

**ROCK COUNTY AGING AND DISABILITY RESOURCE CENTER (ADRC) COMMITTEE**  
**February 13, 2019**

**Call to Order and Introductions:** Chairperson Thomas called the meeting of the Rock County Aging and Disability Resource Center (ADRC) Committee to order at 1:01 p.m. on Wednesday, February 13, 2019 at the Rock County Job Center.

**Committee Members Present:** Terry Thomas, Rob Wilkinson, Paula Garecht, Gregg Schneider, Harold Luther, and Tom Moe.

**Committee Members Absent:** Tom McCool and Carrie Glover

**Staff Members Present:** Jennifer Thompson, Steve Hare, Darcy Toberman, and Jamie Austin, A.A.

**Others Present:** Josh Smith, County Administrator, and Randy Terronez, Assistant to the County Administrator.

**Approval of Agenda:** Mr. Wilkinson moved to approve the agenda, seconded by Mr. Moe. APPROVED

**Approval of Minutes:** Mr. Wilkinson moved to approve the minutes from April 11, 2018, seconded by Mr. Moe. APPROVED

**Citizen Participation:** None

**Old Business:**

A. Family Care:

- Ms. Thompson shared the timeline on removing people from the waitlist with a July 1<sup>st</sup> start date. 120 people from the waitlist are functionally eligible but are not Medicaid eligible yet. Letters are being sent to those consumers along with a declaration of income and asset form to determine Medicaid eligibility. Once information is returned staff will start working on getting consumers Medicaid open.
- Ms. Thompson shared meetings are scheduled with both MCO's and the 4 IRIS providers to explain the process of opening everyone eligible for entitlement July 1<sup>st</sup>.

B. Change Project Final Report:

- Ms. Thompson shared the ethnic/race statistics during the change project from August through December. In August 1.96% of the ADRC consumers served were Hispanic and in December the number had increased to 3.56%. This exceeded the goal of the 2.50% targeted for the change project.
- Ms. Thompson explained the outreach that was done throughout the county by hanging posters in Spanish in at least 2 locations in each community. Presentations were also given to groups upon request.
- Ms. Thompson shared that Rene Bue from the Hedberg Public Library agreed to translate ADRC materials into Spanish. Future discussions planned to determine the cost of translation and which documents to translate.

C. ADRC Successes:

- Ms. Thompson shared one of the local banks wanted to donate to the Dementia Fund after Cori's Dementia Friendly Community presentation for their organization. Ms. Thompson received a grateful text message from another family that Cori had met with.
- Ms. Thompson shared notes and emails of appreciation from consumers for Diane Jones, Vicky O'Donnell, and Roseann Tremain.
- Mr. Thomas suggested that Jennifer look at nominating staff for an HSD Impact Award.

**New Business:**

A. ADRC/COA Integration:

- Mr. Smith, County Administrator, explained that with the retirement of Joyce Lubben, the Director of the Council on Aging, that administration was gathering information and having discussions to determine

if it is a good time to integrate the ADRC and COA. Meetings have been held with the COA Advisory Committee, GWAAR and today with the ADRC Advisory Committee.

- Discussion included the need for an additional Elder Benefit Specialist, being centrally located, one stop shop model, and on a bus route including the Beloit-Janesville shuttle.
  - Ms. Thompson shared information from LaCrosse County on their integration of the Aging and ADRC departments. LaCrosse found after integration there is less confusion for consumers, increased support for staff and programs by combining the departments. Combining the COA and ADRC will not eliminate the aging programs but run more efficiently with greater accessibility.
  - Mr. Smith asked for input from the committee. Mr. Thomas explained a majority of the COA budget is pass through money from the State directly to the Council on Aging, as an example the Meals on Wheels program. Mr. Wilkinson states that GWAAR could answer the funding questions. Mr. Thomas agreed that a joint meeting with the COA Advisory Committee would be beneficial to develop a plan and timeline for integration. The next COA Advisory Committee meetings are February 20<sup>th</sup> or March 4<sup>th</sup>. Mr. Smith will let Ms. Thompson know which meeting works best for a joint discussion.
- B. Outreach/Marketing – Darcy Toberman:
- Darcy Toberman, the outreach coordinator, shared the ADRC participated in 10 outreach events. The ADRC hosted the first Independence Day event highlighting ideas to put in place in the home to keep consumers in their home rather than an out of home placement.
  - Ms. Thompson explained that during the final transition to full entitlement the state wants the focus on the transition, and not Outreach. Outreach will begin again by fall, in time for the Senior Fairs. Ms. Thompson is advertising in publications to keep the ADRC contact information in the public eye.
  - Darcy shared she has done two presentations in 2019. Presentations can be given as a general overview of the ADRC or can focus on a specific topic of interest or concern.
  - Mr. Wilkinson asked if the ADRC would be at the 60 Plus Expo. Darcy responded that Cori Marsh may be able to attend the 60 Plus Expo.
  - Ms. Thompson shared that Darcy does “Tech Time with Toberman” twice monthly at staff meetings. Darcy shows staff how to use aids that assist consumers to be more independent.
- C. State Satisfaction Survey:
- Ms. Thompson shared highlights from the 2018 Customer Satisfaction Report. The state mailed the surveys this year, and it was also posted on the ADRC website for consumers to respond. The ADRC fell within the state average in all categories.
- D. DAAD Fund:
- Ms. Thompson shared the DAAD Fund (Don Adee Alzheimer’s Disease Fund) has generously agreed to fund all of the ideas and suggestions of the Dementia Care Specialist. The ADRC is grateful to the Don Adee family for their support.

#### **Statistical Information:**

##### A. Call Numbers:

- Ms. Thompson shared the bar graph of incoming call numbers. Calls increased in 5 out of the last 6 months.
- Ms. Thompson shared the SAMS Agency Call Report quarterly information for October, November and December which reflects actual call volume.

#### **Complaints and Appeals:**

- Mr. Hare shared there were no complaints or appeals during the previous quarter.

#### **Committee Member Comments:**

- Mr. Wilkinson shared information on the Aging Advocacy Day 2019 on May 14, 2019, at the State Capitol for more information go to [www.gwaar.org](http://www.gwaar.org).

#### **Next Meeting:**

- April 10, 2019, July 10, 2019 and October 9, 2019

**Adjourn:** Meeting was adjourned at 2:22 p.m. on a motion by Mr. Schneider, seconded by Mr. Moe. CARRIED.

Respectfully submitted,

Jamie Austin, Administrative Assistant

NOT OFFICIAL UNTIL APPROVED BY COMMITTEE