

**RESOLUTION  
ROCK COUNTY BOARD OF SUPERVISORS**

Charmian Klyve  
INITIATED BY



Carla Blackcoon  
DRAFTED BY

Human Service Board  
SUBMITTED BY

April 3, 2012  
DATE DRAFTED

**TO RECOGNIZE ECONOMIC SUPPORT AND WISCONSIN WORKS STAFF**

1 **WHEREAS**, Economic Support and Wisconsin Works (W-2) staff administer difficult,  
2 complex, and ever-changing public assistance programs to the citizens of Rock County; and,  
3

4 **WHEREAS**, our system of delivery has changed to a consortium model as of January 1, 2012  
5 and the staff have adapted to that ever-changing model; and,  
6

7 **WHEREAS**, these staff successfully manage extremely high caseloads, determine eligibility  
8 and consistently deliver timely and accurate benefits and payments based on various  
9 entitlement and non-entitlement programs. Customer contacts are made in a courteous,  
10 professional manner and staff continue to maintain a high quality of customer service even  
11 during times of increasing caseloads. Due to the continued affects of the economic crisis,  
12 caseloads have remained high and yet ES staff have managed to maintain an exceptional  
13 FoodShare payment accuracy rate. ES staff meet with families in crisis every day. In addition  
14 to providing services that this agency offers, staff work collaboratively with other community  
15 organizations to provide these families with resources they need to resolve emergency needs  
16 as well; and,  
17

18 **WHEREAS**, these staff work with individuals and families to help provide essential human  
19 services, especially for those who are least able to help themselves. Through the  
20 conscientious efforts of these staff, more children in our community have medical coverage  
21 and a healthier future; and,  
22

23 **WHEREAS**, Economic Support and Wisconsin Works Staff play a major role in promoting  
24 self-sufficiency, and work toward relieving the effects of poverty and improving the quality of  
25 life for residents of Rock County; and,  
26

27 **WHEREAS**, the Rock County Board of Supervisors, representing the citizens of Rock  
28 County, wishes to recognize Economic Support and Wisconsin Work staff for their overall  
29 performance and dedicated service to the citizens of Rock County.  
30

31 **NOW, THEREFORE, BE IT RESOLVED** that the Rock County Board of Supervisors,  
32 duly assembled this 26 day of April, 2012, does hereby recognize the Economic  
33 Support and Wisconsin Works Staff for their dedication and excellence in the work they do;  
34 and,  
35

36 **BE IT FURTHER RESOLVED** that the County Clerk be authorized and directed to furnish  
37 a copy of this resolution to all Economic Support and Wisconsin Works Staff.

12-4C-012

TO RECOGNIZE ECONOMIC SUPPORT AND WISCONSIN WORKS STAFF

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Respectfully Submitted,

**HUMAN SERVICES BOARD**

Absent

\_\_\_\_\_  
Brian Knudson, Chair

*Sally Jean Weaver-Landers*  
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Sally Jean Weaver-Landers, Vice-Chair

*Terry Fell*  
\_\_\_\_\_  
Terry Fell

*Kathy Kelm*  
\_\_\_\_\_  
Kathy Kelm

Absent

\_\_\_\_\_  
Robert Fizzell

*Phillip Owens*  
\_\_\_\_\_

Phillip Owens

*Terry Thomas*  
\_\_\_\_\_

Terry Thomas

*Shirley Williams*  
\_\_\_\_\_

Shirley Williams

Absent

\_\_\_\_\_  
Marvin Wopat