

911 COMMUNICATIONS COMMISSION
September 18, 2013

Sheriff Spoden called the meeting of the 911 Commission to order at 1:30 p.m. on September 18, 2013.

Members present: Sheriff Bob Spoden, Rock County Sheriff's Office; Chief Brian Demrow, Edgerton Fire Department; Chief Jim Jensen, Janesville Fire Department; Chief Norm Jacobs, Beloit Police Department; Chief Ben Riemer, Town of Fulton Police Department

Members Not Present: Assistant Chief Gene Wright, Town of Beloit Fire Department; Chief Brad Liggett, Beloit Fire Department; Chief David Moore, Janesville Police Department; Chief Tom Kunkel, Town of Milton Police Department

Others present. Kathy Sukus, Rock County Communications Center; Brian Becker, Rock County Communications Center; Kayne Cushman, Rock County IT

1. Call to Order and Approval of Agenda

Sheriff Spoden called the meeting to order at 1:30 p.m. Motion by Demrow to approve the agenda. Second by Riemer. Agenda approved.

2. Minutes –July 17, 2013

Motion by Jacobs to approve minutes as written. Second by Riemer. July 17, 2013 minutes approved as written.

3. Comments from the Public – No Public

4. Policy Updates

- a) F1-Fire & EMS: Sukus stated this policy change was at the request of the Fire/EMS Workgroup. Per previous policy, Interstate Re-route notifications were paged out All Call. The workgroup wanted this changed so that only agencies on active calls affected by the re-route would be notified during initial incident page-outs via RF Paging. Emergency Management has also requested to be automatically sent Interstate Re-route notifications, and the policy was changed to reflect that request also.

Any questions or comments on policy changes? None. Motion by Demrow to approve all policy changes as written. Second by Jensen. Policy changes unanimously approved.

5. Dissemination of Policy Updates to User Agencies

Sukus stated the Communications Center would like to start sending out Policy Updates via email instead of paper copies through the mail. Commission

members expressed approval of the change. Agencies will be contacted to verify who they want updates sent to, and an up-to-date, complete electronic copy of the Policy & Procedure book will be sent out initially.

6. Mobile Data System - Update

Sukus stated there wasn't much to update on Mobile Data. They're currently coordinating with Motorola for a demonstration of the PremierOne Mobile Data system. With the recent issues between the new Motorola CAD and the current mobile data, a Motorola mobile data product may present a better interaction between CAD and mobile data. PremierOne would enable mapping capabilities, but would also require aircards. Kayne Cushman noted it was not all or nothing whether or not agencies wanted to switch to a new mobile data. Each agency could decide individually which system they preferred.

7. Informational Items & Updates

a) Countywide E911 Dispatch Contracts

Sukus stated these are the contracts enabling the Communications Center to dispatch for agencies (different from the yearly Joint Powers Agreement) and are updated every 8 years. Agencies should be aware contracts will be sent to city and municipality administrators in the coming days for signatures.

b) 2nd Quarter Quality Assurance

Sukus stated the 2nd Quarter Quality Assurance responses were comparable to recent quarters and remained positive for the majority. There was a "D" in April for Courtesy/Attitude/Quality. The citizen was contacted regarding their score, and it was determined Communications Center staff acted appropriately and the negative grade was unfounded.

c) Phone System Upgrade

The Viper phone system upgrade at the Communications Center is tentatively scheduled for November 11, 2013. The upgrade is a result of the current phone system reaching its end-of-life. Both systems can run concurrently so users should not be greatly affected during the switch.

d) Dane County

Dane County will be switching to their new trunked radio system in December.

e) Highway 26

Kris Pehl, Communications Center Geo Application Specialist, briefly joined the Commission meeting. At the recommendation of Rock County Corporation Counsel and Rock County Public Works the section of the former Highway 26 in the Town of Milton will be temporarily referred to as North Old Highway 26. This will be for dispatch/CAD and first responder purposes only as that section of road has not been renamed yet. The Town

of Milton is considering taking ownership of that portion of Old Highway 26 from the State with the condition that the State make the necessary repairs before doing so. The State has indicated those repairs will not be completed until after the final Rock County section of the bypass (north of County Road N to the county line) has been finished. The Town would then rename Old Highway 26. Sukus stated user agency staff should be updated on what to call those roads when conversing with dispatch (Old Highway 26 and Highway 26 Bypass).

f) 2014 Budget

Sukus stated the Communications Center had its budget meeting with the County Administrator. He approved the receiver sites at Blackhawk Tech to be done in 2013. The other projects (Edgerton radio tower, fire simulcast, and County Main simulcast) are still being considered. A few existing sites have been scouted for the Edgerton tower and negotiations are in the beginning stages.

8. Next Meeting –November 20, 2013

9. Adjournment – Demrow moved to adjourn Commission meeting. Second by Jensen. All in favor. Commission adjourned at 1:59 p.m.

Respectfully Submitted,



Tara Hanley
Support Specialist
Rock County Communications Center