a-doc/</a> or call (800) 279-1301 (TTY: 711) for a list of <a href="network providers">network providers</a> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.



All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common		What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
	Primary care visit to treat an injury or illness	\$25 <u>copay</u> /visit and/or 25% <u>coinsurance</u> after <u>deductible</u>	\$25 copay/visit and/or 25% coinsurance after deductible	No coverage for Chiropractic maintenance or long-term therapy.	
	Specialist visit	\$25 <u>copay</u> /visit and/or 25% <u>coinsurance</u> after <u>deductible</u>	\$25 copay/visit and/or 25% coinsurance after deductible	Infertility services are covered at 100% up to \$2,000 policy lifetime maximum.	
If you visit a health care <u>provider's</u> office or clinic	Preventive care/screening/immunization	No charge	No charge	Services under the ACA guidelines will be covered as preventive. Services may have a limit on number of visits and/or specific age requirements. For additional information please see the preventive services section in your Member Certificate. You may have to pay for services that are not preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.	
If you have a test	Diagnostic test (x-ray, blood	25% coinsurance after	25% coinsurance after	Certain covered diagnostic tests and/or	

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.deancare.com/health-insurance/group-plans-for-employers/sample-group-certificates/</u>.

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Common		What You Will Pay		Limitations, Exceptions, & Other Important
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
	work)	<u>deductible</u>	deductible	imaging may require written prior authorization
	Imaging (CT/PET scans, MRIs)	25% <u>coinsurance</u> after <u>deductible</u>	25% <u>coinsurance</u> after <u>deductible</u>	from us. Failure to obtain prior authorization for services will result in a penalty of 50% of the allowed amount, up to a \$500 maximum per occurrence.
	Preferred generic drugs (Tier 1)	\$10 copay /prescription (retail); Mail order maintenance prescriptions, a 90-day supply for 2 copays.	50% coinsurance /prescription (retail)	None
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at www.deancare.com/me mbers/pharmacy-	Non-Preferred generic, Preferred brand drugs (Tier 2)	\$25 <u>copay</u> /prescription (retail); Mail order maintenance prescriptions, a 90-day supply for 2 <u>copays</u> .	50% coinsurance /prescription (retail)	
	Non-preferred generic, Non- preferred brand drugs (Tier 3)	\$50 <u>copay</u> /prescription (retail); Mail order maintenance prescriptions, a 90-day supply for 3 <u>copays</u> .	Not Covered (retail and mail order)	
benefits	Specialty drugs (Tier 4)	\$100 copay /prescription (retail); Mail order maintenance prescriptions not covered. 50% coinsurance for infertility drugs/prescription (retail)	Not Covered (retail and mail order)	None
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	25% <u>coinsurance</u> after <u>deductible</u>	25% <u>coinsurance</u> after <u>deductible</u>	Outpatient hospital services require a written prior authorization from us. Failure to obtain
surgery	Physician/surgeon fees	25% coinsurance after	copay/visit	prior authorization for services will result in a penalty of 50% of the allowed amount, up to a

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Common		What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
		deductible		\$500 maximum per occurrence.	
	Emergency room care	\$200 <u>copay</u> /visit and/or 25% <u>coinsurance</u> after <u>deductible</u>	\$200 <u>copay</u> /visit and/or 25% <u>coinsurance</u> after <u>in-network</u> <u>deductible</u>	Copay is waived if admitted for observation or inpatient.	
If you need immediate medical attention	Emergency medical transportation	25% <u>coinsurance</u> after <u>deductible</u>	25% <u>coinsurance</u> after <u>in-</u> <u>network</u> <u>deductible</u>	None	
	<u>Urgent care</u>	25% <u>coinsurance</u> after <u>deductible</u>	25% <u>coinsurance</u> after <u>innetwork</u> <u>deductible</u>	None	
If you have a hospital	Facility fee (e.g., hospital room)	25% <u>coinsurance</u> after <u>deductible</u>	25% <u>coinsurance</u> after <u>deductible</u>	Inpatient hospital services require a written prior authorization from us. Failure to obtain	
stay	Physician/surgeon fees	25% <u>coinsurance</u> after <u>deductible</u>	25% <u>coinsurance</u> after <u>deductible</u>	prior authorization for services will result in a penalty of 50% of the allowed amount, up to a \$500 maximum per occurrence.	
If you need mental health, behavioral	Outpatient services	\$25 copay/outpatient visit 25% coinsurance after deductible for day treatment services	\$25 <u>copay</u> /visit and/or 25% <u>coinsurance</u> after <u>deductible</u>	None	
health, or substance abuse services	Inpatient services	25% <u>coinsurance</u> after <u>deductible</u>	25% <u>coinsurance</u> after <u>deductible</u>	Inpatient mental health services require a written prior authorization from us. Failure to obtain prior authorization for services will result in a penalty of 50% of the allowed amount, up to a \$500 maximum per occurrence.	
	Office visits	\$25 <u>copay</u> /visit and/or 25% <u>coinsurance</u> after <u>deductible</u>	\$25 copay/visit and/or 25% coinsurance after deductible	Home or intentional out of hospital deliveries are not covered. Cost sharing does not apply for preventive services. Depending on the type	
Se	Childbirth/delivery professional services	25% <u>coinsurance</u> after <u>deductible</u>	25% <u>coinsurance</u> after <u>deductible</u>	of services, a <u>copayment</u> , <u>coinsurance</u> , or <u>deductible</u> may apply. Maternity care may	
	Childbirth/delivery facility services	25% <u>coinsurance</u> after <u>deductible</u>	25% <u>coinsurance</u> after <u>deductible</u>	include tests and services described elsewhere in the SBC (i.e. ultrasound).	

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Common		What You Will Pay		Limitations, Exceptions, & Other Important
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
	Home health care	25% <u>coinsurance</u> after <u>deductible</u>	25% <u>coinsurance</u> after <u>deductible</u>	100 visits/contract period. Services for home health require a written prior authorization from us. Failure to obtain a prior authorization for services will result in a penalty of 50% of the allowed amount, up to a \$500 maximum per occurrence.
	Rehabilitation services	25% <u>coinsurance</u> after <u>deductible</u>	25% <u>coinsurance</u> after <u>deductible</u>	Inpatient Rehabilitation Care - 90 days/contract period Services for custodial care are a policy exclusion. Services for rehabilitation care and Physical, Occupational and Speech Therapy require a written prior authorization from us. Failure to obtain prior authorization for services will result in a penalty of 50% of the allowed amount, up to a \$500 maximum per occurrence.
If you need help recovering or have other special health needs	Habilitation services	25% <u>coinsurance</u> after <u>deductible</u>	25% <u>coinsurance</u> after <u>deductible</u>	Habilitative therapies - 60 visits/contract period. Services for custodial care are a policy exclusion. Habilitation services require written prior authorization from us. Failure to obtain prior authorization for services will result in a penalty of 50% of the allowed amount, up to a \$500 maximum per occurrence.
	Skilled nursing care	25% <u>coinsurance</u> after <u>deductible</u>	25% <u>coinsurance</u> after <u>deductible</u>	120 days/confinement. Services for skilled nursing require a written prior authorization from us. Failure to obtain prior authorization for services will result in a penalty of 50% of the allowed amount, up to a \$500 maximum per occurrence.
	Durable medical equipment	25% <u>coinsurance</u> after <u>deductible</u>	25% <u>coinsurance</u> after <u>deductible</u>	Durable medical equipment as stated in our medical policies requires prior authorization from us. Failure to obtain prior authorization for services will result in a penalty of 50% of the allowed amount, up to a \$500 maximum per

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Common			ou Will Pay	Limitations, Exceptions, & Other Important
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
				occurrence.
	Hospice services	25% <u>coinsurance</u> after <u>deductible</u>	25% <u>coinsurance</u> after <u>deductible</u>	Services for hospice require a written prior authorization from us. Failure to obtain prior authorization for services will result in a penalty of 50% of the allowed amount, up to a \$500 maximum per occurrence.
If your child needs	Children's eye exam	\$25 <u>copay</u> /visit and/or 25% <u>coinsurance</u> after <u>deductible</u>	25% <u>coinsurance</u> after <u>deductible</u>	None
dental or eye care	Children's glasses	Not Covered	Not Covered	None
	Children's dental check-up	Not Covered	Not Covered	None

#### **Excluded Services & Other Covered Services:**

## Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Bariatric Surgery
- Cosmetic services including surgery
- Dental care (Adult)

- Long-term care
- Non-emergency care when travelling outside the U.S.

Routine foot care

Weight Loss Programs

Private-duty nursing

# Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)

- Acupuncture (Limited to 10 visits per Contract Period)
- Chiropractic care

- Hearing aids (Limited to one aid per ear every 36
   Routine eye care (Adult) months)
- Infertility Treatment

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="https://www.dol.gov/ebsa/healthreform">https://www.dol.gov/ebsa/healthreform</a>; Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or <a href="https://www.cciio.cms.gov">www.cciio.cms.gov</a>. Other coverage options may be available to you too, including buying individual insurance coverage through the <a href="health Insurance">Health Insurance</a> <a href="health Insurance">Marketplace</a>. For more information about the <a href="health-Insurance">Marketplace</a>. Visit <a href="hww.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance,

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contact: Dean Health Plan at <a href="www.deancare.com">www.deancare.com</a> or 800-279-1301 (TTY: 711); U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="https://www.dol.gov/ebsa/healthreform">https://www.dol.gov/ebsa/healthreform</a> or the Wisconsin Office of the Commissioner of Insurance at P.O. Box 7873, Madison, WI 53707-7873, <a href="https://oci.wi.gov/">https://oci.wi.gov/</a> or call (800) 236-8517.

## Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

### Does this plan meet the Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al (800) 279-1301 (TTY: 711).

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa (800) 279-1301 (TTY: 711).

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码(800) 279-1301 (TTY: 711).

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' (800) 279-1301 (TTY: 711).

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

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### **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■The plan's overall deductible	\$650
■Specialist copayment	\$25
■Hospital (facility) coinsurance	25%
Other coinsurance	25%

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

<b>Total Example Cost</b>	\$12,700

# In this example, Peg would pay:

Cost Sharing				
\$650				
\$10				
\$2,900				
What isn't covered				
Limits or exclusions \$60				
\$3,620				

# **Managing Joe's Type 2 Diabetes**

(a year of routine in-network care of a well-controlled condition)

■The plan's overall deductible	\$650
■Specialist copayment	\$25
■Hospital (facility) coinsurance	25%
■Other coinsurance	25%

#### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (*including disease education*)

Diagnostic tests (blood work)

**Prescription drugs** 

<u>Durable medical equipment</u> (glucose meter)

Total Example Cost	\$5,600

### In this example, Joe would pay:

Cost Sharing	
<u>Deductibles</u>	\$650
Copayments	\$600
Coinsurance	\$60
What isn't covered	
Limits or exclusions	\$20
The total Joe would pay is	\$1,330

## **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

■The plan's overall deductible	\$650
■Specialist copayment	\$25
■Hospital (facility) coinsurance	25%
Other coinsurance	25%

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800

### In this example, Mia would pay:

Cost Sharing	
<u>Deductibles</u>	\$650
Copayments	\$300
Coinsurance	\$400
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$1,350