

911 COMMUNICATIONS COMMISSION  
November 20, 2019

**No Quorum present so no official business was conducted.**

Members present: Chief David Moore, Janesville Police Department; Sheriff Troy Knudson, Rock County Sheriff's Office; Interim Chief Daniel Pease, Beloit Fire Department; Dan Molland, Beloit Police Department

Members Not Present: Interim Chief Gene Wright, Clinton Fire Department; Deputy Chief Chris Lukas, Milton Fire Department; Interim Chief Patrick Reese, Evansville Police Department; Chief Rich LeFeber, Town of Turtle Police Department, Chief Ernie Rhodes, Janesville Fire Department

Others present: Mark Thompson, Rock County Sheriff's Office; Kathy Sukus & Brian Becker, Rock County Communications Center; Dara Mosley, Rock County IT

1. Call to Order and Approval of Agenda  
No Quorum Present
2. Minutes – May 15, 2019  
No Quorum Present (approve at the January meeting).
3. Comments from the Public  
None
4. 9-1-1 Commission Vice Chair – Nominations/Appointment – No Quorum Present
5. Information Technology – Updates
  - a. Web access on laptops – Discussion on whether IT gives more access to sites on agencies laptops keeping in mind there is no real way to show who or what vehicle is looking at what. Opening up with no restriction could see data plans going over their limits due to usage increases. This discussion will be carried over for next meeting.
  - b. Windows Upgrades laptops – Any laptops with Windows 7 need to be replaced upgraded as do most Windows 10 laptops. IT will be sending out information to assist agencies in determining if their laptops can be upgraded or not. If there are any laptops out there older than 6 years they will probably not be able to be upgraded and will need a new one.
  - c. IT will be having a new ticketing system in the next few months for requests. This will assist with making sure the correct person is getting the request and the timeliness of them be completed. The new system is supplied by Ivanti
6. Policy – Updates  
No Quorum Present
7. Informational Items & Updates
  - a. RapidSOS – Commission Members were given a demonstration of RapidSOS with live 911 calls. Sukus advised this new technology fills the gaps with locating wireless callers until Next Generation 911 is a reality in Wisconsin. The service is funded by Google & Apple and provided to 911 Centers across the country for free. The service uses the location provided by the device vs. triangulation through cell towers, which will make it much more accurate. It is currently only available on IOS12 & Android devices. Consumers will not have to sign up for anything or put any applications on their phones, it will only be tracked when 911 is called from the device. Other data information can also be provided to 911 for

citizens with MedicAlert bracelets and Uber customers with more services to come. This will be an additional tool for call takers and utilized in conjunction with our current call taking protocols, especially in situations where the callers cannot tell the call taker their location.

- b. NG911 – ESInet RFP & grants - There is currently an RFP out for the design/implementation of a statewide ESInet (emergency services internet service) that will be the backbone to the 911 services in the state in the coming years. Bids are due in March 2020. There is also a federal grant currently available to 911 Centers in the state who have not purchased NG911 capable equipment yet. Our center upgraded our telephone equipment and other systems back in 2013, so we are not eligible for this particular grant.
- c. 2020 Budget items
  1. Budget items were approved last week, so we can continue the install of equipment on RF Central & County Tac Repeater updates/simulcast upgrade. All FCC work for these frequencies was done at the same time as the main channels for this year, so this should significantly speed up the implementation for next year.
  2. The county has budgeted money for a consultant to do a space study for the dispatch area. The dispatch furniture and flooring are due for replacement and this will be a major undertaking due to all of the cabling & technology that will need to be relocated within the room. The consultant will also consider whether it makes sense to move Rock County IT's data center into the 911 center's data room as well as the possibility of moving IT staff into an addition at the Communications Center or another site since the Health Care Center will be vacated within the next couple of years.
  3. AVL dispatch for Fire/EMS incidents – In the next couple of months Beloit, Town of Beloit, Janesville & Milton Fire Departments will be utilizing AVL (automatic vehicle location) recommendation to dispatch fire & EMS resources within their jurisdictions. This means the CAD system will use the GPS location of the equipment to send the closest unit to an incident despite jurisdictional boundaries. The goal is to get fire and medical assistance to citizens quicker to save lives and property.

Meeting adjourned at 2:48 pm

**Next Meeting – January 22, 2020 @ 2pm**

Respectfully Submitted,



Julie Hartman  
Administrative Secretary  
Rock County Communications Center