



ROCK COUNTY HUMAN SERVICES BOARD MEETING
Wednesday, August 27, 2014 – 4:30 P.M.

Call to Order: Chair Knudson called the meeting to order at 4:30 p.m. on Wednesday, August 27, 2014, in the 3rd Floor Conference Room at the Rock County Health Care Center, Janesville, Wisconsin.

Committee Members Present: Brian Knudson, Supervisor; Terry Fell, Supervisor; Kathy Schulz, Supervisor; Linda Garrett, Supervisor; Shirley Williams, Citizen Representative; Terry Thomas, Supervisor; and William Grahn, Supervisor.

Committee Members Absent: Sally Jean Weaver-Landers, Citizen Representative; and Ashley Kleven, Citizen Representative.

Staff Present: Phil Boutwell, Deputy Director; Sara Mooren, Administrative Services Division Manager; Tim Zuehlke, Controller; and Patrick Singer, TRQM Supervisor.

Others Present: Jason Dowd, County Board Supervisor and his son, Anders Dowd.

Approval of Agenda: Supervisor Thomas moved the agenda to the floor, seconded by Supervisor Fell with unanimous approval. APPROVED.

Approval of Minutes of Human Services Board Meeting of August 13, 2014: Supervisor Grahn moved the minutes to the floor, seconded by Supervisor Garrett. The minutes were unanimously approved. APPROVED.

Citizen Participation: None.

Approval of Contracts, Transfers, and/or Encumbrances: Citizen Representative Williams moved the eight contracts, one transfer and one encumbrance to the floor, seconded by Supervisor Thomas. Ms. Mooren explained there are two new contracts, which are for the new psychiatrists that Ms. Flanagan spent a lot of time working on finding. Ms. Mooren explained the encumbrance is for the purchase of office furniture for the two new CLTS positions. The contracts, transfer and encumbrance were unanimously approved. APPROVED.

Approval of Bills: Mr. Zuehlke presented the bills for approval and responded to questions.

ADM	49,716.81	CYF/SubCare	2,902.61
MH/AODA	33,485.00	CYF/MH	2,327.00

Supervisor Grahn moved the bills to the floor, seconded by Supervisor Thomas. The bills were unanimously approved. APPROVED.

Update on Avatar: Mr. Singer oversees Medical Records, Clerical Support and Application Support. In 2012, the Department made the decision to invest in a Electronic Health System (EHS) and in 2013 Rock County HSD went live with NetSmart/Avatar. The Mental Health/AODA Division was the driver for EHS but we are able to utilize it with the Youth Services Center (YSC) and Long Term Support (LTS.) With NetSmart our clinicians are keying in program notes, and then the bill is generated. Using paper files was cumbersome for workers to share and keep track of. NetSmart improves efficiencies and the quality of care for clients because now case files are in the system

and easy to access by workers. NetSmart assures we are compliant with billing rules and will not generate a bill if the required information is not in the system. Now we are able to focus on quality assurance and review files in the system. NetSmart is a modular system and is expandable. He advised the next step will be expanding to include assessment data and next year add the module for Managed Service Organization.

Supervisor Garrett asked how much access to information do providers have, as HIPAA is a concern. Mr. Singer explained we only allow certain staff access and there is an auditing system which logs who is accessing data. If there is a high profile case there is a way to block or restrict data. Right now the only provider we have given access is Harper's Place. They are allowed access only to information they need. Mr. Singer responded to questions. Mr. Boutwell advised next year with the new HealthCare law we will need to be HealthCare compliant, and Mr. Singer will leading that extensive project.

Discussion on MA Dental Issues: Supervisor Schulz explained MA recipients in Rock County and all over the state have a hard time finding dental care. She found the reason dentists are not willing to serve MA clients is because they are only reimbursed 20% to 30% of what other insurance plans pay, reimbursement can take a long time to receive, and no shows are a problem as well. Supervisor Schulz stated there is only one dental office in Rock County that takes MA recipients, which means the dentist is over booked and it can take a long time to get an appointment. No shows are an issue as there is a fear factor that deters people from going to appointments as well.

Ms. Schulz distributed handouts from Jefferson County's Community Dental Clinic and from Save A Smile program in Fond du Lac. She suggested either program could possibly be a model for Rock County. Jefferson County did a lot of work to get the program started and worked with many dentists and community agencies such as United Way. They sought out grants from Delta Dental and went to the dental college to recruit students. They have served over 4,000 people. Ms. Schulz explained Fond du Lac's Public Health Department started the Save A Smile program and sought out and received a \$400,000 grant.

Ms. Schulz is unsure of the next step but wanted input from the HSD Board. She acknowledged this will take a lot of work and someone will need to be hired to get a dental program started. Chair Knudson advised her to present this to the Public Health Department. Supervisor Williams strongly encouraged Ms. Schulz to contact Richard Perry at Community Health Systems, there is a dental clinic in Beloit already. She added the Beloit School is working on getting clinics in the middle and high school as well. Everyone agreed this is an issue that needs to be researched and it would be beneficial to find out what entities are doing in the community already such as HealthNet and Community Health Systems.

Mr. Boutwell advised this is a subject that is for a wider audience than just the HSD Board. Chair Knudson suggested Ms. Schulz present the information to the Public Health Department and report back to the HSD Board. Mr. Boutwell will contact the County Board Chair to get the topic on the agenda for the County Board.

Discussion continued and Mr. Boutwell responded to questions about the budget process. Supervisor Fell added it is helpful for Board members to attend the budget presentations given by the Departments to the Joint Finance and County Board Staff Committees. The 2015 Human Services budget presentation was given in July to the Joint Committees.

Director's Report:

- Mr. Boutwell announced Ms. Haigh the ES Division Manager resigned. Pat Nixon is the acting ES Division Manager at this time. We needed to respond by August 1st to the State on MER. We have been given an extension from the State and Jefferson County will be helping us with our response.
- A Beloit Daily News article was distributed. The story talks about the cooperation of the County with the District Attorney to prosecute Food Share fraud. We wish to put a stop to fraud. Nineteen cases of food Share fraud have been referred to the DA this year. There are currently about 30,126 Food Share recipients.

Committee Requests for Future Agenda Items: Supervisor Grahn requested a list of non profit agencies Rock County gives funds to. He would like to know how much we give to HealthNet and if that needs to be increased. Chair Knudson advised he would ask Ms. Randles from HealthNet to speak at a County Board meeting. Citizen Representative Williams expressed the need to look at the big picture not just isolated funds when looking at the budget. Mr. Boutwell responded to questions about the budget process.

Chair Knudson requested changing the date of the December 24, 2014, HSD Board meeting. Supervisor Grahn suggested December 22, 2014 at 4:30 p.m. and all agreed.

Next Meeting: Wednesday, September 10, 2014 at 4:30 p.m., at the Rock County Health Care Center, in the 3rd Floor Conference room, Janesville, Wisconsin.

Adjournment: Supervisor Grahn motioned to adjourn, seconded by Supervisor Garrett with unanimous approval at 5:45 p.m.

Jodi Parson, Administrative Secretary

NOT OFFICIAL UNTIL APPROVED BY THE BOARD