RESOLUTION ROCK COUNTY BOARD OF SUPERVISORS

<u>Human Services Board</u> INITIATED BY

Human Services Board SUBMITTED BY



Jennifer Thompson,

<u>LTS/ADRC Division Manager</u>

DRAFTED BY

February 24, 2016 DATE DRAFTED

Creating 1.0 FTE Social Work Supervisor I

WHEREAS, Family Care will begin in Rock County beginning on July 1, 2016. As Rock County Human Services reorganizes the services remaining upon implementation of Family Care, there are remnants from the Human Services and Developmental Disabilities Board that continue to require supervisory oversight. With the creation of an additional Adult Protective Services worker, and the court relates guardianship and protective placement work, the remaining unit would include the following staff:

- 3.0 FTE: APS investigations/Guardianships/WATTS reviews
- 1.0 FTE: Chapter 54 Court Services worker, 51 to 54 conversions.
- 2.0 FTE Disability Benefits Specialist (DBS workers)

WHEREAS, these staff are responsible for all APS investigations, irrespective of target group:, elderly, physically disabled or developmentally disabled. Many clients also require guardians of the person and estate. Individuals who are protectively placed in restrictive environments also require, at minimum an annual WATTS review, corresponding reports to the court and frequently court appearances. Further, the unit will work with crisis to assist them in locating appropriate placements for individuals in the community and to divert clients from institutional placement whenever possible; and,

WHEREAS, the need for a supervisor has increased as the types of neglect/abuse cases being reported have become more complex and time intensive. Multiple disciplines are often involved to foster a positive outcome for the client; and,

WHEREAS, due to increased APS reporting and required response time, staff who conduct the investigations need supervisory input and consultation on a regular a well as when urgent situations arise. (The Social Work Supervisor I would enforce required response time, ensure appropriate coverage, provide accurate reports to the State, monitor/authorize use of APS funding. In addition, the position would provide outreach to the community, participate on the Rock County I-team and represent Rock County at advocacy meetings and events; and,

WHEREAS, the two Disability Benefits Specialists (DBS) are housed in the ADRC. Presently, the one ADRC supervisor will be responsible for 11.0 FTE Information and Assistance workers. The two DBS workers receive legal direction on their cases from Disability Rights. However, the two DBS workers need on-site supervision as to caseload assignment, priority work and adherence to the ADRC standards and practice; and,

WHEREAS, HSD requests the creation of a 1.0 FTE Social Work I Supervisor position to ensure adequate oversight of these important functions for all vulnerable target groups.

Creating 1.0 FTE Social Work Supervisor I Page 2

Respectfully submitted,

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FISCAL NOTE:

This resolution authorizes the creation of a 1.0 FTE Social Work Supervisor I position. Sufficient appropriation authority is available in the HSD budget for the cost of this position.

Sherry Oja Finance Director

LEGAL NOTE:

The County Board is authorized to take this action pursuant to § 59.22(2),

Wis Stats.

Jeffrey S Kuglitsch Corporation Counsel

ADMINISTRATIVE NOTE:

Recommended.

Josh/Smith

County Administrator

Executive Summary

Creating 1.0 FTE Social Work Supervisor I

Family Care will begin in Rock County beginning on July 1, 2016. As Rock County Human Services reorganizes the services remaining upon implementation of Family Care, there are remnants from the Human Services and Developmental Disabilities Board that continue to require supervisory oversight. With the creation of an additional Adult Protective Services worker, and the court related guardianship and protective placement work, the remaining unit would include the following staff:

- 3.0 FTE: APS investigations/Guardianships/WATTS reviews
- 1.0 FTE: Chapter 54/55 Court Services worker
- 2.0 FTE Disability Benefit Specialist (DBS workers)

These staff are responsible for all APS investigations, irrespective of target group; elderly, physically disabled or developmentally disabled. Many clients also require guardians of the person and estate. Individuals who are protectively placed in restrictive environments also require, at minimum an annual WATTS review, corresponding reports to the court and frequent court appearances. Further, the unit will work with crisis to assist them in locating appropriate placements for individuals in the community and to divert clients from institutional placement whenever possible.

The need for a supervisor has increased as the types of neglect/abuse cases being reported have become more complex and time intensive. Multiple disciplines are often involved to foster a positive outcome for the client.

Due to increased APS reporting and required response time, staff who conduct the investigations need supervisory input and consultation on a regular basis as well as when urgent situations arise. The Social Work Supervisor I would enforce required response time, ensure appropriate coverage, provide accurate reports to the State and monitor/authorize use of APS funding. In addition, the position would provide outreach to the community, participate on the Rock County I-team and represent Rock County at advocacy meetings and events.

The two Disability Benefits Specialists (DBS) are housed in the ADRC. Presently, the one ADRC supervisor will be responsible for 11.0 FTE Information and Assistance workers. The two DBS workers receive legal direction on their cases from Disability Rights. However, the two DBS workers need on-site supervision, as it relates to ADRC standards and practice.

HSD requests the creation of a 1.0 FTE Social Work I Supervisor position to ensure adequate oversight of these important functions for all vulnerable target groups. Budgetary authority for this position is currently within the HSD Budget.