



ROCK COUNTY HUMAN SERVICES BOARD MEETING
Wednesday, March 13, 2019 – 4:30 P.M.

Call to Order: Vice Chair Weaver-Landers called the meeting to order at 4:30 p.m. on Wednesday, March 13, 2019, in the 3rd Floor Conference room at the Health Care Center, Janesville, Wisconsin.

Committee Members Present: Sally Jean Weaver-Landers, Citizen Representative; Stephanie Aegerter, Supervisor; Vicki Brown, Supervisor; Terry Fell, Supervisor; Kathy Schulz, Supervisor; Terry Thomas, Supervisor; Shirley Williams, Citizen Representative (in at 4:50 p.m.); and Ashley Kleven, Citizen Representative.

Committee Members Absent: Brian Knudson, Supervisor.

Staff Present: Kate Luster, Director; Tera O'Connor, Deputy Director; Sara Mooren, Administrative Services Division Manager; Mark Stevens, Business Services Manager; Jennifer Thompson, ADRC & APS Division Manager; Greg Winkler, BH Division Manager; and Jamie Dix, Lead I&A Specialist.

Others Present: Bill McCarty, League of Women Voters.

Approval of Agenda: Supervisor Brown moved the agenda to the floor, seconded by Citizen Representative Kleven. Supervisor Fell requested moving agenda item #6 after item #10. The agenda was unanimously approved. APPROVED.

Approval of Minutes of Human Services Board Meeting of February 27, 2019: Supervisor Brown moved the minutes to the floor, seconded by Supervisor Thomas. The minutes were unanimously approved. APPROVED.

Citizen Participation, Communications and Announcements: Supervisor Brown made mention of the Ethiopian plane incident and the connection to a Beloit Family.

Submission of Committee Requests: Supervisor Schulz requested a meeting at Rock Valley. She advised there are openings in the sober living home for Veterans who are homeless. Supervisor Schulz requested information about the expansion of Medicaid and thoughts about what that would mean for Human Services programs.

Review of Bills: Ms. Mooren introduced Mark Stevens, the new Business Services Manager. Ms. Mooren responded to questions.

Resolution to Recognize Rock County Social Workers: Supervisor Brown moved the resolution to the floor, seconded by Supervisor Thomas. Ms. Thompson started with thoughts about how social workers from all HSD Divisions save lives daily. Ms. Thompson introduced Jamie Dix who is now the Lead Information & Assistance Specialist. Ms. Dix has expertise in the Developmental Disability services area which is very helpful. The resolution was unanimously approved. APPROVED.

WCA Human Services Day at the Capitol: Ms. Luster advised April 2, 2019 is the WCA Human Services Day at the Capitol. HSD Board members are welcome and encouraged to attend. Every two years the event takes place with the biennial budget process which gives counties the opportunity to advocate for budget priorities. Ms. Luster talked about the items that will be highlighted by WCA. Ms. Luster advised that she will not be able to be in attendance but Ms. O'Connor will take her place.

Discussion Regarding Consultant Related to CYF Division Organizational Structure: Ms. Luster advised funds were requested for strategic planning in the 2019 HSD budget but an area of focus was not specifically pinpointed. Ms. Luster advised that we will be pursuing consultation around the Children, Youth and Families (CYF) Division regarding how we are organized and how to strengthen and support our leadership team. In 2014, we integrated Juvenile Justice and Child Protective Services into one Division CYF and added a tier of Program Managers to oversee different areas. This change has helped us make significant strides in improving how we approach our work with families. Now, five years later, we want to evaluate current needs. We have struggled with improving trust and organizational culture in some areas of the division. Also, we want to be as prepared as possible to meet the increasingly complex needs of clients. We have engaged with two separate consultants. Ms. Luster and Ms. O'Connor will be meeting with Alia Innovations, Child Welfare experts, to brainstorm ideas about organizational structure. The other piece will be consulting with Change Matrix. Change Matrix works with strengthening leadership teams and managing change. Change Matrix will be conducting interviews with the CYF leadership and will summarize the feedback and then facilitate dialogue and planning with CYF managers and supervisors. Ms. Luster provided the costs associated with the consultant services. Ms. Luster responded to questions and advised there are many unknowns right now, but she emphasized the integrity of the CYF leadership has been outstanding.

Approval of Contracts and Transfers: Supervisor Thomas moved five contracts to the floor, seconded by Supervisor Aegerter. Ms. Mooren responded to questions. The contracts were unanimously approved. APPROVED.

Director's Report:

- **Juvenile Corrections Update** – Ms. Luster advised the Juvenile Justice update will be removed as a standing item. We will not be pursuing a SRCCY facility. She advised she will share any important information if any becomes available.
- **Update on Discussions Regarding Possible COA/ADRC Integration** – Ms. Luster advised there have been ongoing discussions about the ADRC and COA integrating under one facility and under Human Services. There is a meeting on Monday, March 18th, at

the Job Center in room K at 9:00 a.m. with the significant committees and Brent Sutherland to discuss.

Next Meeting: Wednesday, March 27, 2019 at 4:30 p.m., in the 3rd Floor Conference Room at the Rock County Health Care Center, Janesville, Wisconsin.

Adjournment: Citizen Representative Williams motioned to adjourn, seconded by Supervisor Thomas with unanimous approval at 5:13 p.m.

Jodi Parson, Secretary

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