

Transportation Coordinating Committee
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ROCK COUNTY TRANSPORTATION COORDINATING MOBILITY SUB-COMMITTEE MEETING MINUTES July 14, 2017

Call to Order: The meeting of the Transportation Coordinating Committee, Mobility Sub-Committee was called to order at 8:03 a.m. at the Rock County Court House, 51 South Main Street, Janesville, Wisconsin.

Approval of Agenda: Terry Nolan advised the work "Mobility" was spelled wrong below the county seal. This was noted. A motion to approve the agenda as made by Terry Nolan and second by T.J. Nee

Roll Call:

Present:

Ryan Booth, T.J. Nee, Supervisor Karl Dommershausen, Terry Nolan, Joe

Scharenbroch, Mike Warren and Lynn Jones

Absent:

Stephen Skelly (approved), Patty Hansberry (unexcused)

Introduction of Visitors: None

Citizen Participation, Communications and Announcements: None

Approval of Minutes: A motion to approve the May 12, 2017 minutes was made by Supervisor Dommershausen and seconded by T.J. Nee. Motion carried.

Old Business: Ryan Booth discussed what questions to ask MTM from previous meeting. The questions Ryan Booth asked MTM where:

- 1. How are issues being addressed on a personal level with members, e.g. the membership and ridership for the State and for Rock County.
- 2. Average time on hold on We Care line.
- 3. Number of results of vehicle checks.

The answer for average time on hold was answered in detailed, however the other two questions were answered in general and not detailed. The committee asked Ryan Booth to contact back MTM and ask for detailed numbers for 2017 in quarters 1 and 2 and compare them in 2016 for quarters 1 and 2.

Lynn Jones asked Ryan Booth to keep track of complaints that he receives and when they complaints start to build up, contact MTM about issues being address to make sure they are being reported correctly when asking MTM on numbers of complaints for Rock County.

Ryan Booth talked about Appendix 9 of the 2013 Public Services Human Services Coordinated Transportation Plan and advised the only change was the Disabled American Vets Transportation, their number has changed. The members asked when the plan is updated, they get an updated copy of the plan for their records.

New Business: None

Future Agenda Items: Terry Nolan would like to discuss an application Janesville has applied for about becoming a community friendly for bicycles.

Future Meeting Dates: The next meeting is scheduled for September 8, 2017.

Adjournment: Supervisor Dommershausen made a motion to adjourn, seconded by Mike Warren. Motion carried. Meeting adjourned at 8:19 a.m.

Minutes not official until approved by committee.