

**CRIMINAL JUSTICE COORDINATING COUNCIL /  
JUSTICE & MENTAL HEALTH AD HOC COMMITTEE  
TABLETOP CASE SCENARIOS  
April 4, 2011**

**Juvenile Justice Mental Health/AODA Scenario.** Ms. Scott Hoag read the scenario (attached).

Ms. Flanagan said this meshes with her Jail Release example.

Ms. Cline asked how Ms. Scott Hoag had selected this case. Ms. Scott Hoag said it is a conglomerate of common situations, about 90% of her cases. Ms. Cline said there are many things here we can help you with. What you want to think about is to do a few key things, look at them from the client's perspective, be welcoming, give hope and encouragement, an empathetic relationship.

Mr. Minkoff said the person was bi-polar with alcoholic problems, already connected to care, was doing well for a while and started to slip. There is no easy way to catch someone. If she were in a welcoming situation there would be someplace to go and someone to give her a hug and see where the slip came from. Now she starts to go downhill even more, she calls to see who and where to get help only to find she does not fit into the programs at this time. Ms. Cline added that when people have co-occurring risks the system responsible is supposed to be less risk and actually has more risk. Mr. Minkoff continued, she cannot go anywhere until her blood alcohol level is .1%. This increases the risk, she needs to be helped immediately. Ms. Cline said this person is in the ER and the intoxication effect is wearing off and this is causing her level of agitation to increase. The highest level of agitation begins around .1%. Mr. Minkoff said this creates opportunities that may be less expensive as well as helping her more. Opportunity to get her family involved, help restore her, keep her in the community and give her and her family more support.

Ms. Cline said to attach some financial resources to your service. Map the costs, bring stories to the table (the top 50%) and this will give you the cost of doing things not so good. See the cost of what could be done to help the person better.

Mr. Minkoff said, with the jail situation, what are the problems. Ms. Flanagan said there was a fragmented way of looking at people and they slip through the cracks. Mr. Minkoff suggested looking at them more as how to save his life and you will do things differently. Ms. Cline added that you need to look at how to help the person first.

Ms. Cline referred to the juvenile justice scenario and said, think about this 15 year old, their life experience, and look at what he/she gets from you. His/her life is chaotic and their treatment is chaotic. What is the one thing this person has not had in his/her life – one person who has been able to help him/her in his/her life. They may get one person eventually and that would be a probation officer. Mr. Minkoff said this kid already has a lot of services now, he/she is showing up at Crossroads so he/she is asking for help, when he/she get there and finds they are not eligible for higher risk programs. He/she is sent here and there and then goes back to the same situation. You need to find out how to help him/her and his/her family, encourage successes, to give applause for each small step. Give supportive, positive behavior.

Mr. Luster said most time the kids who are out of control have parents who are not in control. Officer Sullivan asked what the behavior of this 15 year old was at age 8. Many times they are already showing signs of this behavior.

Mr. Minkoff said they get excited when they see improvement opportunities and people who will work together to start fixing things. You can't fix everything, but you can get the system to work by working together to fix the problems.

Chief Moore said we need help in how to quantify savings. Mr. Minkoff said one of the big savings they have found is in officer time spent here and there.

**Adjournment.** They adjourned from the tabletop session at 9:47 A.M.