

**ROCK COUNTY AGING AND DISABILITY RESOURCE CENTER (ADRC) COMMITTEE**  
**July 11, 2018**

**Call to Order and Introductions:** Chairperson Thomas called the meeting of the Rock County Aging and Disability Resource Center (ADRC) Committee to order at 1:01 p.m. on Wednesday, July 11, 2018 at the Rock County Job Center.

**Committee Members Present:** Terry Thomas, Rob Wilkinson, Carrie Glover, Gregg Schneider, and Tom Moe.

**Committee Members Absent:** Harold Luther, Tom McCool

**Staff Members Present:** Jennifer Thompson, Cori Marsh and Jamie Austin, A.A.

**Others Present:** Tom Brien, Rock County Board Supervisor from District 29.

**Approval of Agenda:** Mr. Wilkinson moved to approve the agenda, seconded by Mr. Moe. APPROVED

**Approval of Minutes:** Mr. Schneider moved to approve the minutes from April 11, 2018, seconded by Mr. Wilkinson. APPROVED

**Citizen Participation:** None

**Old Business:**

A. Family Care:

- Ms. Thompson shared waitlist stats. In 2016 there were 438 people on the waitlist, as of April there were 367 people on the waitlist after 2 years. Monthly 11 to 13 people are removed from the waitlist but the ADRC continues to add new consumers to the waitlist at about twice the number removed. 70 of the 367 on the waitlist are working with staff to open, 133 have already been asked if they want family care but have chosen to remain on the waitlist.

B. ADRC Successes:

- Ms. Thompson shared a thank you letter listing all of the ways the ADRC and Cori the Dementia Care Specialist assisted her as a caregiver for her husband.
- Ms. Thompson shared an article from the Janesville Gazette May 26, 2018 titled, "Caregivers Share Their Concerns with Advocates."

**New Business:**

A. Dementia Care Specialist – 2017/2018:

- Ms. Marsh shared from 2017 in Rock County over 3400 people had Alzheimer's disease or related dementia. Over 4750 participated in Dementia Care Programs & Activities. Cori held 234 consults, 252 family contacts and 233 outreach events, 40 support groups, and 20 memory cafes in 2017.
- Ms. Marsh shared the highlights from 2017 including the Caregiver Comedy Night Out, Wisconsin Health Literacy Council Training, the 3<sup>rd</sup> Annual Alzheimer's Update Conference, Wisconsin Women's Council Caregiver Presentation, Caregiver Bootcamps held in April and September, Silver Alert Program at the Beloit Public Library, and the Alzheimer's Update.
- Ms. Marsh shared plans for 2018 in Rock County. 1. The Purple Tube Project is focused on getting information into the hands of first responders. The project assists families in getting information together prior to a crisis instead of scrambling to gather information when a crisis occurs. 2. Started a young/early onset educational program. 3. The 4<sup>th</sup> Annual Alzheimer's Update conference to be on November 2, 2018. 4. The Dementia Live Program being held throughout the County, giving people the experience of how it may feel to have Alzheimer's

disease. 5. Hosted the former Governor Martin Schreiber in April at a community program. 6. To dated 30 more businesses have been added as Dementia Friendly Businesses. 7. Introducing the DICE Program for dealing with challenges for family caregivers. 8. Participation in the National Advocacy Forum in Washington DC.

- In June 2018 Ms. Marsh traveled to Washington DC and participated in the National Advocacy Forum. The grant to attend was provided by the DADD Fund (Don Adee Alzheimer's Disease Fund). Prior to going 22 family members attended a Family Caregiver Night pizza party, as a direct result of this event 2 family members in attendance were also able to go to Washington DC. Attendees shared of how their families were affected by Alzheimer's disease and dementia, including a 59 year old with early onset and minor children explaining the challenges that impact their family. Two other concerns were the lack of trained care available and family members paying hundreds of dollars a month out of their pockets for their loved ones care. Ms. Marsh met with Tammy Baldwin, a Ron Johnson's staffer and Mark Pocan's office. 3 Things asked for were \$425 million dollars in research, support for the BOLD Infrastructure for Alzheimer's Act, and the Palliative Care and Hospice Education and Training Act. As a follow up on August 8<sup>th</sup> there will be another Family Caregiver Night pizza party to share information and slide show from the trip.

B. Comparison of Rock County Population to Targeted Groups Served:

- Ms. Thompson explained she spoke with the State's Demographic Program Analyst and unfortunately no data is available separating those with developmental and physical disabilities from the census information the state has for Rock County.

C. Board Binders:

- Ms. Thompson explained her ideas for a binder that Committee members could have with them so while they are in the community they can share ADRC brochures and information on the ADRC. Business card with the Committee member's names and the ADRC phone number for consumers to call the ADRC would be included in the binder. Suggestions from the Committee members for information to include were the ADRC brochure, Disability Benefit Specialist brochure and the Dementia Care Specialist brochure and 3X5 business card for those with low vision.

D. Change Project 2018:

- Ms. Thompson explained the information received from the State's Demographic Program Analyst. The analyst explained that the 8.8% of Hispanic/Latino includes children also, and 45% of the total are under 18. Excluding the percentage of children from the 8.8% brings that down to 4.84% of the population that are adults. Currently the ADRC is serving 2% of the Hispanic/Latino population in Rock County, the goal of the 2018 change project is to increase the number served.

**Statistical Information:**

A. Call Numbers:

- Ms. Thompson explained the bar graph of incoming call numbers in June were up, April were the same as 2017, and May was down from 2017.
- Ms. Thompson shared the SAMS Agency Call Report quarterly information for April, May and June, which reflects actual call volume.

**Complaints and Appeals:**

- Ms. Thompson shared there was one complaint from the last quarter. The complaint was due to a high Medicaid Purchase Plan premium, the consumer states he was not told of the premium and had he been told he would not have applied. Mr. Hare reviewed the I & A notes and they did speak that there would likely be a premium.

- Because of this complaint the ADRC process has changed for consumers with income greater than 150% of the poverty level. The ADRC staff along with the consumer are making a call together with the Southern Consortium information regarding any premiums are clear and the consumer can ask questions if needed.

**Committee Member Comments:**

- Mr. Moe asked how the ADRC with communication with younger high school students. Ms. Thompson responded that Jamie Dix can come to a future meeting to speak on the transition from children to adult services.
- Mr. Schneider shared information that the School District of Beloit does share information with students and their families on services available and the timeframe to apply for adult services.
- Mr. Brien asked if ADRC brochures are available in Spanish. Ms. Thompson responded yes the State provides brochures in multiple languages. Mr. Brien suggested that consumers may prefer the brochures in Spanish to look similar to the Rock County brochure rather than the State provided brochure.
- Mr. Schneider shared information on Project Search through the Beloit School District for those students with cognitive disabilities. Through a partnership with businesses in the community students are given internships starting in September 2018. Seven interns and Mercyhealth are currently on board.

**Next Meeting:**

- 2019 Committee Meeting dates will be determined at the October 10, 2018 meeting.

**Adjourn:** Meeting was adjourned at 2:15 p.m. on a motion by Mr. Moe, seconded by Mr. Schneider.  
CARRIED.

Respectfully submitted,

Jamie Austin, Administrative Assistant

NOT OFFICIAL UNTIL APPROVED BY COMMITTEE