

ROCK COUNTY LONG TERM SUPPORT COMMITTEE

Tuesday, Sept. 1, 2015 at the Rock County Job Center

Call to Order and Introductions: Chairperson Fell called the meeting of the Rock County Long Term Support Committee to order at 1:00 p.m. All present introduced themselves.

Committee Members Present: Terry Fell, Terry Thomas, Kim Burkhalter, Julie Butz, Donna Cavey, Jeanine Froeber, Stephanie Guetschow, John Hanewall, Pat Hubbard, Mary Jane Patch, Jennifer Thompson and Anne Weirich

Committee Members Absent: Ann Henning and Nancy Arnold

Staff Members Present: Jennifer Anselmi, Melissa Kooiman, Michelle Muth, Tammy Stevenson, Vicky O'Donnell, Ann Howell and Gay McRoberts.

Others Present: Lucille Braden

Approval of Agenda: Mr. Hanewall moved to approve the agenda, seconded by Mr. Thomas.
APPROVED

Approval of Minutes: Ms. Patch moved to approve minutes, seconded by Ms. Cavey. APPROVED.

Citizen Participation
None offered.

Financial/Statistical Information:

Human Services

• LTS Budget Updates:

Ms. Thompson reported that 10-15 people are removed from the waiting list every month, more are added. Of those removed, 40 are getting screened for services and 8 have been sent to the State for approval. The percentages between mentally ill, physically disabled and elderly populations are about at the proportions we want them. In the Budget Status Report, Ms. Thompson broke down statistics by program and target group served, with the summary showing that we are over budget in BCA dollars, which pays for holds on CBRF beds while the person is in an institution (hospital or nursing home) when we learn the client is unable to return to the CBRF. BCA dollars were also used for three persons with significant dementia needs in placements Waiver dollars wouldn't cover or where the client may not be Waiver eligible. We no longer expect an anticipated \$20,000 surplus from a transfer of 2014 COP dollars. The Waiver (CIP-II and COP-Waiver) dollars look good.

• CLTS Waiver Program Updates:

Ms. Butz reviewed the submitted CLTS Funding Balance report. She stated cases aren't open from the waiting list unless they are able to be fully supported, so the Funding Balance Report doesn't reflect a waiting list. There are two high cost awards, both are vehicle modifications in process. The third party administrator for the budget projects spending to be over budget. This isn't seen yet, as there are claims not processed at the time of this report. In 2016, the Family Support Match is changing to Children's COP Allocation. Ms. Thompson will share more on that later.

Developmental Disabilities

Mr. Hanewall introduced Jeanine Froeber, who came to the DD Unit as financial supervisor in May, but has over 20 years with Rock County. She will serve as his representative here when he is unable to attend. He reports all DD COP Allocations are used up by those served, with the number served changing little except if someone passes away or moves.

- The CIP 1A amount through June was \$69,419. (3 consumers served, unchanged from last report).
- The CIP 1B amount spent was \$350,852. (40 consumers served, unchanged from last report).

Old Business:

Elder Abuse / Adults At Risk – Updates by the EAN Team

- Statistically, there were 16 reports in June, 12 reports in July and 25 in August. June reports consisted of 3 physical abuse, 5 neglect by others, 5 financial, 2 self-neglect, and 1 emotional/financial abuse. July reports consisted of 3 self-neglect, 5 neglect by others, 1 physical abuse, 1 financial and 2 emotional abuse. All from June are currently closed, with only four substantiated. Most from July are closed with none substantiated. Most for August remain open, which include 8 financial, 3 neglect by others, 2 physical abuse, 9 self-neglect and 3 not identified yet. One remaining open from 2014 referrals will be closing soon. Ms. Kooiman shared that the EAN team is working to improve tracking, to reflect a variety of other statistics of interest, including outcomes average length of investigations, and if the case had a prior referral.
- Ms. Stevenson and Ms. Muth jointly presented information on a case involving five agencies trying to help the individual. The person first came to their attention when seen while investigating a report on another person at the same apartment complex. They arranged transportation to the emergency room for an assessment and involved a son, not yet activated as power of attorney, to attend a doctor appointment with him. Efforts to convince him of a need for a facility via facility tours is ongoing, coupled with a consultation with Cori Marsh, the ADRC Dementia Care Specialist. Ms. Thompson encourages anyone to use Cori as a resource, and directs anyone to err on the side of caution when sharing a concern versus fret of overstepping on any responsibility for the client. Cori's position is funded through June, at which time the State has budgeted for 12 of the 15 positions.
- Ms. Stevenson reports the team will be active before the next meeting in November, as October includes several area senior fairs and an annual APS conference that the EAN team plans to attend.

Success Story

Ms. Thompson introduced the concept that a success story does not necessarily mean rescuing people from a nursing home. Ms. O'Donnell shared a case story referred to LTS via Crisis Intervention for domestic violence issues, where the initial "solution" was to go through the Chapter 51 process for mentally ill with placement in a place like Mendota. The client's behavior was stabilized and facility changed, resulting in more behavior problems. While not ever going to be 'better', the client is again stabilized, and family is happy to visit her. The spouse, also elderly, was frustrated through these changes in behavior, and overwhelmed as a caregiver. Involving LTS helped both the client and spouse. He was helped to understand his wife and to understand his own abilities. Chairman Fell again stressed the importance of hearing what is done and done successfully. Ms. Thompson offered to submit a paragraph for the County Board Supervisor's Green Sheet on the increase in APS referrals and investigations since the ADRC opened.

New Business

2016 COP Allocation

As mentioned by Ms. Butz, the State notified us that our LTS budget automatically removes \$682,650 to the mental health division, an anticipated change of the past two years to come into play when Family Care arrived. Another \$117,853 is carved out for the Children's COP (formerly Family Support Match). That leaves LTS with about \$249,000 to use primarily for assisted living facility room and board costs. Mr. Hanewall reports the DD funds are all in a match, with critical numbers unavailable to explain the budget; Ms. Thompson explained how he maximizes DD money such that for every 40 cents from COP, 60 cents is added on a match. Ms. Thompson monitors what comes through the LTS budget; Waiver dollars support the clients and the two programs operate different. COP dollars are used by LTS to help cover room and board in an assisted living setting, avoiding a nursing home. She plans to have more information on our COP dollars allocated at the November meeting.

ADRC Referrals

Ms. Howell reviewed how the referral process works after received by the ADRC. Referrals come from family, individuals or agencies. ADRC is a voluntary program, so if someone calls on a client's behalf, ADRC asks if the client is aware and agreeable to the call. Sometimes they play detective to learn what is actually being sought. It may simply be information or more involved. For example, if they need help

but have funds, options counseling informs them on what's available and how to make their resources last longer. Staff are regularly contacted on various service options and knowledgeable on where a referral should go. Alzheimer's grant money helps with respite costs for caregivers. Those eligible for DD are referred directly to Catholic Charities to assess. ADRC works with elderly, physically disabled and may help developmentally disabled as they age out of the DD division. Even if a functional screen finds someone ineligible, a key piece of their job is the follow up call to check that requests are made for needed help, or may help them make that connection. There are still services clients might access, even if not using Waiver dollars. Home visits and functional screens, done to begin the check of eligibility for the Waiver program, are free. Staff request financial information and health reports. If found financially and physically eligible, the gathered data is reviewed by supervisor Steve Hare, who submits it to LTS. Elderly or Adults at risk (APS) calls are written up and given to Ms. Kooiman as soon as received, to assign to an investigator. The ADRC software can print out a comprehensive history of calls received on a person to assist with guardianship applications. ADRC staff may also go on APS visits, if there's a suspicion the contact may result in a referral for servicers. ADRC is a resource center for a variety of calls and offers directions for anyone, even if just a little guidance, or a reminder to LTS clients of who their assigned worker is.

Committee Member Comments

Team members were encouraged to recommend agenda items. Suggestions that followed included statistics of calls that come in to ADRC and what percentage of referrals to ADRC are dementia related.

Future Meeting Date:

The next meeting is set for November 3, the last one for 2015. Call Ms. Thompson at 741-3684 (or email Ms. McRoberts) if unable to attend the meeting, to ensure we have a quorum.

Adjourn:

Meeting adjourned at 2:08 p.m., on a motion by Mr. Hanewall, seconded by Ms. Weirich. APPROVED.

Respectfully submitted,

Gay McRoberts, Administrative Assistant

NOT OFFICIAL UNTIL APPROVED BY COMMITTEE