

RESOLUTION  
ROCK COUNTY BOARD OF SUPERVISORS

Charmian Klyve  
INITIATED BY

Cindy Sutton  
DRAFTED BY

Human Service Board  
SUBMITTED BY

March 16, 2011  
DATE DRAFTED



**RESOLUTION TO RECOGNIZE ECONOMIC SUPPORT AND WISCONSIN WORKS STAFF**

1 **WHEREAS**, Economic Support (ES) and Wisconsin Works (W-2) staff administer difficult, complex, and ever-  
 2 changing public assistance programs to the citizens of Rock County; and,  
 3  
 4 **WHEREAS**, these staff successfully manage extremely high caseloads, determine eligibility and consistently  
 5 deliver timely and accurate benefits and payments based on various entitlement and non-entitlement programs.  
 6 Customer contacts are made in a courteous, professional manner and staff continue to maintain a high quality of  
 7 customer service even during times of increasing caseloads, economic issues and additional State quality  
 8 assurance mandates. Due to the continued affects of the economic crisis, caseloads have remained high and yet  
 9 ES staff have managed to maintain a 100% FoodShare payment accuracy rate over the past 2 years. ES staff  
 10 meet with families in crisis every day. In addition to providing services that this agency offers, staff work  
 11 collaboratively with other community organizations to provide these families with resources they need to resolve  
 12 emergency needs as well; and,  
 13  
 14 **WHEREAS**, these staff work with individuals and families to help provide essential human services, especially  
 15 for those who are least able to help themselves. Through the conscientious efforts of these staff, more children in  
 16 our community have medical coverage and a healthier future; and,  
 17  
 18 **WHEREAS**, Economic Support and Wisconsin Works staff play a major role in promoting self-sufficiency, and  
 19 work toward relieving the effects of poverty and improving the quality of life for residents of Rock County; and,  
 20  
 21 **WHEREAS**, the Rock County Board of Supervisors, representing the citizens of Rock County, wishes to  
 22 recognize Economic Support and Wisconsin Work staff for their overall performance and dedicated service to  
 23 the citizens of Rock County.  
 24  
 25 **NOW, THEREFORE, BE IT RESOLVED** that the Rock County Board of Supervisors, duly assembled this  
 26 24<sup>th</sup> day of March, 2011, does hereby recognize the Economic Support and Wisconsin Works Staff for  
 27 their dedication and excellence in the work they do; and,  
 28  
 29 **BE IT FURTHER RESOLVED** that the County Clerk be authorized and directed to furnish a copy of this  
 30 resolution to all Economic Support and Wisconsin Works Staff.

Respectfully Submitted,

**HUMAN SERVICES BOARD**

Brian Knudson  
Brian Knudson, Chair

Kathy Kelm  
Kathy Kelm

Jennifer Bishop  
Jennifer Bishop, Vice-Chair

Absent  
Minnie Murry

Sally Jean Weaver-Landers  
Sally Jean Weaver-Landers

Phillip Owens  
Phillip Owens

Absent  
Terry Thomas

Absent  
Marvin Wopat

Robert Fizzell  
Robert Fizzell

11-3B-323