

**ROCK COUNTY, WISCONSIN**



Rock Haven Nursing Home  
P. O. Box 920  
Janesville, Wisconsin 53547-0920  
608-757-5000  
FAX 608-757-5026

**URGENT MEMORANDUM**

**DATE:** March 26, 2021

**TO:** Rock Haven Residents, Families and Staff

**FROM:** Natalie Rolling-Edlebeck, Licensed Nursing Home Administrator

**RE:** One Positive Staff

Dear Rock Haven Residents and Families:

On my first week employed with Rock Haven, regrettably, I have to share that we have had one staff member test positive for COVID-19, results were received on March 25, 2021, this starts day zero of a (14) day facility wide quarantine. The positive test result was discovered through our facility wide bi-weekly testing. Unfortunately, indoor visitation will remain restricted to compassion visits until April 9, 2021, and provided that results of COVID-19 testings remain negative.

We're currently following all Centers for Disease Control and Prevention (CDC) guidance, as well as, guidance from the Centers of Medicare and Medicaid Services (CMS). In addition to following the above recommendations, we are in consistent communication with local Public Health.

We are continuing to follow the practices below to ensure the safety of residents and staff:

- All residents and staff will be tested twice weekly for COVID-19;
- Prior to each shift, staff wash their hands, take their temperature, and answer a series of questions to ensure they are not exhibiting any known COVID-19 symptoms;
- Staff are required to participate in hand washing and personal protective equipment audits;
- We conduct a rigorous sanitation regimen that follows, and in some cases exceeds, all state and federal guidelines. This includes increasing the daily volume of cleaning done in common, medical and residential areas. All protective and medical equipment are thoroughly cleaned and disinfected according to manufacturer instructions;
- Residents and staff maintain 6 feet of social distance when not providing direct care and all gatherings are limited in size;
- Lastly, all staff will wear procedure masks and unvaccinated employees will wear a mask and face shield for the entirety of their shift, and residents are encouraged to remain in their rooms, wear a mask outside their room and are monitored 3x per day for newly onset respiratory symptoms.

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We will provide updates with as much information as we can on our efforts to combat COVID-19 and how we are best caring for our residents and my fellow team members.

I humbly request that you contact me first with concerns.

Thank you,

*Natalie*

Natalie Rolling-Edlebeck M.F.A.  
Licensed Nursing Home Administrator  
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