

Behavioral Health Redesign Steering Committee (BHRSC)
August 15, 2013

Call to Order. Chair Flanagan called the meeting of the Behavioral Health Redesign Steering Committee to order at 12:20 P.M. in the Courthouse Conference Center, second floor, Rock County Courthouse-East.

Committee Members Present: Supervisor Billy Bob Grahn, Tim Perry, Lance Horozewski, Craig Strouse (alt. for Cmdr. Erik Chellevold), Kate Flanagan, Neil Deupree, Tom Gubbin, Linda Scott-Hoag, Denny Luster, Greg Winkler (alt. for Lisa Usgaard), Linda Garrett, and Christina Kroeze (alt. for Greg Ammon).

Committee Members Absent: Pastor Mike Jackson, Judge James Daley, Cindy Zaharias, Faith Mattison, Kim Kempken, Sue Sebastian, Jean Randles, Yolanda Cargile, Deputy Chief John Olsen, Julie Lenzendorf, and Brian Gies.

Staff Members Present: Elizabeth Pohlman McQuillen, Criminal Justice System Planner/Analyst

Others Present: Supervisor Steve Howland; Representative Deb Kolste; Amber Culver; and Colleen Wisch and Betty Conklin, NAMI-Rock County.

Approval of the Agenda. Supervisor Grahn moved approval of the agenda as presented, second by Ms. Scott-Hoag. ADOPTED.

Approval of the Minutes of July 11, 2013. Mr. Gubbin moved approval of the minutes as presented, second by Mr. Deupree. Mr. Luster asked that two spelling corrections be made and Ms. Garrett requested that under Citizen Participation and Announcements it be noted that Ms. Wisch's statement be clarified to reflect that she was referring to situations when a mentally ill individual has police contact that the family be contacted to help. AMENDED MINUTES ADOPTED.

Workgroup Updates.

Data Workgroup: Mr. Gubbin went over the data workgroup activities (see attachment). Mr. Horozewski suggested working with an educational institution to continue the data activities after the grant is over and our work with TriWest is done. Ms. Pohlman McQuillen said she would contact various universities after the Smart Goals are finalized.

AODA Workgroup: Chair Flanagan said this group has met a few times and is going well. She added that Mr. Minkoff will be specifically with the AODA workgroup and AODA services staff at HSD the day after he is here with the BHRSC.

CCRG: Ms. Scott-Hoag said the group talked about CIT training, the Spillman transition, and how things regarding 51.15s are going remarkably well. Ms. Pohlman McQuillen added that at the last meeting they discussed Zia's homework assignment. Mr. Perry said he was involved recently with a 51.15 detention and it went extremely well and everyone did a wonderful job.

Prescribers: Chair Flanagan said this is still in the planning stages.

Kids Continuum of Care: Chair Flanagan said the Human Services Department is undergoing a shift in its organizational structure, which may affect this. She said the child protective services

division and Juvenile Justice division will be merging but the kids mental health will remain in her division.

Adult Continuum of Care: Chair Flanagan said the reorganization may also affect this somewhat. She added she is advocating for more prescriber time in the 2014 budget.

Consumer/Family: Chair Flanagan said she is at a standstill with the Grassroots Empowerment Project due to staff turnover.

Review fo Draft Smart Goals. Chair Flanagan said she had a discussion recently with Zia about making the Smart Goals more Rock County specific. At 11:30 this morning she sent a revised version to Ms. Pohlman McQuillen who printed out the updated copies for the group. She acknowledged that due to the fact the group just received the new version nobody had a chance to look at it yet. The group agreed to look at the document and send feedback via email to Ms. Pohlman McQuillen by Friday, August 30th. The small group that has been participating in the phone calls with Zia will get together the first week of September to go through the feedback and decide what to send to Zia for inclusion in the Smart Goals.

Ms. Garrett said she would like to co-chair the cultural competency workgroup with Mr. Deupree. Supervisor Grahn expressed his desire to also be a part of that group.

Preparation for Zia Site Visit. Chair Flanagan said Zia will be here all day on the 23rd of September and said she expects, like in past visits, the BHRSC will meet from 8-10 am and at the end of the day for a debriefing session with breakout workgroups during the day. She asked the group what they want to have accomplished by the end of the site visit. Ms. Scott-Hoag said she would like an almost final draft of the Smart Goals. Chair Flanagan said after we give them feedback the first week of September, she would expect a new draft of the Smart Goals by the next BHRSC meeting on September 19th and then another revised copy of the Smart Goals on the 23rd when Zia is on-site.

Discussion regarding COMPASS-EZ & SOCAT Training. Chair Flanagan said Ms. Pohlman McQuillen is coordinating with Zia on dates for this training and will email the group when she has more information.

Discussion regarding Next Steps. Nothing additional discussed.

Citizen Participation and Announcements. Ms. Conklin said NAMI meetings are now being held at the Job Center, Room K, the second Tuesday of the month from 6:30-8:00 pm. Chair Flanagan said the Human Services Department is working on an integrated dual disorder model through the Beloit Community Support Program. Supervisor Grahn showed the group the annual CJCC newsletter and Ms. Pohlman McQuillen said she could send it to the BHRSC, as well.

Time and Date for Future Meetings. Thursday, September 19, 2013, at Noon, Courthouse Conference Center, Second Floor, Courthouse East. Zia Site Visit, Monday, September 23, 2013.

Adjournment. The meeting adjourned at 12:48 p.m. by acclamation.

Respectfully submitted,
Elizabeth Pohlman McQuillen
Criminal Justice System Planner/Analyst

NOT OFFICIAL UNTIL APPROVED BY COMMITTEE.

ELIZABETH POHLMAN MCQUILLEN - Re: BHRSC Data Workgroup--Phone Conference on Monday, July 29th at 1pm

From: Jim Zahniser <jzahniser@trivestgroup.net>
To: ELIZABETH POHLMAN MCQUILLEN <POHLMAN@co.rock.wi.us>, ERIK CHELLEVOLD <CHELLEVO@co.rock.wi.us>, KATHERINE FLANAGAN <FLANAGAN@co.rock.wi.us>, LISA MOORE-KELTY <KELTY@co.rock.wi.us>, DARA MOSLEY <MOSLEY@co.rock.wi.us>, PATRICK SINGER <SINGERP@co.rock.wi.us>, Mary Cefalu <mcefulu@crossroads73.com>, Tim Perry <tperry@crossroads73.com>, Julie Lenzendorf <jlenzendorf@rvcp.org>, Tommy J - DOC Gubbin <Tommy.Gubbin@wisconsin.gov>, Greg Ammon <gammon@beloitmemorialhospital.org>
Date: 7/31/2013 4:34 PM
Subject: Re: BHRSC Data Workgroup--Phone Conference on Monday, July 29th at 1pm
CC: <taultman-bettridge@trivestgroup.net>, "KMinkov@aol.com" <KMinkov@aol.com>, "ccline@ziapartners.com" <ccline@ziapartners.com>
Attachments: SummaryMappingHighUtilizers - All Providers.xls

Data Work Group,

Thank you for all your good contributions to the Data Work Group these past several months. Some of you really put in a lot of effort and contributed substantially to a pioneering effort to identify and track high utilizers across Rock County systems and settings.

From our conference call on Monday, July 29, my notes and memory indicated that we decided several things. Please chime in with additions and corrections, as needed. In particular, please confirm (or deny) that you can follow up our conference call in the ways described in my bulleted summary below.

- High Utilizers Study Enhancement (see attached summary)
 - The Group's pioneering study revealed a relatively high percentage of people served in some way, but many were served through Crisis and few through CSP (even though we believe many of these 270 people in the "high utilizers" study had high level needs, as judged by jail staff). There was also not much evidence of people participating in general AODA treatment.
 - Elizabeth is following up with Mercer Hospital and BACH who said they might also be able to use the High Utilizers list to identify how many they have served. Jim and Tonya can add their data to the high utilizers study summary.
 - There was a question as to why none were identified through Rock Co HSD as receiving General AODA services. Lisa is going to follow up to see whether it might be possible to analyze how many of the 270 were known to receive General AODA services through HSD contracted providers in the same period utilized before (previous 5 years, through 2012), or just in 2012 if that is more feasible.
 - Follow up on Probation population in original High Utilizers Study to get more data—
 - Tom will see if he can get more detail on the Probation population – numbers served within and numbers by contracted without by types of services
 - Tom is going to examine the number of people in the Probation sample who have releases – he

is going to work with Julie and others to see about answering some of the questions that Ken Minkoff raised about the process of getting releases for Probation folks and using them as part of an improved system coordination plan. (Many do have releases currently, however, according to both Tom and Julie.)

- Julie said that RVCP could assist with this to see how many people were served through their TAP and other programs in 2012

- **High Utilizers Follow-Up Study for 2013-14 -**

- The Data Work Group indicated that it would like to examine the original sample of 270 high utilizers to see how many received services after leaving jail, given that the vast majority have left by now. This would add a prospective study to the pioneering retrospective study just completed.
- Erik and Craig are going to follow up by indicating which of the 270 are no longer in jail and which have left but went directly to prison. They will share the information with Data Work Group members.
 - If possible, they may indicate what kind of "hand-off" if any occurred between jail staff and BH provider agencies and their staff.
- Data Work Group members from BH providers organizations will use their data systems to examine numbers/percentages served in their systems, broken out by our same list of levels of care/types of services.
- Elizabeth and Jim will follow up with Work Group members who were not present on the call to see if they are willing to participate in the new prospective study, also.

- **Data Work Group Plan for next year (per BHRSC request) –**

- The group liked the draft mission statement Jim gave and the goals, although the group was not certain all goals could be accomplished, given other demands everyone is coping with
 - **Mission Statement:** "To develop a complete baseline assessment and a method for ongoing tracking of the needs of the jail/criminal justice system population and the overlap between the behavioral health and jail/criminal justice systems"
 - **Goals:** Complete the high utilizers study and, estimating the level of met and unmet need for behavioral health services in the sample; Complete a "system map" which shows where needs of the population of people with both behavioral health needs and criminal justice system involvement are being met, and where there are gaps; Develop a method for better integration and/or sharing of data on BH needs and system involvement across systems, including across providers within the county; Solicit involvement of all key providers, including other hospital providers not currently involved in the Data Work Group
- Data Work Group members will consider whether or not they might be able to take **a leadership role in the remainder of 2013 through 2014.** (No one stepped forward during the conference call, but the group promised to consider this.) Jim had wondered about Patrick Singer and another co-leader, but without really knowing fully the demands currently faced by Patrick and other Group members.

Jim

Jim Zahniser, PhD | TriWest Group | 4450 Arapahoe Avenue, Suite 100, Boulder CO 80303 | 618.975.3641 | www.triwestgroup.net

This message may contain confidential information. If it has been sent to you in error, please reply to advise the sender of the error and then immediately delete this message and any attachments. Thank you.

From: ELIZABETH POHLMAN MCQUILLEN <POHLMAN@co.rock.wi.us>

Date: Friday, July 19, 2013 7:39 AM

To: ERIK CHELLEVOLD <CHELLEVO@co.rock.wi.us>, KATHERINE FLANAGAN <FLANAGAN@co.rock.wi.us>, LISA MOORE-KELTY <KELTY@co.rock.wi.us>, DARA MOSLEY <MOSLEY@co.rock.wi.us>, "SINGERP@co.rock.wi.us" <SINGERP@co.rock.wi.us>, Mary Cefalu <mcefulu@crossroads73.com>, Tim Perry <tperry@crossroads73.com>, Julie Lenzendorf <jlenzendorf@rvcp.org>, Tommy J - DOC Gubbin <Tommy.Gubbin@wisconsin.gov>

Cc: Jim Zahniser <jzahniser@triwestgroup.net>, Tonya Aultman-Bettridge <taultman-bettridge@triwestgroup.net>

Subject: BHRSC Data Workgroup--Phone Conference on Monday, July 29th at 1pm

Hello!

We will have our data workgroup phone conference at 1pm on Monday, July 29th. More details will follow, but please block off an hour for this call.

Thanks,
Elizabeth

Elizabeth C. Pohlman McQuillen
Rock County, Wisconsin
Criminal Justice Planner/Analyst
51 S. Main Street
Janesville, WI 53545
(608) 757-5519
fax: (608) 757-5511
pohlman@co.rock.wi.us

The information contained in this message and in any attachment is intended only for the recipient. It may be privileged and confidential, and should be protected from disclosure. If you are not the intended recipient, or you have received this communication in error, please immediately notify the sender by replying to the message and delete it from your computer. Please be aware that any dissemination or copying of this communication is strictly prohibited.