

**ADRC ADVISORY COMMITTEE MEETING  
WEDNESDAY, October 10, 2018 – 1:00 P.M.**



**ROCK COUNTY JOB CENTER  
1900 CENTER AVENUE  
ROOM D/E  
JANESVILLE, WI 53546**

**AGENDA**

1. Call to Order and Welcome Chairperson Terry Thomas
2. Approval of Agenda.
3. Approval of Minutes from the July 11, 2018 meeting.
4. Citizen Participation
5. Old Business
  - A. Family Care Update \*
  - B. Change Project Update
  - C. Board Binders
6. New Business
  - A. Transitional Services – Jamie Dix
  - B. 2019 Meeting Dates
7. Statistical Information \*
8. Complaints and Appeals
9. Committee Member Comments
10. Next Meeting Dates:  
2019 Assigned
11. Adjourn

\* Denotes Attachment

Committee Members unable to attend, please contact Jennifer Thompson  
(Rock County ADRC/APS Division Manager) at 741-3684.

The County of Rock will provide reasonable accommodations to people with disabilities. Please contact us at 608-757-5510 or e-mail [countyadmin@co.rock.wi.us](mailto:countyadmin@co.rock.wi.us) at least 48 hours prior to a public meeting to discuss any accommodations that may be necessary.

Original Waitlist: April 2016

Target Group	Total #438	Percentage
Dev. Dis.	201	46%
Phys. Dis.	104	24%
Frail Eld.	133	30%

Waitlist as of Sept 27, 2018

Target Group	Total #362*	Percentage
Dev. Dis.	66	19%
Phys. Dis.	81	22%
Frail Eld.	215	59%

\*140 of 362 have requested to be skipped

\*72 of 362 are In Progress to Enroll

\*150 of 362 True WL

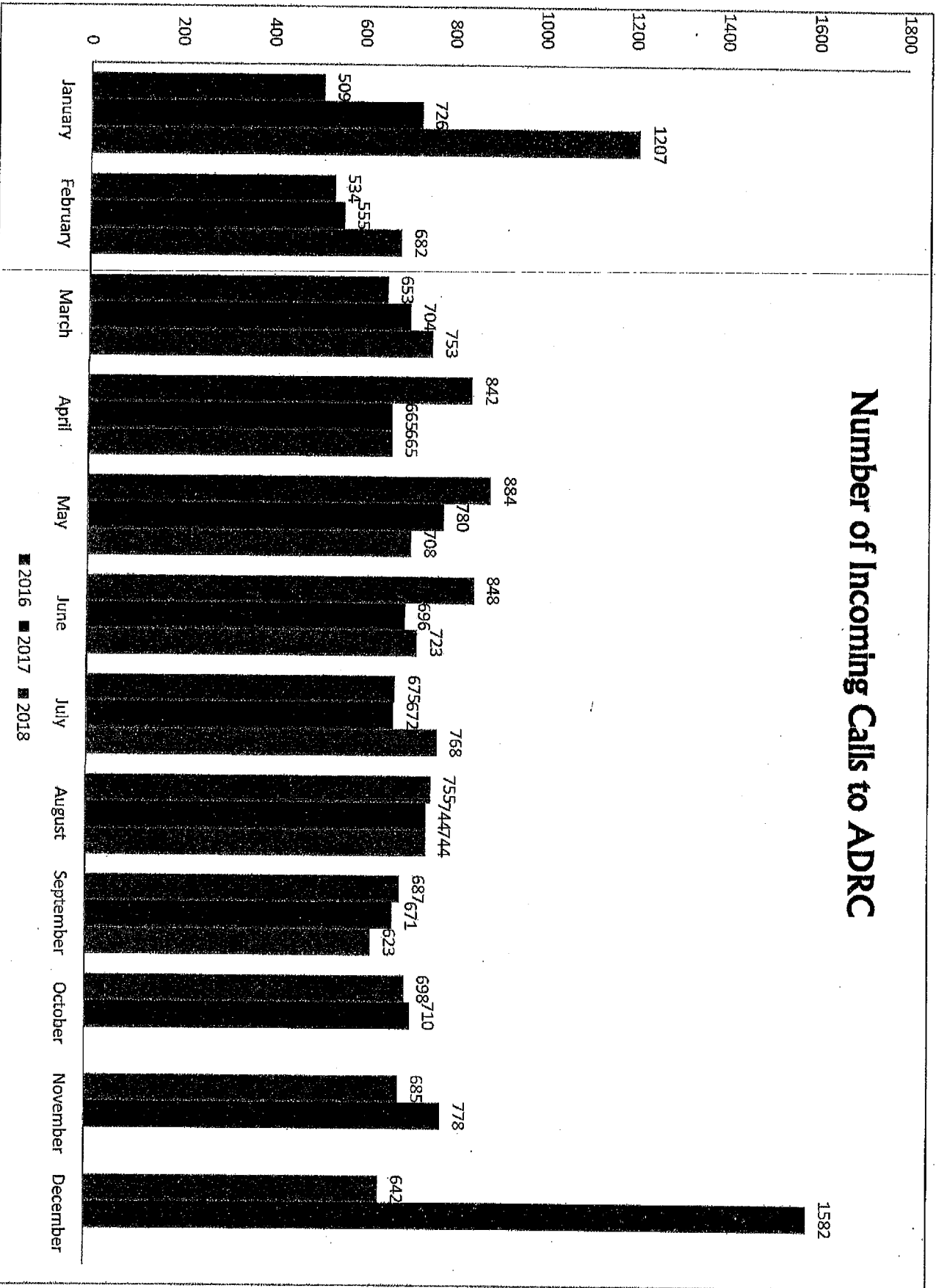
\*151 are Non-NHLOC

\*212 are NHLOC

New additional Wait list #'s by Month/Target Group:

Month	Dev. Dis.	Phys. Dis.	Frail Eld.	Total # added
October '17	1	5	20	26
November '17	0	8	22	30
December '17	1	9	16	26
January '18	4	10	17	31
February '18	1	8	14	23
March '18	2	7	22	31
April '18	7	8	22	37
May '18	6	10	17	33
June '18	6	8	17	31
July '18	4	6	22	32
Aug '18	7	7	32	46
Sept '18 YTD	3	5	5	13

# Number of Incoming Calls to ADRC



# SAMS Agency Call Report

10/1/2018

## - SAMS Agency Call Report

### Who made contact (Caller Type):

No. of Calls	Caller Type
1,530	(Self)
241	11-Legal Decision Maker
85	12-Caregiver
953	13-Relative/Friend/Neighbor/Comm Mbr
852	14-Agency/Service Provider
662	15-ADRC Contacted Consumer/Designee
656	16-ADRC Initiated Collateral Contact
214	99-Other
<b>5193</b>	<b>Total</b>

### Topic Categories discussed during call:

No. of Calls	Topic Category
243	Abuse and Neglect
47	Adaptive Equipment
4	Addictions
2	ADRC Complaint
90	ADRC Printed Material
131	Alzheimer's and Other Dementia
17	Ancillary Services
2	Animals
137	Assisted Living (AFH, CBRF, RCAC)
15	Budget Assistance
144	Caregiving
29	Community I&R
20	Complaints (other)
19	Education
5	Emergency Preparedness
42	Employment
17	End of Life
54	Food
109	Health
5	Health Promotion
475	Home Services
295	Housing
67	Income Maintenance
90	Insurance
129	Legal Services

# SAMS Agency Call Report

10/1/2018

## - SAMS Agency Call Report

9	MDS Section Q Referrals
9	Medical Home Care
72	Mental Health
5	Non MDS Section Q
130	Nursing Home
23	Other
3,445	Public Benefits LTC Programs
842	Public Benefits-Other
7	Recreation/Socialization
14	Referral for Financial-Related Needs
14	Referral for Private Pay Options
2	Taxes
116	Transportation
1	Unmet Need – Accessible housing
3	Unmet Need – Home Care – Non-Medical
5	Unmet Need – Housing
1	Unmet Need – Mental Health Services incl Case Mgmt
5	Unmet Need – Other
2	Unmet Need – Rent/Mortgage Assistance
7	Unmet Need – Transportation
20	Unmet Need – Utility Assistance
12	Veterans
39	Youth in Transition
<b>5185</b>	<b>Total</b>

### ADRC Activity:

No. of Calls	ADRC Activity
1,226	Administrative (Select exclusively.)
396	Attempted Contact (Select exclusively.)
1	Behavioral Mental Health Screen
24	Community Partners (Select exclusively.)
6	Complaints/Advocacy
31	Customer Initiated Follow-up
256	Long-Term Care Functional Screen
11	Memory Screen
169	Provided Assistance with MA Application Process
7	Provided Brief or Short-Term Service Coordination
26	Provided Disenrollment Counseling
134	Provided Enrollment Counseling
489	Provided Follow-up

# SAMS Agency Call Report

10/1/2018

## - SAMS Agency Call Report

2,934	Provided Information & Assistance
124	Provided Options Counseling
13	Referral to ADRC
<b>5193</b>	<b>Total</b>

### Consumer Age Group:

No. of Calls	Consumer Age Group
24	100 - 150
319	17 - 21
1,317	22 - 59
3,499	60 - 99
<b>5159</b>	<b>Total</b>

### Referred By:

No. of Calls	Referred By
5	ADRC Presentation
24	Called Before
9	Friend/Family
3	Home Health Agency
3	Hospital
11	Internal Referral
2	Internet
1	Newspaper
1	Nursing Home
7	Other Agency
1	Resource Directory
1	Senior Center
<b>68</b>	<b>Total</b>

### Disability:

No. of Calls	Disability
413	00-Alzheimer's/ Irreversible Dementia
537	01-Developmental/Intellectual Disability
3,052	02-Elderly: Age 60 or Older
646	03-Mental Health
1,508	04-Physical Disability
75	05-Substance Use
383	06-Unknown (Select exclusively.)
<b>5165</b>	<b>Total</b>

# SAMS Agency Call Report

10/1/2018

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### Monthly Total

No. of Calls	Total Minutas	Month
1,713	53,228	July, 2018
1,879	76,310	August, 2018
1,601	43,773	September, 2018
<b>5193</b>	<b>173311</b>	<b>Total</b>

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