

ROCK COUNTY LONG TERM SUPPORT COMMITTEE

July 7, 2015

Call to Order and Introductions: Chairperson Fell called the meeting of the Rock County Long Term Support Committee to order at 1:00 p.m. Tuesday, July 7, 2015 at the Rock County Job Center. All present introduced themselves.

Committee Members Present: Terry Fell, Terry Thomas, Nancy Arnold, Kim Burkhalter, Julie Butz, Donna Cavey, Stephanie Guetschow, Ann Henning, Pat Hubbard, Mary Jane Patch, Jennifer Thompson and Anne Weirich

Committee Members Absent: John Hanewall

Staff Members Present: Jennifer Anselmi, Melissa Kooiman, Michelle Muth, Tammy Stevenson, Amy Woodstock and Gay McRoberts.

Others Present: Ellen Wiegand, Executive Director of Beloit Meals on Wheels, and Lucille Braden

Approval of Agenda: Mr. Thomas moved to approve the agenda, seconded by Ms. Hubbard.
APPROVED

Approval of Minutes: Ms. Henning moved to approve minutes, seconded by Ms. Hubbard.
APPROVED.

Citizen Participation

Ms. Wiegand reports receiving more inquiries for service, resulting in a separate route set up for residents of the Scoville apartments. The MOW annual meeting is planned for July 21st.

Financial/Statistical Information:

Human Services

• LTS Budget Updates:

Ms. Thompson reported that the waiting list is starting to build up; counties operating Waiver programs are allowed waiting lists but are allocated a set amount for CBRF's, while these aren't seen under Family Care. She explained that 32 of the 90 presently on the list are waiting for CBRF funds. Of those, 15 are currently in the Waiver program but are in need of more care. The number of currently opened persons under CIP-II should read 255. An additional 50 are being screened for services and 14 more are at the State awaiting approval for service. In the Budget Status Report, Ms. Thompson broke down statistics by program and target group served. Only physically disabled adults and qualifying elderly are served in any Waiver program except the COP (Community Options Program) that also serves those with mental health as the primary problem. Our department works with Community Support Program case managers to serve these clients. The State plans separating out the COP portion budgeted for mentally ill clients, for the mental health division to manage. On the Budget Summary page, figures show COP funds over budget, with actual figures once June is figured in coming closer to \$60,000, but this program allows pulling from a risk reserve fund to cover the overage. COPW is under budget, as was CIP II, which is more on target after June figures came in.

• CLTS Waiver Program Updates:

Ms. Butz reviewed the submitted CLTS funding balance. Projected Funds from State and Federal match allowed spending on additional case managers to the current 5.2 full time equivalent workers at Catholic Charities and 4.0 workers at Rock County serving all cases. These projected funds also enabled removal of more from the waiting list, but no more removals are foreseen, keeping the total caseload at its current figure of 129. They are still working on shift staff homes for children moving from a residential care centers, and the case load count includes those children who have not yet transferred out. Ms. Butz further explained shift homes are more than foster care, where there is 24-hour awake staff, and not require the foster parent be there all the time. Children would stay when transitioned from their status as

children to adults. This may not be until up to 22 years of age, and service oversight would transfer to the DD Department. Ms. Thompson added that the funding source starts with a portion of COP dollars set aside for use by children and their families, with State and local dollars matched on the Federal level as \$60 for every \$40 spent.

Developmental Disabilities

No representatives were present to review the submitted report.

Old Business:

Elder Abuse / Adults At Risk – Updates by the EAN Team

- Statistically, there were 15 reports in May and 14 in June. In May, 11 of them were self-neglect calls, while only one was in June. Others in June were for six financial exploitation, 4 neglect by others and one as an emotional abuse report. Ms. Thompson explained that reports come in for physically disabled who are under 60 as well as for the frail elderly, and being the investigating agency requires us to provide help for both populations, yet Elder Abuse Neglect Funds can only be used for the elderly, with no funds set aside to help the other population. There are ways to work out solutions, including the determination that the client is eligible for Waiver services. Ms. Kooiman commended Ms. Muth for discovering helpful resources unfunded by our agency. She reports an increase in agencies involved on the I-Team. Ms. Muth and Ms. Stevenson are working on tracking of the period of time an investigation is open and of investigations on repeated contacts, with outcomes. This is significant to ensure that any EAN funds used actually help resolve a problem vs. being a temporary crutch, if a new referral is for the same issue.
- Ms. Stevenson presented information on a case from May that she became involved in. Calls referring this person came from several persons or agencies in a short period of time, but the client declined meeting with her until she enlisted the aid of a Crisis worker. Only after the client sought her out the next day, when Tammy then spent a full day with her, could she follow up with a medical screening for dementia, begin the process of getting appropriate support set up for her and involve her family.

State Budget

Ms. Thompson shared that, even though the State budget hasn't passed yet, she shared current status of some proposed changes that affect this committee. The Finance Committee requests DHS seek approval from the Federal Government to approve funding for Family Care to move forward into all 72 Wisconsin counties by 2017. The proposal to change operation of Family care from various managing entities to a single state-wide "insurance" company is modified to a proposal that no more than five health agencies manage for the state, and incorporate additional services of hospital and nursing home visits with Family Care. This original proposal was compared to the centralized provider managing transportation for disabled and elderly for the whole state, which has many problems. The proposal to privatize managing ADRC's did not go through, making that safe for a couple years.

Success Story

Ms. Woodstock shared about her work with a couple who had been in an assisted living setting when she began working with them five years ago. Their needs grew and funding came through to place them in a licensed CBRF two years ago. The couple share two adjoining rooms, set up like a small apartment, and at ages 97 and 100, they are doing well in their current arrangement.

New Business

TMG Review Results

As a follow up to sharing the TMG Satisfaction Survey Results in May, Ms. Thompson shared final results of TMG's report after reviewing 30 files from 2013 and doing home visits with the clients. There will be about a \$44,000 disallowance removed from 2016 funds as a result of issues found. Three-quarters of this stems from 3 Community Support COP-funded cases. After 2013, an LTS worker was assigned to complete the paperwork portion on these cases, but for the time period reviewed paperwork was not in order in the file. Other disallowances resulted from billing errors for case management or claims made to cover services provided in-home the same day a client was hospitalized, considered double billing. While the amount sounds like a lot, it isn't bad in relation to the whole budget.

Financial Changes for Waiver Participants

Waiver participants are put in groups, where Group C involves a spend-down situation before considered eligible. A few find it difficult to meet the monthly spend-down requirement. Effective July 1st, DHS created a Group B+ in which clients who can't meet the spend-down would have a cost share figured in. This results in more income in the client's pocket that they can put toward room and board charges rather than having it Waiver funded.

Committee Member terms

Administration informed us committee terms are one-year rather than the two we understood them to be. Until clarified otherwise, we are asking members to sign a form passed around to indicate willingness to continue as members of the committee.

Committee Member Comments

Team members made suggestions for future agenda items. One is to have an ADRC staff review the referral process, to understand when a referral is made how it reaches the correct service. Chairman Fell commented that, for confidentiality, he understands that full reports can't be given to APS referents after they call, but an acknowledgement that the case went where it needed to go is appreciated.

Future Meeting Dates:

The next meeting is set for September 1, the week before Labor Day. Call Ms. Thompson at 741-3684 (or email Ms. McRoberts) if unable to attend the meeting, to ensure we have a quorum.

Adjourn:

Meeting adjourned at 2:15 p.m., on a motion by Mr. Thomas, seconded by Ms. Arnold. APPROVED.

Respectfully submitted,

Gay McRoberts, Administrative Assistant

NOT OFFICIAL UNTIL APPROVED BY COMMITTEE