ROCK COUNTY LONG TERM SUPPORT COMMITTEE November 5, 2013

<u>Call to Order and Introductions:</u> Chairperson Fell called the meeting of the Rock County Long Term Support Committee to order at 1:00 p.m. on Tuesday, November 5, 2013 at Rock County Job Center.

<u>Committee Members Present:</u> Terry Fell, Donna Cavey, Ann Henning, Pat Hubbard, Marilynn Jensen, Joanne Foss, Mary Jane Patch, Linda Sanders, Michael Santucci, Jennifer Thompson, and Anne Weirich

Committee Members Absent: Jayanthi Mueller

<u>Staff Members Present:</u> Jennifer Anselmi, Melissa Kooiman, Michelle Muth, Jill Hrycay, and Gay McRoberts, A.A.

Others Present: Marcy Berner-Reedy of Beloit Meals on Wheels

Approval of Agenda: Mr. Santucci moved to approve the agenda, seconded by Ms. Hubbard. APPROVED

<u>Approval of Minutes:</u> Ms. Jensen moved to approve minutes, seconded by Ms. Foss. APPROVED. Ms. Jensen requested a follow up on items from the minutes not seen on the agenda.

- o Senior Fair October 25th was well attended. The LTS and ADRC were represented with booths arranged side-by-side. Neither fielded questions on any Affordable Care Act issues.
- o Affordable Care Act concerns discussed today are problems with the application website, cancellation of policies due to required changes that can't be grandfathered in, and premium costs of new policies not illustrating an intent of 'affordable'. Mr. Santucci shared from his experience as an insurance agent, clarifying some policy differences. Ms. Thompson stated Human Services is directing people to call the Market Place rather than applying on the Internet.

<u>Citizen Participation</u> Ms. Berner-Reedy reiterated need for fundraising by non-profit groups as a result of government agencies budgeting less to them. The Meals-on-Wheels program she represents is gearing up for its 3rd annual "Mushing for Meals", featuring many coordinated events. She distributed postcards of the date (March 29, 2014) and contact information, with more information to follow.

Financial/Statistical Information:

<u>Human Services</u> Ms. Thompson reported the following:

- LTS Updates:
 - o Ms. Thompson shared that update statistics are very different from when compiled only a week ago. Only 24 persons remain on the Waiver waiting list, all requiring CBRF funding assistance. These don't include an additional 30 cases not yet receiving services, currently either being screened for eligibility or waiting for State approval.
 - o Regarding the required versus actual percentage discrepancy, the State is aware that Rock County serves all who request services, so is not concerned with the low percentage of elderly served.
 - o It is possible for clients to change from one target group to another, but generally one in the Physically Disabled target group, as they age, remains as Physically Disabled if the physical disability remains their primary need for service. A recent change where clients in a Mentally Ill target group began receiving services from a LTS worker was a transfer of COP paperwork responsibilities with case management continuing to be done by Mental Health social workers.
- LTS Budget Review under the Summary page:
 - o Clients are being taken off the waiting list to be served because funding is available, although the COP money will be depleted by the end of the year.
 - o BCA funds are used to assist those without funding options. It also helps young adults in abusive situations or may cover a hold on a CBRF while a person is temporarily in a nursing home. Ages

defining seniors were touched on again, as Elderly target group is defined as 65 and older, but in terms of Adult Protective Service abuse reports, elderly is age 60.

- CLTS Updates per report submitted by Angela Bouton:
 - o There are 132 on the Waiting List, up 3 from the last report, but with 1 pending.
 - No figures were given changing those given in the last report. That showed 21 by CLTS staff and 87 by Catholic Charities for a total of 108 served from 3 target groups of children to age 22. COMPASS Threshold Wisconsin continues to screen for Waiver services, except those in a placement setting, who are screened by HSD staff when referred for Waiver services.
 - o Success story—An accessible bathroom is being created for a child who is wheelchair bound to have access to the shower, toilet, and bathtub, using High Cost COP money for the modification.

Developmental Disabilities

Ms. Foss shared from a report with information current to August. The waiting list decreased to 274, down four from the last report. As a clarification on the length of time one is on the waiting list, the one now at the top has been there since May 1994, but these clients are receiving services through use of local match funds, with the Waiting List being for COP funds as another funding source. Ms. Thompson added that the ADRC would not be an option to receiving services sooner, as their purpose is to screen people for eligibility for placement onto the waiting list, sometimes piecing together assistance until clients can be removed from the waiting list, but these clients are already being served in some way.

- For CIP 1A amount spent \$54,919 (3 consumers served, unchanged from last report)
- For CIP 1B amount spent \$436,179 (40 consumers served, unchanged from last report)

Old Business:

Elder Abuse / Adults at Risk: Michelle Muth

Ms. Muth and other staff investigated 18 referrals since the last meeting. Besides investigations, she has been involved in more presentations, including Crisis Intervention Training (CIT) with law enforcement, and two senior fairs, for which she created a brochure defining elder abuse and where to call to report it. As a project of the I-Team (Elder Abuse/Adults at Risk Interdisciplinary Team), she and Ms. Kooiman worked closely with Lamar in getting billboards up (a fourth just learned of), with a sizable discount for being a not-for-profit group. Three of these are electronic billboards. A desk-size sample was distributed and was placed at the booth for the Rock County Senior Fair. This committee agreed a letter of appreciation should be sent to Lamar on behalf of the Long Term Support Committee, even should the I-team decide to do one as well.

As follow-up to discussion on the response of law enforcement to substantiated elder abuse cases, no letter is required. Ms. Muth and Ms. Kooiman met with Mr. O'Leary and obtained an understanding on how to proceed, with his suggestion directing reports go higher up rather than to patrol officers. Mr. O'Leary gave permission to go directly to him if unable to work with law enforcement.

Ms. Muth shared how one particular case involved a lot of substantiating paperwork, and that the client was now unable to get needed dental help due to the resulting depleted finances and poor credit. Various committee members made recommendations for obtaining dental help.

New Business

Transportation Concerns

Reportedly, Rock County Specialized Transit has dropped service to Beloit hospital for discharges or to nursing homes, explaining it is due to patients routinely being late to meet the van and affecting the scheduling and the transportation budget. They continue to serve clients with outpatient appointments. Wheelchair van transport services are few and others are more costly. Ms. Anselmi offered to bring it to attention of the Transportation Committee when she meets with them Friday morning, and Ms. Jensen suggested asking that committee's County Board representative at the Supervisor's Meeting tomorrow.

Disability Benefit Specialists

Ms. Hrycay is one of two new Disability Benefit Specialists hired for the ADRC. She formerly worked in the Economic Support division, and Terri Pass, the second DBS, formerly worked as EBS with the Council on Aging. Ms. Hrycay distributed a pamphlet giving an overview of their purpose. They initially receive referrals from the Information and Assistance Specialists. While the ADRC serves all adults 18 and older, the ADRC Disability Benefit Specialists target the 18-59 year old population, working with attorneys on disability rights. The EBS at Council on Aging would serve those 60 and older, once the vacancy left by Ms. Pass's departure is filled. There is also a Work Incentives Benefit Specialist in the Job Center building who is a resource for persons already on disability with concerns about additional earnings. ADRC serves anyone requesting help, with or without assets, offering suggestions for best use of assets who may not be aware of available services. Concerns were raised on improving phone screenings, as some callers are being told information would be mailed to them, rather than an I & A Specialist meeting with them.

Home Modifications Process Update

Long Term Support no longer is working with the Planning Department for home modifications, instead going with a private contractor, Walt Bancroft. Under consideration is the option to work with an Independent Living Center out of Racine and Kenosha area, considering expanding to a site at the Job Center. Ms. Thompson offered to add project success stories to a future agenda.

TMG Reviews

The State Waiver Review audit is scheduled for the week of November 18th, to include home visits and file reviews. A report on the results will be included in an upcoming agenda.

Committee Member Comments

Ms. Hubbard thanked Ms. Foss for clarifying that persons on the DD Waiting list are receiving services, but would like to know how many are receiving some kind of services.

Mr. Santucci recommended paying attention to various media sources to keep abreast of what's going on with the Affordable Care Act. They offer many different perspectives.

<u>Future Meeting Dates</u> The next regular meeting of LTS Committee is January 7, 2014. Please call if unable to attend to ensure we have a quorum. Other meetings are March 4, May 6, July 1, September 2, and November 4, 2014. The May 6th meeting is in Room K because another group already reserved Room D/E. With that exception, all other meetings are to be held in Room D/E.

<u>Adjourn</u> Meeting was adjourned at 2:17 p.m. on a motion by Ms. Patch, seconded by Ms. Henning. CARRIED.

Respectfully submitted,

Gay McRoberts, Administrative Assistant

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