

**RESOLUTION
ROCK COUNTY BOARD OF SUPERVISORS**

Public Safety & Justice
INITIATED BY



David Sleeter
DRAFTED BY

Public Safety & Justice
SUBMITTED BY

September 9, 2010
DATE DRAFTED

REPLACEMENT OF 911 CENTER BACK-UP TELEPHONE SYSTEM

- 1 **WHEREAS**, the Rock County 911 Communications Center was designed to coordinate efficient public
- 2 safety responses for all Rock County citizens 24 hours a day throughout the year; and,
- 3
- 4 **WHEREAS**, to accomplish this mission, 911 Communications Center services must be available at all
- 5 times under any type of conditions; and,
- 6
- 7 **WHEREAS**, the telephone system at the 911 Communications Center is a critical component in
- 8 providing communications services to Rock County citizens at all times; and,
- 9
- 10 **WHEREAS**, a back-up telephone system is a 911 industry standard for consolidated communications
- 11 centers in order to provide continuous telephone services; and,
- 12
- 13 **WHEREAS**, the Rock County 911 Communications Center currently has a back-up telephone system in
- 14 the event that the primary telephone system fails; and,
- 15
- 16 **WHEREAS**, the vendor who supports the 911 Center's back-up telephone system has terminated support
- 17 for this system; and,
- 18
- 19 **WHEREAS**, the 911 Center back-up telephone equipment must be fully integrated with the telephone
- 20 equipment now operating at the 911 Communications Center and the existing County telephone network;
- 21 and,
- 22
- 23 **WHEREAS**, Enterprise Systems Group of Little Chute, Wisconsin can provide a 911 Center back-up
- 24 telephone system that will fully integrate with the current 911 Center and Rock County telephone
- 25 network; and,
- 26
- 27 **WHEREAS**, the funding necessary for the purchase of the Communications Center back-up site
- 28 telephone equipment is available in the 2010 budget; and,
- 29
- 30 **NOW, THEREFORE, BE IT RESOLVED** by the Rock County Board of Supervisors duly assembled
- 31 this 23rd day of September, 2010 a contract be awarded to Enterprise Systems Group of
- 32 Little Chute, Wisconsin in the amount of \$17,180 with the County Board Chair herein authorized to
- 33 execute the purchase agreements.

10-9B-153

Replacement of 911 Center Back-Up Telephone System

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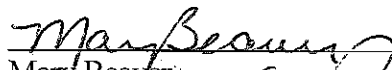
Respectfully submitted,

Public Safety and Justice

Ivan Collins, Chair



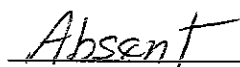
Larry Wiedenfeld, Vice Chair



Mary Beaver



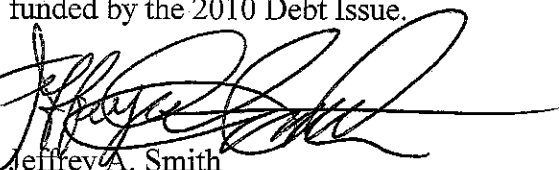
Hank Brill



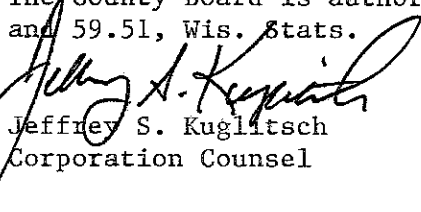
Brian Knudson

FISCAL NOTE:

\$384,500 is included in the 911 Communications Center Capital Projects 2010 budget, A/C 23-2415-0000-67171, including the replacement of the back-up center's telephone system. This appropriation is funded by the 2010 Debt Issue.

Jeffrey A. Smith
Finance Director**LEGAL NOTE:**

The County Board is authorized to take this action pursuant to secs. 59.01 and 59.51, Wis. Stats.

Jeffrey S. Kuglitsch
Corporation Counsel**ADMINISTRATIVE NOTE:**

Recommended.

Craig Knutson
County Administrator

EXECUTIVE SUMMARY

The Rock County 911 Communications Center was designed to provide efficient communications services for public safety responses for Rock County citizens 24 hours a day/365 days of the year. To accomplish this mission, it is essential that the 911 Communications Center services be operational under any type of conditions.

One of the most critical components of any 911 Communications Center operations is the continuous availability of telephone services (emergency and non-emergency). The Rock County 911 Communications Center currently has a redundant telephone system in the event that the primary telephone system fails.

The vendor who supports the 911 Center's current back-up telephone system has announced that support for the back-up telephone system has been terminated. Any replacement back-up telephone system must be fully integrated with the existing 911 Center and Rock County telephone networks.

The Rock County Information Technology Department has recommended that a back-up 911 Center telephone system be purchased from Enterprise Systems Group of Little Chute, Wisconsin, at a cost of \$17,180. This recommendation is predicated upon the requirement that the back-up telephone system is capable of full integration into the existing 911 Center and Rock County telephone networks.

Funding to purchase the back-up telephone system for the Rock County 911 Communications Center was included in the 2010 Budget.