

Communications Center 3636 N. County Highway F Janesville, WI 53545 Phone (608) 757-5100 Fax (608) 757-5081

911 COMMUNICATIONS COMMISSION

Wednesday, September 18, 2013, AT 1:30 PM

ROCK COUNTY COMMUNICATIONS CENTER

Agenda

- 1. Call to Order and Approval of Agenda
- 2. July 17, 2013 minutes approval
- 3. Comments from the Public
- 4. Policy Updates:
 - a. F1-Fire and EMS
- 5. Dissemination of policy updates to User Agencies
- 6. Mobile Data System Update
- 7. Informational Items & Updates
- 8. Adjournment

Commission members:

Please contact the Communications Center if you are unable to attend.
In order to conduct official business,
A quorum must be present

Section: F1 Title: Fire and EMS
Date: 07/17/13 Authority: 911 Commission

A. INTERSTATE ALTERNATE ROUTE NOTIFICATIONS

In the event of an interstate alternate route implementation, the Fire Dispatcher will notify any fire/EMS agency that receives a call for service during the period that the alternate route is active. This notification will be made during the initial page out of the call via RF Paging.

The information that will be relayed, along with the initial dispatch message, will include:

- 1. Perform an ALL CALL fan-out message on RF Paging notifying all agencies of the alternate route. To include:
 - a. Incident type
 - b. Incident location
 - c. Route color & direction
 - d. Highways/Roads included in re-route
- When the interstate is re-opened the Fire dispatcher will do another ALL CALL fan-out message notifying agencies of this information.

Any changes/updates to the alternate route will be communicated via RF Main to fire/EMS agencies that are on active calls at the time.

Rock County Emergency Management will also be notified of the alternate route activation as time permits.

B. CONTROLLED BURNS

1. Controlled burn requests will not be approved by the Communications Center. Citizens who directly contact the Communications Center to report a controlled burn will be asked if their local fire department or town board has been notified of the burn. If the citizen advises that they have made the proper notification this information will be documented within a controlled burn incident in the Computer Aided Dispatch (CAD) system (along with the caller's name, address, callback number, location of burn, and burn time). If the citizen has not made the proper