



**ROCK COUNTY HUMAN SERVICES BOARD MEETING**  
**Wednesday, May 9, 2018 – 4:30 P.M.**

**Call to Order:** Chair Knudson called the meeting to order at 4:30 p.m. on Wednesday, May 9, 2018, in the 3<sup>RD</sup> Floor Conference room at the Rock County Health Care Center, Janesville, Wisconsin.

**Committee Members Present:** Chair Brian Knudson, Supervisor; Sally Jean Weaver-Landers Citizen Representative; Vicki Brown, Supervisor; Kathy Schulz, Supervisor; Ashley Kleven, Citizen Representative (out at 5:27 p.m.); Terry Thomas, Supervisor; and Terry Fell, Supervisor.

**Committee Members Absent:** Shirley Williams, Citizen Representative. Stephanie Aegerter, Supervisor.

**Staff Present:** Kate Luster, Director; Tera O'Connor, Practice & Service Improvement Coordinator; Tim Zuehlke, Controller, Greg Winkler, BH Division Manager; Cheri Salava, Foster Care Coordination Supervisor; Lance Horzowski, CYF Division Manager; Tricia Stilen, Sara Avalos and Janet Hemauer, Foster Care Social Workers.

**Others Present:** Bill McCarty.

**Approval of Agenda:** Supervisor Fell moved the agenda to the floor, seconded by Citizen Representative Weaver-Landers. The agenda was unanimously approved. APPROVED.

**Approval of Minutes of Human Services Board Meeting of April 25, 2018:** Supervisor Fell moved the minutes to the floor, seconded by Citizen Representative Weaver-Landers. Supervisor Brown requested correcting the date to May 9, 2018 under Next Meeting. The minutes with correction were unanimously approved. APPROVED.

**Citizen Participation, Communications and Announcements:** Chair Knudson welcomed Supervisor Brown.

**Submission of Committee Requests:** Supervisor Schulz requested information about replacing the Deputy Director. Ms. Luster advised she will talk about this under Director's Report.

**Election of Vice Chair:** Supervisor Fell nominated Citizen Representative Weaver-Landers for HSD Vice Chair, seconded by Supervisor Thomas. Citizen Representative Weaver-Landers accepted and was elected as HSD Board Vice Chair with unanimous approval. Approved.

**Set Meeting Day and Time:** Discussion took place about changing the time of the meeting. Ideas were discussed about changing the time and reasons not to change. Supervisor Brown moved to keep the HSD Board meeting day and time as it is currently, seconded by Supervisor Thomas. The HSD Board meetings will continue to be held on the second and fourth Wednesday of each month, at 4:30 p.m. with unanimous approval. APPROVED.

**Approval of Contracts and Transfers:** Citizen Representative Kleven moved six contracts and transfer #18-15 to the floor, seconded by Supervisor Thomas. Mr. Zuehlke highlighted the Franklin Street contract which is being modified to reflect that the building has been sold to a new owner. Ms. Luster responded to questions about the Franklin Street contract and the new owners. Ms. Luster will send the contact name of the new owners to Supervisor Schulz. Mr. Zuehlke explained the items on the transfer. The contracts and transfer were unanimously approved. Approved.

**Review of Bills:** Mr. Zuehlke advised there was nothing out of the ordinary to highlight. Supervisor Brown asked about who to contact for questions and to learn more about what to look for on the bills. Ms. Luster advised we will be contacting her to set up orientation meetings.

**Budget Updates:** Three handouts were distributed which included the HSD Budget to Actual Reports for 2017 and 2018, and the 2017 RCHSD Financial overview. Mr. Zuehlke advised the HSD 2017 budget landed in the positive in the amount of \$648,561. A few factors he highlighted were; \$900,000 additional revenue from Wisconsin Medicaid Cost Reporting (WIMCR), \$200,000 additional enhanced IM funds from a prior year, and a savings in State Institutes of about \$277,000. We were over budget on Foster Care placements in Child Protective Services (CPS) and Residential Care Centers (RCC) placements in Juvenile Justice.

Mr. Zuehlke explained the 2017 RCHSD Financial overview included the break out of the Family Care payment, expenditures, revenues and Full Time Employees (FTEs) for each of the main HSD program areas. The majority of our funding comes from State & Federal Funding, and our County share. The two largest HSD Divisions are Children, Youth and Families (CYF) and Behavioral Health (BH).

Mr. Zuehlke advised the 2018 Budget to Actual was run through March. He highlighted that State Institutes are at 17% which is under budget. Ms. Luster and Mr. Zuehlke responded to questions. Along with more people using insurance, we have been putting a lot of effort into increasing contracts with hospitals and initiatives with law enforcement to help divert admissions.

**Recognizing Amy Cottington:** Ms. Cottington was not in attendance. Ms. Luster advised we have had significant growth in our Behavioral Health Division in the Comprehensive Community Services (CCS) program. In 2014, Ms. Cottington took the lead from the start and built a strong foundation by training staff and creating an employee centered and client centered team based culture. Ms. Cottington accomplished all this while she was also the Program Manager for the Community Support Program (CSP). Ms. Cottington is very passionate about community based care and individuals with mental illness. With the growth of the CCS Program it has gotten too large for her to do both. She will continue as the CSP Program Manager, as we have designated a position for a CCS Program Manager and hired Jenna Singer. Ms. Cottington was not in attendance but we will ask her to come to the next meeting to be recognized.

**Resolution to Recognize Rock County Foster Families:** Citizen Representative Weaver-Landers moved the resolution to the floor, seconded by Supervisor Fell. Cheri Salava, Sara Avalos, Tricia Stilen and Janet Hemauer introduced themselves. They presented the resolution and responded to questions. There are 72 licensed foster and relative care families currently in Rock County. The resolution was unanimously approved. Approved.

**Resolution to Recognize May, 2018 as Mental Health Awareness Month:** Supervisor Thomas moved the resolution to the floor, seconded by Supervisor Brown. Mr. Winkler presented the resolution. The Behavioral Health Division staff treat people who have mental illness and other complex needs every day. Behavioral Health staff see the impact on families and the community, and they see the importance of treatment. Awareness of Mental Health is very important. The resolution was unanimously approved. Approved.

**Trauma Informed Care Update:** Ms. O'Connor distributed multiple handouts. She explained that Fostering Futures is an initiative lead by Tonette Walker. Rock County was selected as a participant in this two year learning collaborative Fostering Futures is about making an agency

culture change in a trauma informed way. Back in 1995 an insurance company did a study on how Adverse Childhood Experience (ACE) affects adult health outcomes. They conducted the study with 17,000 individuals who were a cross section of the middle class who had private insurance. They asked the participants to fill out an ACE score as well as health history. They found that ACE scores have a strong impact on adult health outcomes. Two thirds of the individuals were impacted by at least one ACE score and there were substantial health outcomes related to that. They found that individuals with four or more ACE scores are likely to have a 20 year shortened lifespan. We are really looking at ACE as a public health crisis and want to help the children and families we serve as well as our employees.

She highlighted that we have trained 500 people already and are in the process of training more. She shared the objectives of the training. We are providing this training for staff and our contracted agencies. As part of the training we are asking participants to complete an ACE score. So far we have found that 77% of the participants trained have been impacted by at least one ACE and 30% have been impacted by four or more. This really shows how important this is. The response from the trainings has been very positive.

We have created a Foster Futures Steering Committee, which we have expanded and named the "Creating an Organization that Reflects Excellence" (CORE) team. The CORE team has representatives from all areas in the Department and other workgroups. They are the individuals working on our goals and disseminating information out to the Department.

The Governor's office is doing a lot of publicity on Trauma Informed Care (TIC). We will be honored and mentioned on their website on May 14<sup>th</sup>. We are starting to see a culture shift and staff are talking and are having more dialogue about how to achieve our goals.

#### Director's Report:

- **Shelter Care Update** – Ms. Luster advised there is nothing new to update on Shelter Care.
- **Juvenile Corrections Update** – Last Thursday she attended a statewide forum hosted by the Wisconsin Counties Association (WCA). WCA brought counties together and provided some generalized framework of how counties could work together as Secure Residential Care Centers (SRCCs). There is \$40 million set aside to pay for building new or the expansion of current facilities. It is not known how many the State will allow, but it sounds like they are estimating three to five total across the state. We are in a part of the state that is pretty saturated. The state would pay 95% of counties costs to build a center or expand.

Dane County is planning to expand their current juvenile detention center. They have a wing they will develop for approximately 14 beds and they will need up to 10 to 12 of those beds. The extra beds they would have does not meet our needs. We have six youth in our Actions program right now and an average of one to three in Lincoln Hills. We have a couple female youth out of state.

We understand Racine County wants to build and Milwaukee will need several. There are western counties and northeast counties who have interest. We would like to keep our youth local but it is not clear that an SRCC could be supported in Rock, given the other proposed facilities in our Region. There may be a need for a center for girls in the Region. We have been gathering information about what is going on in the region. The big challenge is the administrative code has not been published yet and will not be until August. We need to make decisions ahead of that. It is challenging to know the best way to proceed and there is risk either way. We are having ongoing dialogue with County Administration. Ms. Luster responded to questions. The counties are incentivized to figure out who to partner with. There is a lot of strategizing and dialogue going on. Ms. Luster will keep the Board posted.

The Deputy Director position is currently posted as of yesterday. She rewrote the description for someone with Human Services Practice and Administration experience. Skills and practice in

Human Services and supervision experience. We will shift some business administration items that Mr. Boutwell was doing to Ms. Mooren's Division. Supervisor Schulz asked for the position descriptions to compare what has changed. Ms. Luster will send Supervisor Schulz the changes.

Ms. Luster advised we are working on the 2019 HSD Budget and it will be a standing agenda item under the Director's Report at upcoming meetings.

**Next Meeting: Wednesday, May 23, 2018 at 4:30 p.m.**, in the 3<sup>rd</sup> Floor Conference room at the Rock County Health Care Center, Janesville, Wisconsin.

**Adjournment:** Citizen Representative Weaver-Landers motioned to adjourn, seconded by Supervisor Fell with unanimous approval at 5:37 p.m.

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Jodi Parson, Secretary

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