911 COMMUNICATIONS COMMISSION July 17, 2013

Chief Liggett called the meeting of the 911 Commission to order at 1:30 p.m. on July 17, 2013.

<u>Members present</u>: Chief Brad Liggett, Beloit Fire Department; Chief Brian Demrow, Edgerton Fire Department; Chief David Moore, Janesville Police Department; Chief Jim Jensen, Janesville Fire Department; Chief Tom Kunkel, Town of Milton Police Department; Chief Norm Jacobs, Beloit Police Department

<u>Members Not Present</u>: Assistant Chief Gene Wright, Town of Beloit Fire Department; Sheriff Bob Spoden, Rock County Sheriff's Office; Chief Ben Riemer, Town of Fulton Police Department

Others present. Kathy Sukus, Rock County Communications Center; Dara Mosley, Rock County IT; Brian Becker, Rock County Communications Center, Kayne Cushman, Rock County IT; Captain Jude Maurer, Rock County Sheriff's Office

- Call to Order and Approval of Agenda
 Chief Liggett called the meeting to order at 1:30 p.m. Motion by Demrow to approve the agenda. Second by Kunkel. Agenda approved.
- Minutes March 20, 2013
 Motion by Kunkel to approve minutes as written. Second by Jacobs. May 15, 2013 minutes approved as written.
- 3. Comments from the Public No Public

4. Policy Updates

- a) F1-Fire & EMS: Sukus stated this change was due to the new CAD. Agencies will give the reporting district as they're going in route. Verbiage regarding 2nd and 3rd paging times was cleaned up to make it easier to understand. The policy is also being changed to allow dispatch to prompt the Physician Response Team.
- b) I1-Information Release (former N1-News Media Information Release): At the last Commission Meeting members voted to allow Communications Center Supervisors to give information regarding incidents to user agency supervisors outside of the responding jurisdiction. The policy title was changed since it will deal with more than just media releases.
- c) R1-Radio/Multiple Jurisdiction Notifications: The Law Workgroup requested that *all* shots fired calls versus only shots fired with injury calls are simulcast.

Any questions or comments on policy changes? None. Motion by Moore to approve all policy changes as written. Second by Kunkel. Policy changes unanimously approved.

5. Spillman Records - Update

Mosley stated a Spillman trainer has been on-site and things have been going well. They met with the District Attorney's Office on Tuesday to address a few concerns and are making some modifications. There is a meeting with the State CIB scheduled to get permission for another interface with the TIME system along with approval of the Spillman FOBs for advanced authentication. Mosley expects to have more info soon.

CompStat was installed for Beloit, Janesville, and County and training dates are being selected.

It was questioned if the mobile field interviews capability was fixed. Mosley said it's just a matter of getting to each squad. The issue is with the version of Adobe reader in each vehicle.

6. Mobile Data System - Update

Mosley stated Motorola has agreed to put a fix in to be able to put calls in outside of jurisdiction. They have not yet provided answers on all concerns. Sukus stated Motorola has offered us discount on their Mobile Data because of the issues with CAD. It was pointed out that air cards would need to be used with it but there would be mapping capabilities. Air cards would cost agencies approximately \$25/month per vehicle.

7. Radio System – Update

Discussion continued from the last Commission meeting to hold off on the final payment to General Communications until 7/15/13 because some Commission members felt the system had not been stable for long enough and questioned whether it could withstand high volumes of radio traffic. Sukus stated the radio system has been put to the test with heavy summer volume and a few major incidents over the past two months. Sukus also provided a letter from the radio conversion equipment vendor, Raytheon, to Commission members prior to the meeting. The letter concerned the concern over volume differences on the P25 system. The letter outlined Raytheon's P25 compliance certification through the Compliance Assessment Program. Sukus also stated that Captain Tyler from Beloit PD contacted two State Interoperability employees about Raytheon's letter and both agreed with it (with the disclaimer that neither knew specifically how Rock County's specific system was set up or what levels had been adjusted). Sukus also spoke with one of the State employees (James Westover) and he agreed that there are some adjustments that can be made on the consoles and equipment, but that it is not like analog where you can turn channel volume up and down. He said volume control can be a very tedious process especially if users are not properly utilizing their radio mics or speaking at a consistent volume. Sukus also stated she has not been contacted by any agencies for noncoverage related issues and that plans are being made in the Communications Center's 2014 budget to address the noted coverage issues. Moore commented that volume inconsistencies have been improved since the last meeting. Liggett said he heard no radio complaints during a call critique for a house explosion the other day that involved several agencies and several different channels. Due to no system problems/failures since the last Commission meeting, General Communications will be paid the final payment for this project.

8. Informational Items & Updates

a) Cty Tk B Name Change

The County Trunk B section at Highway 11 name change to County Trunk WC was officially approved, street signs were recently changed, and the single resident on that road was contacted of the change.

b) 2014 Budget

Sukus listed a few capital items she is requesting for 2014 Budget consideration, most have to do with the coverage issues since narrow-banding and converting to digital radio. New Edgerton tower (locations are being scouted); Additional simulcast site in Edgerton for Fire/EMS coverage issues, County Law Simulcast System to improve coverage (especially in Mallwood, Edgerton, S Riverside Dr area), two new receiver sites for law & fire/EMS at Blackhawk Technical College to improve coverage; back-up microwave path; larger capacity UPS systems at three receiver sites; and additional tower alarms (to include heat indicators) at nine receiver sites. Sukus will also see if the workgroups have any additional recommendations. Jensen suggested looking into upgrading the fire paging channel in the future as it's outdated.

- 8. Next Meeting September 18, 2013
- 9. <u>Adjournment</u> Demrow moved to adjourn Commission meeting. Second by Kunkel. All in favor. Commission adjourned at 2:03 p.m.

Respectfully Submitted,

Jara Hanley

Tara Hanley

Support Specialist

Rock County Communications Center