#### ROCK COUNTY LONG TERM SUPPORT COMMITTEE

Tuesday, November 1, 2016 Rock County Job Center, Room K

<u>Call to Order and Introductions:</u> Chairperson Fell called the meeting of the Long Term Support Committee to order at 1:00 p.m. Chairperson Fell extended a warm welcome and asked everyone to introduce themselves. Refreshments were available for anyone to help themselves to throughout the meeting, provided by Ms. Thompson and Ms. McRoberts.

<u>Committee Members Present:</u> Terry Fell, Terry Thomas, Nancy Arnold, Kim Burkhalter, Stephanie Guetschow, John Hanewall, Pat Hubbard, Mary Jane Patch, Anne Weirich, and Jennifer Thompson

Committee Members Absent: Julie Butz, Donna Cavey, and Ann Henning

**Staff Members Present:** Jennifer Anselmi and Gay McRoberts.

Others Present: Ellen Wiegand, Beloit MOW

<u>Approval of Agenda:</u> Mr. Thomas moved to approve the agenda, seconded by Ms. Weirich. APPROVED.

<u>Approval of Minutes:</u> Ms. Patch moved to approve minutes for the September 6, 2016 meeting, seconded by Ms. Guetschow. APPROVED.

<u>Citizen Participation:</u> Ms. Wiegand shared happenings with Beloit MOW. Girls' Night Out of Rock County gets together monthly to network and raise money for a designated non-profit, and on November 16<sup>th</sup> will meet at Merrill and Houston's in Beloit to raise money for Beloit Meals on Wheels.

#### **Financial/Statistical Information:**

### **Human Services**

### • LTS Updates

Today is the first official day there is no longer an LTS unit. In April, 918 were counted for the transition to Family Care, with 890 transitioned from LTS. LTS has one social worker remaining for another week or so to check incoming invoices for payment, the administrative assistant to help clear the unit of supplies, and the supervisor, who will continue as the supervisor for the APS unit. Future Waiver dollars will go to the Family Care program. Other pieces of service provided by LTS are now provided by different agencies. The Adult Family Home coordinator role is assumed by the MCO's. The Alzheimer's Family Caregiver Support Program is overseen by Council on Aging. While Family Care was under discussion for years, the APS role had increased, making it logical to become a unit on its own. June 2019 is the target date for all to enroll in Family Care. Ms. Anselmi commended Ms. McRoberts for her work making the Family Care files, including copying the numerous documents requested. Ms. Thompson thanked the committee for their support throughout the process.

### • CLTS Waiver Program Updates:

Ms. Thompson shared that a portion of funding previously received by Rock County as part of the Waiver program is allocated to the Mental Health population with a small portion to elderly and disabled, and the remaining money to a CLTS Waiver Program. More will be shared on this under New Business.

### **Developmental Disabilities**

Mr. Hanewall restated that all DD Board clients have been enrolled in Family Care, with the exception of one with legal or other ramifications making that person ineligible. The DD Board as such is dissolving by the end of the year, officially at the December meeting of the Developmental Disabilities Board Committee. Cases under guardianship were transitioned in September to the APS unit. Remaining staff

are wrapping up HSRS reports and other paperwork. All staff move to different positions by the end of this month.

#### **Old Business:**

### Family Care Transition Update

The ADRC staff have begun full force in moving people from the waiting list. To date, over 85 have refused services at this time. Staff also recognize some of these have changes in their conditions or more vulnerable clients may be added, and these circumstances move them ahead on the waiting list. Individuals, families, or supports are encouraged to make the call to be assessed for services. In situations where there is dire need for services, a committee was formed to evaluate if someone meets criteria and is eligible to move ahead on the list. It consists of two Information and Assistance Specialists, one Disability Benefit Specialist, one ADRC Advisory Committee member, and either a supervisor or Ms. Thompson. If the case involves a developmentally disabled client, John Weber is pulled in to offer insight.

The State is also meeting with Rock County to obtain our feedback on our Family Care enrollment process. The emphasis is on improving communication and helping the remaining seven counties in their transition to Family Care. Mr. Thomas reminded the committee that he is on a CCCW Transition Advisory Committee, which holds to the hope that things are going smoother now that the mass enrollment is completed. This committee meets quarterly for the next 2 years.

Ms. Thompson's role will evolve to being division manager full time in ADRC and APS. There is a large scope of projects the State requires of the ADRC, plus she will now be able to partner more with Council on Aging and the Health Department, focusing on areas of prevention, marketing and outreach.

### **Adult Protective Services Update**

The APS responsibilities existed within the LTS Division, except Developmentally Disabled clients were referred to the DD Board and investigated under contract with Catholic Charities. Now as a separate unit, the APS unit is supervised by Ms. Anselmi and staff meet weekly to bring individual staff together into a unit mindset. The referral process remains the same, with initial calls going to the ADRC. Ms. Anselmi then reviews the referral and assigns it to a worker to investigate. The APS unit plans to move to the Health Care Center in January, where team member Jenny Dopkins already has an office as the court service specialist overseeing the process for guardianships and protectively placing individuals. Katie Springer comes from the Waiver program to APS, with a focus on completing annual WATTS reviews for those protectively placed. Tammy Stevenson was split between the Waiver programs and APS investigations and will be solely with APS, but with a primary focus on reviewing guardianship and protective placement of the DD population. Michelle Muth's role as APS investigator is unchanged. However, it is hoped all will be cross trained at some point to assist covering in a staff person's absence. With fewer staff to supervise, Ms. Anselmi can offer more oversight and assistance with problem solving, and anticipates increasing community presentations and outreach.

An anticipated increase in referrals from Managed Care Organizations / IRIS wasn't seen, but still may come once staff are more familiar with clients. August saw our high of 30 referrals in one month.

### **CLTS COP Committee Organization**

Ms. Butz has to put together a CLTS COP Committee and was to report on her progress today. In her absence, Ms. Thompson asked if anyone is interested in serving on this committee to tell her and she'll forward that information to Ms. Butz.

### **New Business**

## **ADRC Advisory Committee Opportunity**

Ms. Thompson states there are two vacancies on the ADRC Advisory Committee referred to earlier. This committee meets quarterly rather than every other month, and focuses on the issues related to the waiting list, the resource center, marketing, and hears complaints. There is no money to report on. Certain target groups need representation. Mr. Thomas chairs this committee, which meets next on November 15<sup>th</sup> at 1

PM. Anyone interested in serving on this committee needs to let Ms. Thompson know, so she can submit the name to the Rock County Board for approval for a 3 year term.

### **Committee Member Comments:**

- Ms. Weirich thanked Mr. Fell and Ms. Thompson for their leadership and for encouraging reports to the Rock County Board of Supervisors.
- Ms. Thompson shared that the Transportation Coordinating Committee also seeks members. Where there were once four subcommittees, only two exist now. The meetings are monthly, with rotating locations, and includes the mobility manager, whose position focuses on figuring transportation needs of the community. Check with Ms. Lubben at 757-5472 if interested in serving on this committee.
- Mr. Burkhalter informed the committee on the State railway plans, which retired JTS director, Dave Mumma, is now involved with.

### **Vote to Disband the COP LTS Planning Committee:**

Mr. Thomas moved that this committee be officially disbanded. Motion seconded by Ms. Arnold. APPROVED.

# Adjourn:

Motion to adjourn made by Mr. Hanewall, seconded by Ms. Weirich. APPROVED. Meeting adjourned at 2:00 p.m.

Respectfully submitted, Gay McRoberts, Administrative Assistant

NOT OFFICIAL UNTIL APPROVED BY COMMITTEE