

ROCK COUNTY AGING AND DISABILITY RESOURCE CENTER (ADRC) COMMITTEE
October 8, 2014

Call to Order and Introductions: Chairperson Drozdowicz called the meeting of the Rock County Aging and Disability Resource Center (ADRC) Committee to order at 3:07 p.m. on Wednesday, October 8, 2014 at Rock County Job Center.

Committee Members Present: Cheryl Drozdowicz, Teena Gerber, Terry Thomas, Chuck Neeson and Rob Wilkinson, Cliff Woolever.

Committee Members Absent: Barbara Vaughn and Tom Moe.

Staff Members Present: Steve Hare, Jennifer Thompson, and Jamie Austin, A.A.

Others Present:

Approval of Agenda: Mr. Wilkinson moved to approve the agenda, seconded by Mr. Woolever. APPROVED

Approval of Minutes: Mr. Woolever moved to approve the minutes from July 2, 2014, seconded by Mr. Thomas. APPROVED

Citizen Participation:

Old Business:

A. Community Needs Follow-up:

- Ms. Thompson reviewed that at the July meeting, she agreed to contact the United Way and see what the results of their last needs assessment was. The last time they completed one was 2006 or 2009, so the data is outdated. Ms Thompson stated that with the closing of Alzheimer's Support Center, she felt the ADRC should focus on that need for those with Dementia and their families.
- Community Needs Follow-up should be on the January agenda again to focus on how to proceed in 2015. Ms. Drozdowicz asked if there are other agencies that could be contacted. Ms. Thompson responded that the United Way suggested 211. Mr. Wilkinson stated 211 information may be helpful; the data is from Dane County instead of Rock County. Mr. Wilkinson suggests the Salvation Army, ECHO and the Homeless Intervention Task Force could have information on needs in the community. Ms. Thompson stated we need to determine what target groups or areas to market to, suggesting they come to the ADRC for resources available within the community. Ms. Thompson will reach out to ECHO.
- Mr. Neeson discussed the United Way building in Janesville and the fact it is locked, so it is not open to the general public. Mr. Neeson stated that per the United Way due to the homeless population hanging out near the building this is the reason for the door being locked. Mr. Wilkinson stated when he volunteered for the United Way this was a problem, as an employee he also had to wait outside until someone let him into the building. Mr. Neeson acknowledged this matter has been brought to the management of the agency, he was hoping by bringing it up that the United Way will feel additional pressure. Ms. Thompson stated that she will mention this to the Rock County representative to the United Way.

B. Family Care:

- Ms. Thompson states there are no new updates to report; this is an on going agenda item to keep the committee posted as Family Care moves forward in Rock County.

New Business:

A. Positive Feedback:

- Ms. Thompson shared a thank you note from a consumer for I & A Jamie Dix.
- Ms. Thompson shared that someone had stopped into the office and shared positive comments regarding our Mission Statement with Jamie Austin. A student from Cardinal Stritch University who had compared 3 Mission Statements of organizations in Rock County for a class project. The student gave the ADRC's Mission Statement an A because it was well stated, had a real punch and all the information to tell consumers what we did at the Resource Center.

B. Gazette Interview:

- Ms. Thompson informed the committee that on July 1st the Alzheimer's Support Center closed. The Article was published in the Janesville Gazette; Ms. Thompson shared the article with the committee. With the closing of the Alzheimer's Support Center Cori Marsh the ADRC Dementia Care Specialist will be available as a resource to the community.
- Ms. Thompson shared that the Janesville Gazette will be doing an interview and article with Cori Marsh, Dementia Care Specialist in the near future.
- Ms. Thompson explained the Alzheimer's Association is a national group and the Alzheimer's Alliance is more local. Cori will be referring to the Alliance for local services. The groups offer different services. The Alzheimer's Association has a 24 hour hotline.
- Ms. Thompson shared that Cori Marsh will be taking over the LEEPS Program (Language Enriched Exercise Plus Socialization) with the closing of the Alzheimer's Support Center.
- Mr. Neeson asked Ms. Thompson if either of the Madison organizations had home or self memory test program, rather than a person going to the doctor's office. Ms. Thompson responded that Cori will be doing memory screenings and consumers should be encouraged to call the ADRC and speak to Cori. The memory screen is not diagnostic but the first step in discovering there maybe a memory problem. The screening can be done at the ADRC or in a person's home.

C. Director's Meeting Information:

- Ms. Thompson shared that the State is working with all the ADRC's on streamlining enrollment. Enrollment is usually referred to in Family Care; a portion of the financial eligibility will be done by the ADRC staff. Even though we don't have Family Care the State is looking at ADRC's in Waiver Counties also doing this financial piece.
- Services are different across all of the waiver programs; it is being looked into make programs fair to all of the target populations. Ms. Thompson shared an example: In the Developmentally Disabled population they are not allowed to be placed in a facility with over a set number of beds, but in the elderly population they are allowed in the larger facilities.
- Ms. Thompson shared that Marketing is being done. Statewide commercials are being run currently and many of the committee members have seen them. The goal is to brand the ADRC's so that all of the ADRC in the state look the same throughout the state.
- Ms. Thompson shared the biggest news is to integrate the Aging and ADRC's. Currently there are stand alone ADRC's, ADRC's such as ours under the Human Service Department and ADRC's with the Council on Aging Departments. The State wants ADRC's to work together with Aging Departments more. There is no timeline for this integration.

Statistical Information:

A. Complaints & Appeals:

- Mr. Hare stated that over the last quarter the ADRC had 4 appeals regarding eligibility. Mr. Hare explained that Long Term Functional Screens had been done and the consumers were found ineligible for Waiver Programs.

- Mr. Hare shared that 2 hearings in July were held. The first hearing was dismissed when the guardian failed to appear for the hearing. The second was regarding an eligibility denial from the Long Term Functional Screen. The hearing was regarding the logic of the computer program determining eligibility for the Long Term Functional Screen versus the administrative code determining eligibility. The Administrative Law Judge (ALJ) determined the person should be found eligible according to the administrative code and ordered the county to find the person eligible and place them on our Waiting List.
- Mr. Hare shared there are 2 other appeals in process. One the person is appealing ineligibility for SSI-E. SSI-E is a benefit to those on SSI needing 40 hours per month of help in their home. Next week the other is appealing eligibility for the Waiver Program.
- Mr. Woolever asked if the State will be changing the Long Term Functional Screen with the ALJ's ruling on the appeal regarding the functional screen not interpreting the administrative code correctly. Mr. Hare responded that the state was aware of the problem dating back to 2010. The county does not have the ability to change the results of a functional screen and had to ask the State how to do this. The State instructed the County change the medication administration to a higher score than we believe is accurate. Ms. Drozdowicz asked if the hearing was in person or by phone. Mr. Hare responded by phone.
- Mr. Hare said that last week the ADRC had one compliant regarding follow-up in a timely manner after a Long Term Functional Screen was done. This was resolved by a conversation between Mr. Hare, the consumers daughter and the I & A worker. The consumer was found ineligible.

B. Call Numbers:

- Ms. Thompson shared handouts including Grouped Referrals, Number of Incoming Calls to the ADRC and SAMS Agency Call Report. The bar graph shows an increase of the call volume. SAMS Agency Call Report data from March 13, 2013 through September 30, 2014. The numbers of calls reflect what was anticipated with a highest number of calls 6800 coming from the elderly population, 3600 from the physically disabled and just over 1000 from the developmentally disabled. Grouped Referrals reflects how consumers are finding out about or being referred to the ADRC.

Committee Member Comments:

- Ms. Thompson shared that Birdia McAlister will no longer serving on our committee, and she has asked the mental health division for suggestions of someone who may like to serve. Ms. Thompson asked the committee members if they had any suggestions for another committee member who is an advocate representing the mental health population.
- Mr. Wilkinson shared his concern on Voter ID and getting the word out to the population on providing information on what is required so every person can vote.

Next Meeting:

- 2015 Committee Meeting date were set for January 7, April 8, and July 8. October 2015 date is to be determined at a future meeting.

Adjourn: Meeting was adjourned at 4:21 p.m. on a motion by Mr. Woolever, seconded by Ms. Gerber. CARRIED.

Respectfully submitted,

Jamie Austin, Administrative Assistant

NOT OFFICIAL UNTIL APPROVED BY COMMITTEE