RESOLUTION ROCK COUNTY BOARD OF SUPERVISORS

Mickey Crittenden, Director of IT INITIATED BY

Finance Committee
SUBMITTED BY

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Mickey Crittenden, Director of IT DRAFTED BY

May 14, 2018 DATE DRAFTED

Authorizing Smarsh Cellular Text Message Archiving Service

WHEREAS, Wisconsin state statutes and Rock County ordinances require that Rock County retain all records and communications related to County business for purposes of responding to requests such as Public Record requests, subpoenas, and other litigation matters; and,

WHEREAS, Rock County employees are increasingly using cellular text messaging as part business processes; and,

WHEREAS, the Information Technology department has coordinated the establishment of a cellular text message archival process with US Cellular, the County's primary cellular provider, and Smarsh, the sole third-party cellular text message archive provider that partners with US Cellular; and,

WHEREAS, the 2018 budget includes funding for implementing text message archiving for County cellular phones and providing the first 12 months of archival service.

Respectfully submitted,

FINANCE COMMITTEE

Mary Mawhinney, Chair

Mary Beaver, Vice Chair

Brent Fox

. Russell Podzilni

Bob Yeománs

FISCAL NOTE:

Sufficient funds were included in the 2018 budget for the cost of this project.

Sherry Oja Finance Director

LEGAL NOTE:

The County Board is authorized to take this action pursuant to secs. 59.01 and 59.51, Wis. Stats. In addition, sec. 59.52(29), Wis. Stats. requires the project to be let to the lowest responsible bidder. Smarsh is the sole source provider of archival service that partners with US Cellular.

Richard Greenlee Corporation Counsel

<u>ADMINISTRATIVE NOTE:</u>

Recommended.

Josh Smith

County Administrator

Executive Summary for Smarsh Cellular Text Message Archiving Service

The use of cellular text messaging by County employees as part of their work is increasing and has shown to be very useful in streamlining communications and business processes. The County recognizes the duty to comply with state statutes and County ordinances that deal with public records and records retention, and the County has identified the archival of cellular text messages as necessary to comply with public records and records retention requirements.

The County's primary cellular provider, US Cellular, has recently partnered with a third-party archival service, Smarsh, for meeting the needs of US Cellular customers who have text message archival requirements. The 2018 budget includes funding for the expense of cellular text message archival.

This resolution authorizes the first 12 months of archiving and includes the following cost components:

•	One-time set-up fee	\$850.00
•	12 months of archival service for 534 phones	\$49,341.60
	(\$7.70 per month ea.)	
•	12 months of Platform server charges	<u>\$1,800.00</u>

First 12 Months Total: \$51,991.60

Smarsh is the sole archival service that partners with US Cellular.